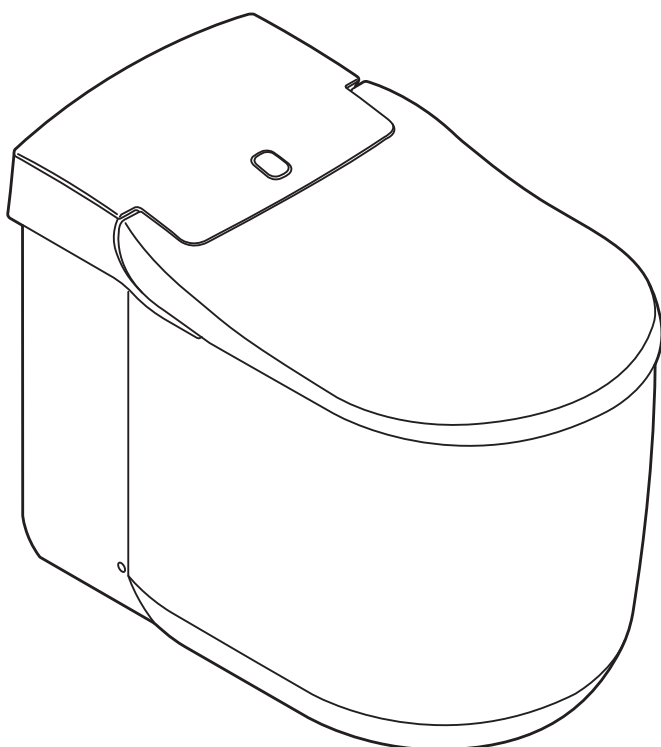




39378SH0

用户手册 2

USER MANUAL 70



务必遵守安全注意事项

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未能遵守安全注意事项在某些情况下可能会造成严重事故。这些安全注意事项中的每一条都极其重要，应严格遵守。万一因使用不当而出现事故，GROHE 对于损害不承担责任。

