**GROHE RED** 

Made in Germany 99.0831.031/ÄM 245902/10.20

Pure Freude an Wasser



www.grohe.com







Zur Porta 9 D-32457 Porta Westfalica 

























## GB

# Safety information



This device may be used by **children** over 8 years of age, as well as persons with physical, sensory, or mental disabilities or inadequate experience and knowledge, if they are under supervision or were instructed in the safe use of the device and understand the resulting risks. **Children** must **not** play with the device. Cleaning and **user maintenance** must **not** be carried out by **children** without supervision.

Prevent danger resulting from damaged power supply cables. In the case of damage, the mains cable **must** be replaced by the manufacturer or his customer service department, or an equally qualified person.



Caution: risk of scalding. Escaping water is boiling hot. Never touch the end of the spout in order to swivel it, as it becomes extremely hot.

- The installation and use of GROHE Red is subject to the applicable national regulations.
- The boiling water storage heater must be connected to a permanent voltage supply of 10 A and residual current device.
  Ensure the system is earthed.
  If in any doubt, the electrical installation should be checked by a qualified electrician.
  The socket must be freely accessible after installation is complete.
- The installation **may only** be performed in frost-free rooms.
- The boiling water storage heater is **only** suitable for indoor use.
- The boiling water storage heater **must** be placed in an upright position.

- The boiling water storage heater must **not** be directly or indirectly sprayed with water when cleaning.
- The boiling water storage heater must not be opened.
- Use only genuine replacement parts and accessories. The use of other parts will result in voiding the warranty and the CE marking, and could cause injury.
- Do not use a damaged device.
- The filter head **must be** replaced after 5 years by the **GROHE service**.
- The use of extension cables is **not** permitted between the electrical socket and boiling water storage heater connection.
- The boiling water storage heater **must** be used with the safety assembly supplied.
- To ensure uninterrupted function of the safety assembly, it is advisable to have maintenance work carried out regularly.
- The boiling water storage heater may only be used with a GROHE Red fitting.
- Do **not** connect the hot water connection of the fitting to the hot water outlet of the storage heater. A mixing valve **must** be used (special accessory \*40 841), as necessary.
- If the operating pressure is insufficient, the boiling water storage heater **must** be switched off.
- In order to transport the boiling water storage heater, it **must** first be emptied. To do this, the safety assembly must be disconnected from the boiling water storage heater.
   Caution: risk of scalding. Escaping water is boiling hot.
- No liability can be accepted for damage that occurs due to non-observance of the operating instructions.