本产品旨在让年长者、行动不便者、病人和儿童等人员使用。本产品的使用涉及到与皮肤直接接触。为了确保正确使用本产品，请仔细阅读手册后再使用。

安装注意事项

请在使用前阅读所有指示

当使用本产品时，尤其是有儿童在场的情况下，应始终遵守以下安全指示。Grohe 不对因为忽视这些指示导致的损害承担责任。

为说明不同的严重程度，使用了以下术语：

危险

表示即刻发生的危险情况，如果未避免，可能会造成死亡或严重人身伤害。

警告

表示可能发生的危险情况，如果未避免，可能会造成死亡或严重人身伤害。

注意

表示可能发生的危险情况，如果未避免，可能会造成轻度至中度人身伤害，并且 / 或者造成产品和 / 或其它物品和财产损失。

危险

触电风险（死亡风险！）：

切勿将产品放置或者存放在可能会跌落或被拖入澡盆或水池的地方。

切勿将本产品安装在潮湿的地方，例如沐浴室或蒸汽浴室内部，否则可能会造成触电或火灾。



切勿将水或清洁剂泼到座便器座椅或遥控器内部或上面。否则可能会造成触电或火灾。

警告

灼伤、触电、火灾和 / 或人身伤害风险：



对于未附带电源连接线的产品或者在更换损坏的电源线时，必须从授权经销商购买专用连接线。

在执行任何和所有安装与保养作业以及进行维修时，必须断开本产品的电源。如果发现电源线路损坏或者产品损坏，也必须断开电源。

为确保断电，请执行以下操作：

- 将电气装置的保险丝（LS 开关）置于关闭位置，或者
- 完全拆除电气装置的旋入式保险丝，或者
- 将电源插头（如有）从壁式插座上完全拔下。

执行操作时，不要拉动电源线，而是拉动电源插头（如有）。



切勿用湿手连接或断开电源插头，否则可能会造成触电。



连接或断开电源时，请握住电源插头。如果您握住电源线，插头或电源线可能会受到损坏，造成触电或火灾。



请定期拔出电源插头，并使用干布清洁，否则电源插头上积累的灰尘可能会造成火灾。



本产品只能连接 AC 220V。切勿将附加的电源线连接到座便器的电源插座，否则可能会造成火灾。



请将电源插头完全插入电源插座，否则可能会造成触电或火灾。



切勿使用松脱的插座，否则可能会造成触电或火灾。



如果长时间使用座便器座圈而未将座圈温度设置为“停止”，用户可能会被低温灼伤。当以下人员使用座便器时，应特别注意这些注意事项。

- 儿童
- 年长者
- 病人
- 热调节机能障碍者
- 敏感肌肤者
- 正在服用会造成嗜睡药物的人
- 醉酒者
- 极其疲劳者

请在每次使用前检查冲水和烘干暖风的温度设置。

如果您打算长期使用此功能，请将暖风烘干机温度设为最低水平。如果长期以高温设置使用此功能，存在灼伤的风险。对于儿童、年长者、病人以及皮肤敏感、体温调节障碍、醉酒和过度疲劳人群而言，尤其如此。

切勿在室外使用，包括存在较大振动的区域；切勿在使用喷雾器或者正在实施聚氧的空间中操作。否则可能会造成产品故障或者失去光泽。

请确保没有物体或异物堵塞任何开口（出风口、软管等）。立即清除任何堵塞，以免造成危险和损坏。

- 如果您使用电池，请遵守以下指示。
- 在装入电池时，务必确保电极正确 (+/-)。
 - 如果您很长一段时间都不会使用座便器，请从遥控器取出电池。
 - 切勿将用尽的电池留在遥控器内，因为电池可能腐蚀，造成健康危害或遥控器损坏。
 - 电池不属于家庭生活垃圾！按照当地法规丢弃电池。电池漏液可能会造成火灾。
 - 确保电池远离儿童。电池不是玩具。如果意外吞下电池，请立即就医。
 - 如果皮肤接触电池内的液体，请立即用大量水冲洗。
 - 如果溢出的电池液接触眼部，请立即用清水冲洗，切勿揉眼。电池液可能导致失明。请咨询医生。

- 使用电池时，请注意以下事项：
- 切勿将电池随意与其他金属物体（项链、发夹等）一起存放。
 - 请勿混用新旧电池，务必同时取出所有电池，否则电池会放电。仅使用相同类型的电池。
 - 切勿给电池充电、短接电池或者用力打开或损坏电池；切勿让电池接触火、水或高温。否则，电池可能爆炸或漏液，从而导致损坏。

切勿尝试自行打开或维修智能座便器。切勿进行改装或者安装附加物件。智能座便器包含通电的电源线。座便器拆开时，存在生命危险！必须只能由授权的保养人员以原装替换件和配件进行维修。不当的安装和保养作业或维修可能对用户造成实质性危害。

切勿在信号弱的电子和医疗设备附近使用。会有电气故障造成事故的危險。

只能按照手册所述将本产品用于本来的用途。切勿使用非制造商建议使用的附件。

如果座便器座椅或供水管路漏水，断开智能座便器的电源，并关闭止水阀。会有触电、火灾或溢水的危險。

如果智能座便器出现任何损坏的迹象，请立即断开电源并联系 Grohe 客户服务部门。

本产品只能连接到饮用水供应管路。否则会造成操作问题。

让电源线远离加热面（例如散热器表面）

如果可能会出现结冰，请务必启用防冻功能。因结冰造成的损坏可能会造成火灾或水溢出。

请勿损坏、弯曲、改装、过度扭曲、捆绑、夹住电源线，或在电源线上放置重物。电源线损坏会有火灾或触电的危險。



请务必确认是否对电源进行接地。否则当发生故障或漏电时，会有触电的危險。当电源没有接地时，请与电气安装公司协商。

禁止将烟火等带火源物品靠近本产品。否则有可能造成火灾。

注意

轻度人身伤害和财产损失的风险：

对于塑料部件的保养，请使用中性清洁剂。存在因塑料部件受损而造成触电、火灾和 / 或人身伤害的危險。



切勿使用氯基清洁剂、酸性清洁剂或消毒剂清洁陶瓷部件。可能因蒸发气体导致故障和损坏。



-  确保卡环牢牢固定在供水软管上。如果卡环未紧固导致软管滑脱，会有溢水的风险。


-  切勿使用饮用水以外的水源。否则可能会因座椅单元内部的电子部件受到腐蚀而造成触电、火灾和皮肤炎症。
-  切勿站在座便器座椅盖上。会有人身伤害和损坏产品的风险。