#### a a build a late beiling water stars a beat

<ul> <li>Connection: wall socket with earth wire, protected via a 10 A fuse</li> <li>Installation elevation: max. 2000 m above sea level</li> <li>Voltage supply: 230 V AC / 50 Hz</li> <li>Max. power consumption: 2200 W</li> <li>Type of protection: IP X4</li> <li>Relative humidity: max. 95 %</li> <li>Ambient temperature: 0-40 °C</li> <li>Standby power loss (switched on): M: 14 W</li> <li>L: 15.7 W</li> <li>Standby power loss (switched off): M: 5 W</li> <li>L: 7 W</li> <li>Standby power loss (switched off): 1 W</li> <li>Energy efficiency class: A</li> <li>Sanitary data:</li> <li>Boiling water storage heater capacity: M: 4 I</li> <li>L: 7 I</li> <li>Available storage heater volume at 100 °C: M: approx. 3 I</li> <li>L: approx. 5.5 I</li> <li>Flow pressure: nin. 0.2 MPa</li> <li>recommended 0.2–0.5 MPa</li> <li>Operating pressure: max. 0.8 MPa</li> <li>Test pressure: 1.6 MPa</li> <li>Flow rate at 0.3 MPa flow pressure approx. 6 l/min</li> <li>boiling water temperature: 99 °C</li> <li>The actual temperature: 39 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>	Technical data boiling water storage heater:		
<ul> <li>Installation elevation: max. 2000 m above sea level</li> <li>Voltage supply: 230 V AC / 50 Hz</li> <li>Max. power consumption: 2200 W</li> <li>Type of protection: IP X4</li> <li>Relative humidity: max. 95 %</li> <li>Ambient temperature: 0–40 °C</li> <li>Standby power loss (switched on): M: 14 W</li> <li>L: 15.7 W</li> <li>Standby power loss (holiday mode): M: 5 W</li> <li>L: 7 W</li> <li>Standby power loss (switched off): 1 W</li> <li>Energy efficiency class: A</li> <li>Sanitary data:</li> <li>Boiling water storage heater capacity: M: 4 I</li> <li>L: 71</li> <li>Available storage heater volume at 100 °C: M: approx. 3 I</li> <li>L: approx. 5.5 I</li> <li>Flow pressure: 0.2 MPa</li> <li>recommended 0.2–0.5 MPa</li> <li>Operating pressure: 1.6 MPa</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water: approx. 6 l/min</li> <li>boiling water temperature: 39 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min</li> <li>L: approx. 30 min</li> </ul>	Connection:	wall socket with earth wire,	
<ul> <li>Voltage supply:</li> <li>Voltage supply:</li> <li>Max. power consumption:</li> <li>Type of protection:</li> <li>Type of protection:</li> <li>IP X4</li> <li>Relative humidity:</li> <li>max. 95 %</li> <li>Ambient temperature:</li> <li>0-40 °C</li> <li>Standby power loss (switched on):</li> <li>M: 14 W</li> <li>L: 15.7 W</li> <li>Standby power loss (holiday mode):</li> <li>M: 5 W</li> <li>L: 7 W</li> <li>Standby power loss (switched off):</li> <li>Standby power loss (switched off):</li> <li>TW</li> <li>Standby power loss (switched off):</li> <li>Standby power loss (switched off):</li> <li>TW</li> <li>Standby power loss (switched off):</li> <li>TW</li> <li>Standby power loss (switched off):</li> <li>W: 5 W</li> <li>L: 7 W</li> <li>Standby power loss (switched off):</li> <li>W: 4 I</li> <li>L: 71</li> <li>Available storage heater capacity:</li> <li>M: 4 I</li> <li>L: 71</li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure:</li> <li>min.</li> <li>Operating pressure:</li> <li>mixed water:</li> &lt;</ul>		protected via a 10 A fuse	
<ul> <li>Max. power consumption:</li> <li>Max. power consumption:</li> <li>Type of protection:</li> <li>IP X4</li> <li>Relative humidity:</li> <li>max. 95 %</li> <li>Ambient temperature:</li> <li>0-40 °C</li> <li>Standby power loss (switched on):</li> <li>M: 14 W</li> <li>L: 15.7 W</li> <li>Standby power loss (holiday mode):</li> <li>M: 5 W</li> <li>L: 7 W</li> <li>Standby power loss (switched off):</li> <li>1 W</li> <li>Energy efficiency class:</li> <li>Asanitary data:</li> <li>Boiling water storage heater capacity:</li> <li>M: 4 I</li> <li>L: 7 I</li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure:</li> <li>min.</li> <li>0.2 MPa</li> <li>recommended</li> <li>0.2-0.5 MPa</li> <li>0.2-0.5 MPa</li> <li>0.2-0.5 MPa</li> <li>0.2-0.5 MPa</li> <li>1.6 MPa</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>approx. 3 l/min</li> <li>Boiling water temperature:</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>99 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C:</li> <li>M: approx. 20 min L: approx. 30 min</li> </ul>	<ul> <li>Installation elevation:</li> </ul>	max. 2000 m above sea level	
<ul> <li>Type of protection:</li> <li>Type of protection:</li> <li>Relative humidity:</li> <li>max. 95 %</li> <li>Ambient temperature:</li> <li>O-40 °C</li> <li>Standby power loss (switched on):</li> <li>M: 14 W L: 15.7 W</li> <li>Standby power loss (holiday mode):</li> <li>M: 5 W L: 7 W</li> <li>Standby power loss (switched off):</li> <li>1 W</li> <li>Energy efficiency class:</li> <li>Boiling water storage heater capacity:</li> <li>M: 4 I L: 7 I</li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure:     <ul> <li>min.</li> <li>O.2 MPa</li> <li>recommended</li> <li>O.2-0.5 MPa</li> </ul> </li> <li>Operating pressure:     <ul> <li>mixed water:</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>M: approx. 3 l/min</li> </ul> </li> <li>Boiling water temperature:</li> <li>M: approx. 3 l/min</li> <li>Boiling water temperature:</li> <li>M: approx. 20 min</li> <li>L: approx. 30 min</li> </ul>	<ul> <li>Voltage supply:</li> </ul>	230 V AC / 50 Hz	