-  切勿将身体压在止水阀上。否则可能会因漏水而造成地面被淹。
-  让本产品远离火源（香烟）。会有火灾的风险。
-  如果发现电子装置座便器（座便器座椅）陶瓷部件破裂，切勿触摸这些区域。会有人身伤害的风险。请尽快让专业人员更换故障部件。
-  使用期间，切勿倚靠座便器座椅盖。会有人身伤害和损坏产品的风险。


-  切勿向座便器提供热水，也不要让座便器受到任何撞击。会有因部件受损而造成人身伤害的风险。会有损坏或漏水的危险。
-  定期检查产品是否存在可见的损坏。产品损坏可能带来安全风险。切勿开启已损坏的产品。
-  如果打算长时间不使用本产品，请关闭止水阀并从座便器中将水排干，然后从插座中拔出电源插头。会有因冰冻所造成的损坏引发火灾或地面被淹的危险。会有因脏水而造成皮肤炎症的危险。
-  当儿童、年长者或者行动不便者使用本产品时，必须确保他们不会摔倒。会有人身伤害和损坏产品的风险。
-  现场电气安装以及本产品与电源的连接必须仅由熟知当地适用法规和补充要求并且深入了解当地公用事业单位要求的经授权合格电工执行。不当的安装和保养作业或维修可能对用户造成实质性危害，Grohe 对此不承担责任。

-  切勿让开口环受到撞击或者在清洁座便器时拉扯开口环，否则开口环可能会断开，并且供水软管可能会脱落，导致水溢出。


-  清洁时，请从插座中拔出电源插头。否则可能会造成触电。（确保在使用喷头除污功能时电源处于开启状态。）
-  对于 8 岁以下的儿童、身体和 / 或精神存在障碍或者缺少相关经验和知识的人员，如果没有负责安全并了解可能存在的危险的人员进行监管和指导，不能使用本产品。
-  儿童不得玩耍本产品。
-  如果没有监管，不得由儿童对本产品进行清洁和维护。
-  切勿让供水软管弯曲或挤压变形，否则可能会造成漏水和水溢出。
-  使用过滤器时，请注意以下事项。如果 O 形环上粘有异物，可能会因漏水而造成水溢出。

 - 拆下过滤器时，请关闭止水阀。
 - 安装过滤器时，请完全拧紧，直没有空隙。
 - 安装 O 形环时，请确保上面没有异物。
-  请勿将手指放入除臭药盒的安装口中。容易造成手指受伤等事故。

■ 操作注意事项

切勿让座便器受到阳光直射。可能会造成塑料部件变色。此外，阳光直射可能导致遥控器和传感器不能正常工作。



切勿粗野地打开和关闭座便器座椅或盖子。可能会造成自动打开 / 关闭功能故障、破裂或漏电。



切勿将水或清洁剂泼到遥控器上面。可能会造成遥控器故障。



切勿让塑料部件沾上厕所除臭剂。如果沾上，请立即擦去。可能会失去光泽。

切勿堵塞本产品的通风孔。否则可能会造成故障。



切勿在座便器附近使用电加热器。可能会造成塑料部件变色或出现故障。



切勿使用厕纸以外的纸张。注意不要让异物掉入腔体，否则可能会堵塞排水管。如果有异物掉入，请在冲水以前捡起。



如果座便器堵塞，请使用手压皮碗泵清除堵塞。堵塞清除以前，切勿让座便器冲水和通过其他方式向座便器加水。污水溢出会造成触电风险以及产品损坏（座便器座椅内的电子部件可能损坏）。



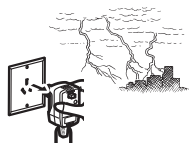
切勿用干布或厕纸擦拭座便器座椅单元或塑料零部件。塑料零部件的表面可能会被刮伤并失去光泽。

切勿用湿手操作遥控器单元。可能会造成故障。

根据排泄物的大小、数量或重量以及所用厕纸的类型或长度而定，一次冲水可能无法完全冲去排泄物。请注意，一次足量冲水可冲去的厕纸长度约为 5 m。

切勿用湿手操作遥控器。可能会造成遥控器故障。

附近发生雷击时，请勿触碰电源插头。否则可能会引发电气事故。



在有可能发生冻结的天气，请启动防冻功能。（参照[第 41 页](#)）

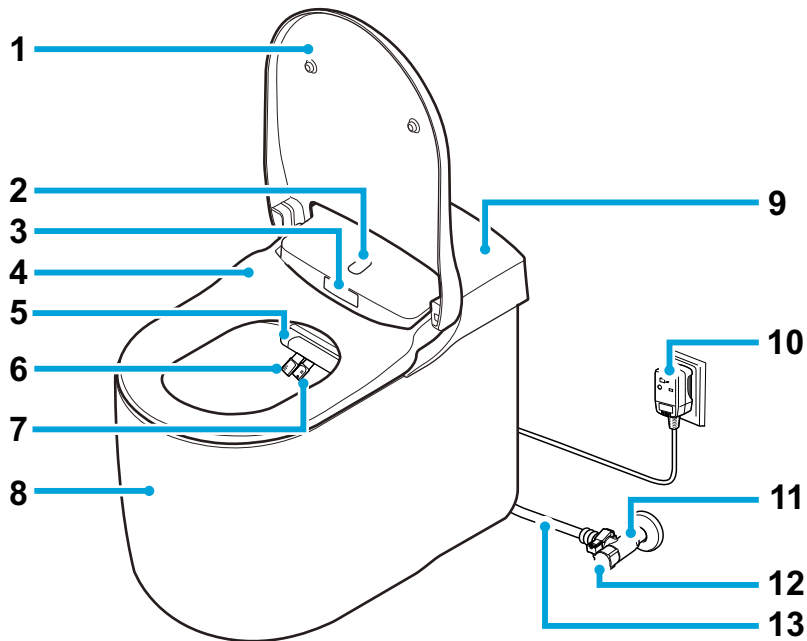


切勿用热水清洗座便器。也不要撞击座便器。否则会导致破损或者漏水。

请使用随产品附带的新供水软管。禁止使用旧供水软管，否则容易发生漏水或冲洗污垢残留。

控制装置和按钮

■ 主件

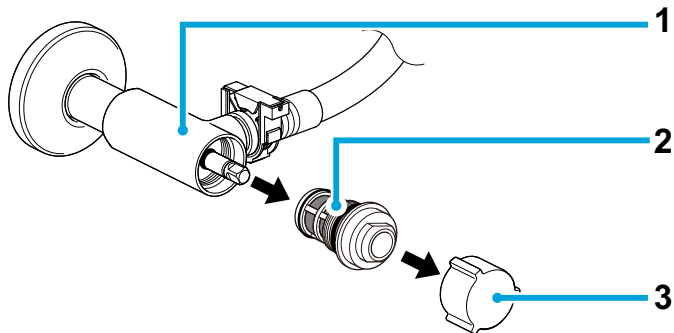


- 1 座便器座椅盖 (第 14、19、45 页)
- 2 上部传感器
- 3 下部传感器, 入座传感器
- 4 座便器座圈 (第 14、19、45 页)
- 5 除臭药盒的滤尘器 (第 51 页)
- 6 喷嘴 (前清洗) (第 52 页)
- 7 喷嘴 (后清洗) (第 52 页)
- 8 座便器腔体 (第 14、49 页)
- 9 顶盖 (第 38 页)
- 10 交流电源插头 (带漏电保护功能) (第 13、57 页)
- 11 止水阀 (第 9、13、54 页)
- 12 过滤器 (第 9、54 页)
- 13 供水软管 (第 40 页)

提示

- 手动冲洗座便器时, 打开顶盖, 并操作冲水杆。(第 39 页)

■ 止水阀



- 1 止水阀 ([第 9、13、54 页](#))
- 2 过滤器 ([第 9、54 页](#))
- 3 打开 / 关闭手柄 ([第 13、54 页](#))

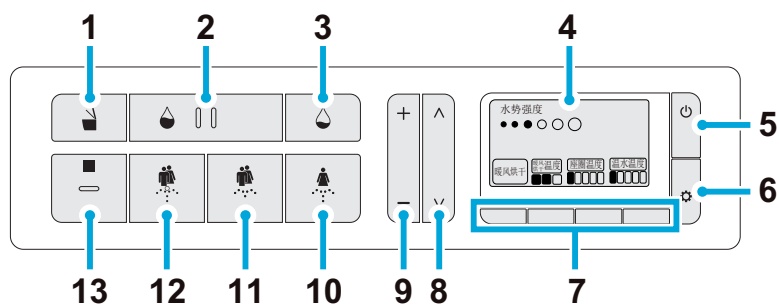
提示

- 过滤器可从水源中清除异物。
- 如果过滤器难以拆下，请使用工具（扳手）。

注意：

- 截断淋浴水时，使用打开 / 关闭手柄。确保其完全打开。
- 将止水阀旋转七圈以完全打开。
- 确保在拆下过滤器以前先关闭止水阀。拆下过滤器时，会溅出少量水。请在过滤器下方垫一块布。（[第 54 页](#)）