<ul> <li>Relative humidity: max. 95 %</li> <li>Ambient temperature: 0–40 °C</li> <li>Standby power loss (switched on): M: 14 W L: 15.7 W</li> <li>Standby power loss (holiday mode): M: 5 W L: 7 W</li> <li>Standby power loss (switched off): 1 W</li> <li>Energy efficiency class: A</li> <li>Sanitary data:</li> <li>Boiling water storage heater capacity: M: 4 I L: 7 I</li> <li>Available storage heater volume at 100 °C: M: approx. 3 I L: approx. 5.5 I</li> <li>Flow pressure: - min. 0.2 MPa</li> <li>- recommended 0.2–0.5 MPa</li> <li>Operating pressure: nixed water: approx. 9 °C</li> <li>Flow rate at 0.3 MPa flow pressure approx. 6 l/min approx. 3 l/min</li> <li>Boiling water temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>	<ul> <li>Max. power consumption:</li> </ul>	2200 W	
<ul> <li>Ambient temperature: 0–40 °C</li> <li>Standby power loss (switched on): M: 14 W L: 15.7 W</li> <li>Standby power loss (holiday mode): M: 5 W L: 7 W</li> <li>Standby power loss (switched off): 1 W</li> <li>Energy efficiency class: A</li> <li>Sanitary data:</li> <li>Boiling water storage heater capacity: M: 4 I L: 7 I</li> <li>Available storage heater volume at 100 °C: M: approx. 3 I L: approx. 5.5 I</li> <li>Flow pressure: - min. 0.2 MPa</li> <li>recommended 0.2–0.5 MPa</li> <li>Operating pressure: nixed water: 16 MPa</li> <li>Flow rate at 0.3 MPa flow pressure 1.6 MPa</li> <li>Flow rate at 0.3 MPa flow pressure 99 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>	<ul> <li>Type of protection:</li> </ul>	IP X4	
<ul> <li>Standby power loss (switched on):</li> <li>M: 14 W L: 15.7 W</li> <li>Standby power loss (holiday mode):</li> <li>M: 5 W L: 7 W</li> <li>Standby power loss (switched off):</li> <li>1 W</li> <li>Energy efficiency class:</li> <li>Sanitary data:</li> <li>Boiling water storage heater capacity:</li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure: <ul> <li>min.</li> <li>recommended</li> <li>Operating pressure:</li> <li>mix.</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Heating time from 10 °C to 99 °C:</li> </ul> </li> </ul>	<ul> <li>Relative humidity:</li> </ul>	max. 95 %	
L: 15.7 W • Standby power loss (holiday mode): • Standby power loss (switched off): • Energy efficiency class: • Boiling water storage heater capacity: • Boiling water storage heater capacity: • Available storage heater volume at 100 °C: • Available storage heater volume at 100 °C: • Flow pressure: • min. • recommended • Operating pressure: • min. • recommended • Operating pressure: • mix. • Test pressure: • mixed water: • boiling water temperature: • Boiling water temperature: • Boiling water temperature: • Boiling water temperature: • Heating time from 10 °C to 99 °C: • M: approx. 20 min L: approx. 30 min	<ul> <li>Ambient temperature:</li> </ul>	0–40 °C	
<ul> <li>Standby power loss (holiday mode):</li> <li>Standby power loss (switched off):</li> <li>Standby power loss (switched off):</li> <li>Standby power loss (switched off):</li> <li>Energy efficiency class:</li> <li>Energy efficiency class:</li> <li>Sanitary data:</li> <li>Boiling water storage heater capacity:</li> <li>M: 41 <ul> <li>L: 71</li> </ul> </li> <li>Available storage heater volume at 100 °C:</li> <li>M: approx. 31 <ul> <li>L: 71</li> </ul> </li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure:     <ul> <li>min.</li> <li>0.2 MPa</li> <li>recommended</li> <li>0.2-0.5 MPa</li> </ul> </li> <li>Operating pressure:     <ul> <li>max. 0.8 MPa</li> </ul> </li> <li>Flow rate at 0.3 MPa flow pressure     <ul> <li>mixed water:</li> <li>boiling water temperature:</li> <li>M: approx. 20 min L: approx. 30 min</li> </ul> </li> </ul>	<ul> <li>Standby power loss (switched on):</li> </ul>		
L: 7 W • Standby power loss (switched off): • Energy efficiency class: • Boiling water storage heater capacity: • Available storage heater volume at 100 °C: • Available storage heater volume at 100 °C: • Flow pressure: • min. • Coperating pressure: • min. • Operating pressure: • min. • Operating pressure: • min. • Operating pressure: • mix. • Test pressure: • mixed water: • mixed water: • boiling water temperature: • boiling water temperature: • Boiling water temperature: • Heating time from 10 °C to 99 °C: • M: approx. 20 min L: approx. 30 min			
<ul> <li>Standby power loss (switched off):</li> <li>Energy efficiency class:</li> <li>Boiling water storage heater capacity:</li> <li>Available storage heater volume at 100 °C:</li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure:     <ul> <li>min.</li> <li>necommended</li> <li>Operating pressure:</li> <li>rest pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Thow rate at 0.3 MPa flow pressure</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Heating time from 10 °C to 99 °C:</li> </ul> </li> </ul>	<ul> <li>Standby power loss (holiday mode</li> </ul>	/	