■ 遥控器



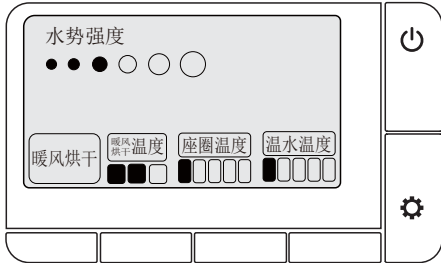
- 1 座便器座椅打开 / 关闭按钮
- 2 冲水（足量）按钮
- 3 冲水（少量）按钮
- 4 屏幕
屏幕会根据使用而变化。
- 5 电源 / 主菜单按钮
打开 / 关闭电源，或者进入主菜单。
- 6 设定 / 下一步按钮
改变屏幕显示。
- 7 功能按钮
按钮操作会根据屏幕显示而变化。
- 8 清洗部位调节按钮
向前或向后调节清洗部位。
- 9 水压调节按钮
调节后清洗、后清洗 - 柔和以及前清洗功能的水压。
- 10 前清洗（女性专用）按钮
为女性提供前清洗。
- 11 后清洗 - 柔和按钮
为后清洗提供柔和喷水。
- 12 后清洗按钮
为后清洗提供强力喷水。
- 13 停止按钮
停止清洗和暖风烘干功能。

提示

- 当按下电源 / 主菜单按钮关闭电源时，会显示电源关闭画面。
- 当 30 秒未操作时，画面将返回主菜单。此时，请从头开始操作。
- 当在低温环境中使用遥控器时，屏幕上可能会出现残像。这并非故障。当环境温度正常时，屏幕显示将返回正常状态。
- 屏幕偶尔可能会显示颠倒的黑白画面。这并非故障。

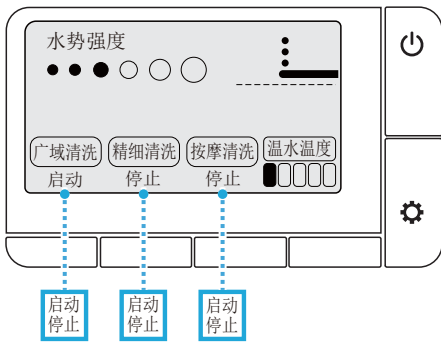
■ 画面列表

主菜单

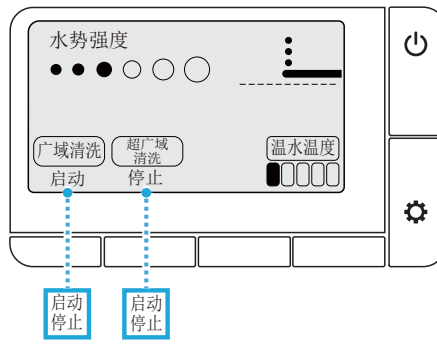


清洗时

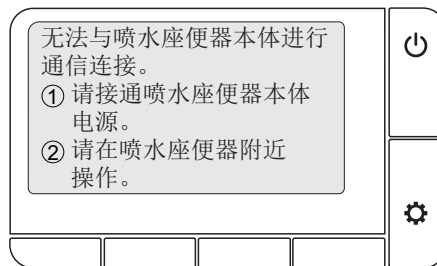
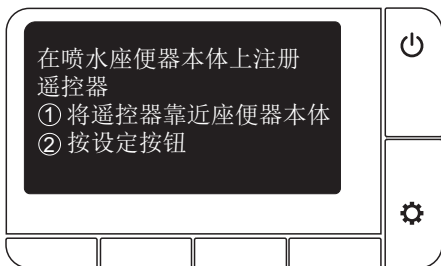
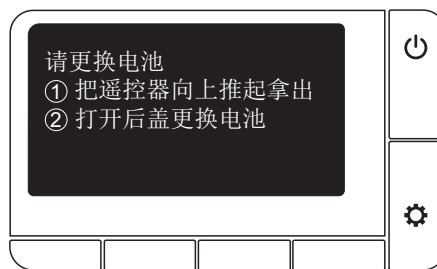
后清洗



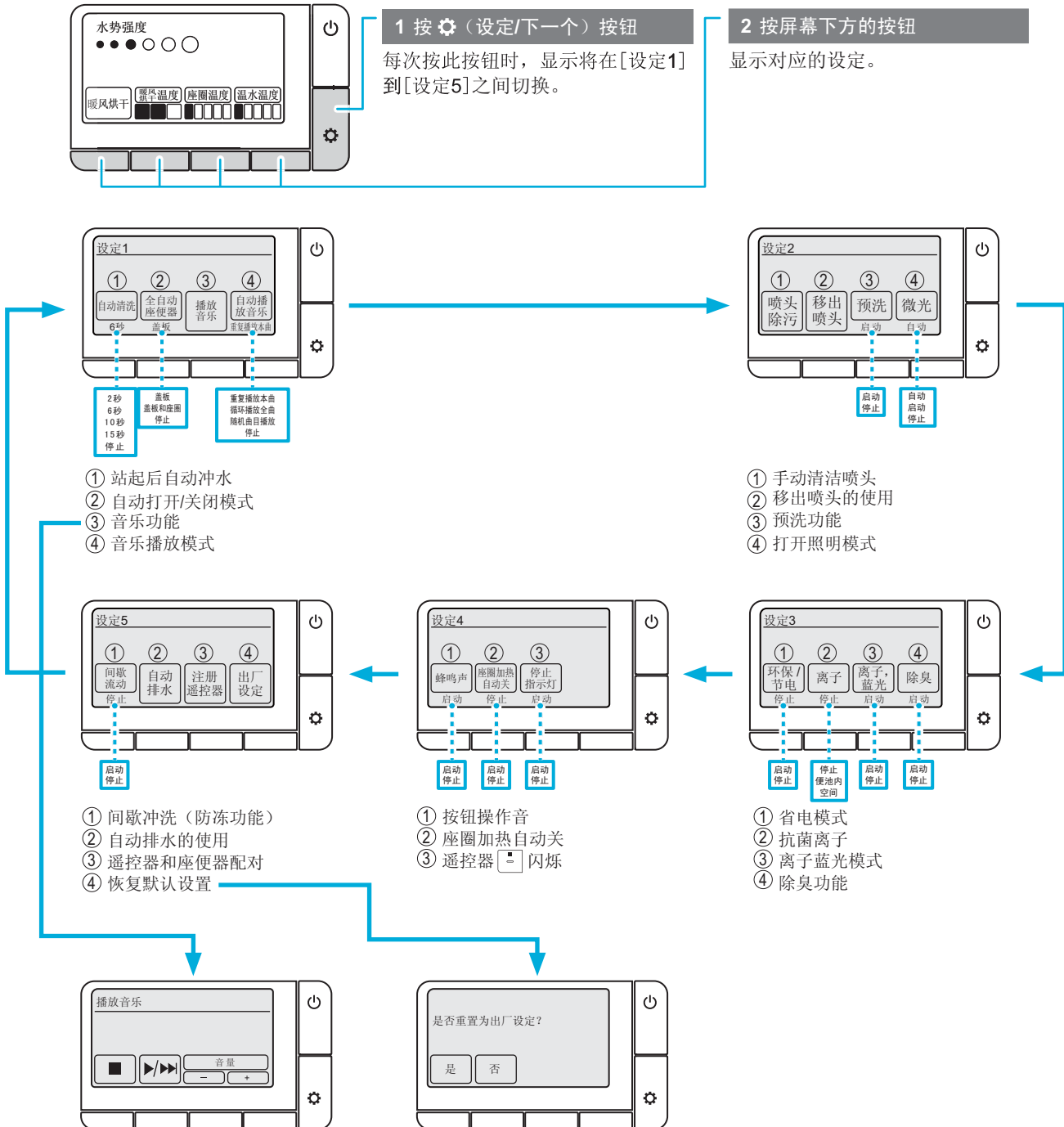
前清洗



错误信息



设定画面

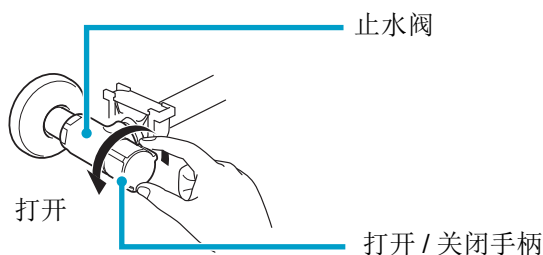


使用前的准备

■ 检查止水阀和电源

首次使用座便器以前，请检查以下项目。

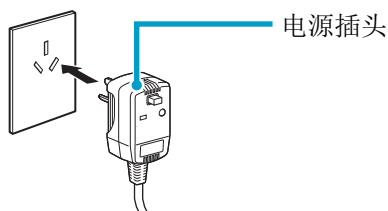
1. 打开止水阀。




- 如果止水阀已关闭，请逆时针转动打开 / 关闭手柄。
- 将止水阀旋转七圈以完全打开。
- 将打开 / 关闭手柄从完全打开位置转动 90 度可防止打开 / 关闭手柄卡住。
- 如果打开 / 关闭手柄难以转动，请用干毛巾等包住止水阀来转动止水阀。

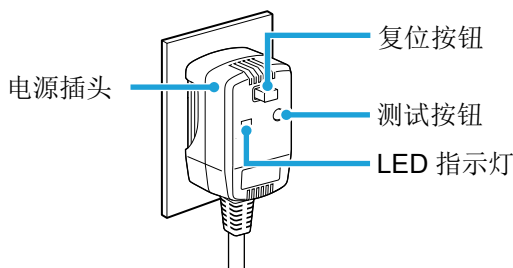
2. 将电源插头插入插座。

1. 将电源插头插入插座。



2. 确保在按下电源插头上的测试按钮时 LED 指示灯熄灭。

如果 LED 指示灯未熄灭，请按下电源插头上的复位按钮。如果 LED 指示灯依然未熄灭，请按下遥控器上的  (电源 / 主菜单) 按钮。