<ul> <li>Energy efficiency class: A</li> <li>Sanitary data: <ul> <li>Boiling water storage heater capacity: M: 41</li> <li>L: 71</li> </ul> </li> <li>Available storage heater volume at 100 °C: M: approx. 31</li> <li>L: approx. 5.51</li> </ul> <li>Flow pressure: <ul> <li>min.</li> <li>Operating pressure:</li> <li>recommended</li> <li>Operating pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C:</li> </ul> </li>			
Sanitary data:• Boiling water storage heater capacity:M: 41L: 71• Available storage heater volume at 100 °C:M: approx. 31L: approx. 5.51• Flow pressure:• min.0.2 MPa• recommended0.2–0.5 MPa• Operating pressure:max. 0.8 MPa• Test pressure:1.6 MPa• Flow rate at 0.3 MPa flow pressure1.6 MPa• Flow rate at 0.3 MPa flow pressureapprox. 6 l/min• boiling water:99 °C• Diling water temperature:99 °C• Heating time from 10 °C to 99 °C:M: approx. 20 minL: approx. 30 min	<ul> <li>Standby power loss (switched off):</li> </ul>	1 W	
<ul> <li>Boiling water storage heater capacity:</li> <li>Boiling water storage heater capacity:</li> <li>Available storage heater volume at 100 °C:</li> <li>Available storage heater volume at 100 °C:</li> <li>Flow pressure:     <ul> <li>min.</li> <li>Plow pressure:</li> <li>max. 0.2 MPa</li> <li>precommended</li> <li>0.2–0.5 MPa</li> </ul> </li> <li>Operating pressure:     <ul> <li>nest pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Thow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Boiling water temperature:</li> <li>M: approx. 6 l/min approx. 6 l/min</li> <li>Boiling water temperature:</li> <li>M: approx. 20 min</li> <li>L: approx. 30 min</li> </ul></li></ul>	<ul> <li>Energy efficiency class:</li> </ul>	А	
L: 7 I • Available storage heater volume at 100 °C: • Flow pressure: • min. • recommended • Operating pressure: • Test pressure: • The actual temperature: • Heating time from 10 °C to 99 °C: • M: approx. 20 min L: approx. 30 min	Sanitary data:		
<ul> <li>Available storage heater volume at 100 °C: M: approx. 3 I L: approx. 5.5 I</li> <li>Flow pressure: <ul> <li>min.</li> <li>recommended</li> <li>Operating pressure:</li> <li>Operating pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>approx. 6 I/min approx. 6 I/min</li> <li>Boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Boiling water temperature:</li> <li>Heating time from 10 °C to 99 °C:</li> </ul> </li> <li>M: approx. 20 min L: approx. 30 min</li> </ul>	Boiling water storage heater capac		
<ul> <li>min.</li> <li>recommended</li> <li>Operating pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>boiling water:</li> <li>Boiling water temperature:</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C:</li> <li>M: approx. 30 min</li> </ul>	Available storage heater volume at	100 °C: M: approx. 3 I	
<ul> <li>recommended</li> <li>Operating pressure:</li> <li>Test pressure:</li> <li>Test pressure:</li> <li>Flow rate at 0.3 MPa flow pressure</li> <li>mixed water:</li> <li>boiling water:</li> <li>Boiling water temperature:</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C:</li> <li>M: approx. 30 min</li> </ul>	<ul> <li>Flow pressure:</li> </ul>		
<ul> <li>Operating pressure: max. 0.8 MPa</li> <li>Test pressure: 1.6 MPa</li> <li>Flow rate at 0.3 MPa flow pressure <ul> <li>mixed water: approx. 6 l/min</li> <li>boiling water temperature: 99 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> </ul> </li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>	- min.		
<ul> <li>Test pressure:</li> <li>Test pressure:</li> <li>Flow rate at 0.3 MPa flow pressure <ul> <li>mixed water:</li> <li>boiling water:</li> <li>Boiling water temperature:</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> </ul> </li> <li>Heating time from 10 °C to 99 °C:</li> <li>M: approx. 20 min L: approx. 30 min</li> </ul>			
<ul> <li>Flow rate at 0.3 MPa flow pressure         <ul> <li>mixed water:</li> <li>boiling water:</li> <li>Boiling water temperature:</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> </ul> </li> <li>Heating time from 10 °C to 99 °C:</li> <li>M: approx. 20 min L: approx. 30 min</li> </ul>			
<ul> <li>mixed water: approx. 6 l/min</li> <li>boiling water: approx. 3 l/min</li> <li>Boiling water temperature: 99 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>	•		
<ul> <li>boiling water: approx. 3 l/min</li> <li>Boiling water temperature: 99 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>	•		
<ul> <li>Boiling water temperature: 99 °C</li> <li>The actual temperature may differ slightly due to different ambient pressures.</li> <li>Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min</li> </ul>			
The actual temperature may differ slightly due to different ambient pressures.M: approx. 20 min L: approx. 30 min			
• Heating time from 10 °C to 99 °C: M: approx. 20 min L: approx. 30 min		slightly	
L: approx. 30 min	due to different ambient pressures.		
	<ul> <li>Heating time from 10 °C to 99 °C:</li> </ul>		
	Clamping length of fitting:	max. 60 mm	
Water connection to storage heater: cold water			

· Water connection fitting: cold/hot water from the service valve boiling water from storage heater

The filter system with ion exchanger (S, M, L or Mg+) which is included must be used in regions with a carbonate hardness exceeding 10 °KH. The relevant water supplier can provide information on the carbonate hardness.

Thermal disinfection of the fitting is possible.

#### Confirmation

Status	Storage heater LED	Fitting LED	
Initialisation	white	-	
Heating phase	red, flashing	-	
Ready for operation	red, continuous	-	
Holiday mode, cooling-down phase	orange, flashing	-	
Holiday mode	orange, continuous	-	
Child lock, unlocking procedure	-	red, flashing	
Child lock, unlocked	-	red, continuous	
Pot filling, unlocking procedure	-	yellow, flashing	
Pot filling	-	yellow, continuous	
Defects	magenta, flashing/continuous	magenta, flashing/continuous	



#### Installation and commissioning

Flush pipes thoroughly before and after installation (observe EN 806)!

#### Adjust bypass of filterhead according to local carbonate hardness and connect filter cartridge.

The carbonate hardness can be tested by using the enclosed test strip or the relevant water supplier can provide information on the carbonate hardness.

Note: The volume of water in the storage heater will expand as it is heated. The expansion water must drip out of the funnel of the safety assembly.

This is a necessary and completely normal process.

Check all connections for leakage.

Retighten screw connections as necessary.

Control:

The control is set for operation with the S-size filter cartridge (prod no.: 40 404 001) at the factory.

The control must be adjusted for operation with other filter cartridges, see page 9 - 10.



**Operation**, see page 11.

Unlock the child lock to draw off boiling water, see A.

The button combination for filling pots with boiling water, see **B**.

To get cold or hot water, see C.

Activating holiday mode, see D.

#### Note:

In order to prevent incorrect operation and for protection against injury, we recommend affixing the sticker provided.



#### Maintenance and cleaning

## CAUTION!

**Risk of damage!** 

Always disconnect from the voltage supply before carrying out maintenance work on the system. The plug-in connector can then be disconnected.

If work is performed on mains power supply or in case of any maintenance work, the GROHE Red boiling system must be bled as otherwise blasts of steam could form as a result.

- · Draw off boiling water from the storage heater until just cold water flows.
- · Close the service valve, switch off the storage heater and disconnect the mains plug.
- · Open the lever on the fitting and as well as the rotary knob on the safety assembly to depressurise the storage heater.
- · Drain the storage heater (not required each time maintenance is performed): Remove the cap or hose to the mixing valve and drain the storage heater using the connecting hose to the safety assembly.
- · Inspect and clean all parts, replace as necessary and lubricate with special fitting grease.



#### Service

Fault <b>?</b>	Cause	Remedial action
Boiling water does not flow, handle flashes magenta once	<ul> <li>Filter not installed correctly</li> <li>Hoses kinked</li> <li>Water supply interrupted</li> </ul>	<ul> <li>Insert filter straight (1<sup>1</sup>/<sub>2</sub> - 2 turns)</li> <li>Check hoses for kinks</li> <li>Open shut-off valves fully</li> </ul>
Boiling water does not flow, boiling water in use No display on the handle	Software fault	- Switch off the storage heater, briefly disconnect from the mains power supply and switch on again
Handle lights up magenta permanently	System fault	- Contact GROHE customer service

The GROHE boiling water storage heater may only be repaired by GROHE customer service.

# **Environment and recycling**

For reasons of hygiene, it is not possible to recycle used filter cartridges. Used filter cartridges can be disposed of hazard-free as residual waste.

The boiling water storage heater is an electrical device, to which return and take-back obligations apply in many countries. GROHE participates in such take-back systems in all relevant countries.



Devices with this marking do **not** belong in domestic waste, but **must** be disposed of separately in accordance with the relevant national regulations.

# Pure Freude an Wasser



**D** *©* +49 571 39 89 333 service.de@grohe.com

(A) (c) +43 1 6 80 60 info-at@grohe.com

# AUS

© 1800 080 055 customer.care@reece.com.au

**B C** +32 (0)2 899 3077 https://www.grohe.be/nl\_be/ onze-service/contact.html

(BG) (c) +359 2 971 99 59 info-bg@grohe.com

(BR) © 0800 770 1222 falecom@lixilamericas.com

CAU © +99 412 497 09 74 info-az@grohe.com

CH +41 44 877 73 00 info@grohe.ch

**CN ©** +86 4008811698 info.cn@grohe.com

(CZ) © +420 277 004 193 info-cz@grohe.com

(DK) © +45 44 65 68 00 grohe@grohe.dk

(E) (C) +34 93 / 3 36 88 50 grohe@grohe.es

(EST) (LT) (LV) (c) +372 661 6354 grohe@grohe.ee

**www.grohe.com** 2020/06/09

**F (c)** +33 1 49 97 29 00 sav-fr@grohe.com

(FIN) © +358 (09)42451390 grohe@grohe.fi

GR © +302102712908 service-gr@grohe.com

(H) (c) +36 (06)1 238-8045 info-hu@grohe.com

(**HK**) © +852 2969 7067 info@grohe.hk

() () +39 2 959401 info-it@grohe.com

(IND) © 18001024475 customercare.in@grohe.com

(IS) (c) +354 515 400 grohe@byko.is

**J**  *©* +81-3-5775-7500 info\_grohe@blisspajapan.jp

(KZ) © +7 775 007 05 27 service-kz@grohe.com

(MAL) © 1800 80 6570 customerservice.my@lixil.com

(MX) © 01 800 839 1200 info@lixilamericas.com

(N) © +47 22 07 20 70 grohe@grohe.no NL

© +31(0) 88-0030700 https://www.grohe.nl/nl\_nl/ onze-service/contact.html

(NZ) © +64 09 573 0490 sales@robertson.co.nz

(P) © +351 234529620 comercial-pt@grohe.com

PL © +48 (22) 5432640 biuro@grohe.com

(**RI**) © 0800-1-047-643 customercareindonesia@lixil.com

**RO** © +40 021 212 50 50 info-ro@grohe.com

(ROK) © +82 2 1588 5903 info-singapore@grohe.com

(**RP**) © +63 2 89288000 service\_center@wilcon.com.ph

(RUS) © 8 800 200 00 49 service-ru@grohe.com

(S) © +46 771 14 13 14 grohe@grohe.se

(SGP) (RC) (c) +65 6311 3611 grohe@connectcentre.sg

**SK** © +421 948 119 343 info-sk@grohe.com

(T) © +6629014455 grohe-thailand@lixil.com (TR) (AZ) (TM) (TJ)

© +90 216 441 23 70 service.turkey@grohe.com

© +380 (44) 5375273 info-ua@grohe.com

(USA) © +1 800 4447643 Grohetechcare@lixil.com

(VN) © (+84) 1800 6624 cskh@lixil.com

AL BIH HR KS

(ME) (MK) (SLO) (SRB) (e) +385 1 2911470 adria-hr@grohe.com

CY MT L © + 357 22465200 service.cyprus@grohe.com

UAE KWT BHR

OM PK © +971 4 421 4556 service.UAE@grohe.com

KSA LBN JOR

(IRQ) QAT © +961 76868616 service.lebanon@grohe.com

EGY SUD LBY © + 202 26147988 service.egypt@grohe.com



© + 202 26147988 service.morocco@grohe.com

Far East Area Sales Office: © +65 6311 3600 info@grohe.com.sg

Latin America: () +52 818 3050626 info@lixilamericas.com