电源插头拥有安全装置，如果座便器发生短路，会使电路中断。如果电路中断，LED 指示灯将熄灭。（通常，此 LED 指示灯点亮。）

注意：

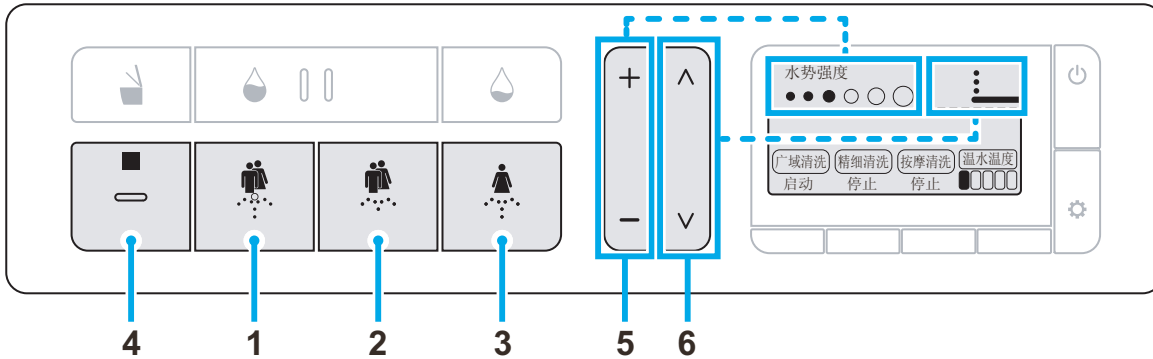
- 请等待约 10 秒，然后再重新连接电源插头。

常规使用

基本操作

打开座便器座椅盖/座便器座椅		自动	手动
		站在座便器前方时，盖子会自动打开。	 按遥控器上的 (打开/关闭) 按钮时，座椅打开。
预洗			
		坐在座圈上时，少量水会冲洗腔体，以减少污渍累积。	
1 清洗			
	清洗	调节	停止
	后清洗 后清洗-柔和 前清洗 (女性专用)	水压 清洗部位 水温	停止喷水
2 烘干			
	烘干	调节	停止
	暖风烘干	烘干温度	停止暖风
3 冲水			
	自动	遥控	
	站起时，自动开始冲水。	冲水 (足量) 冲水 (少量)	
关闭座便器座椅盖/座便器座椅		自动	手动
		离开座便器时，盖子会自动关闭。	 按遥控器上的 (打开/关闭) 按钮时，座椅关闭。

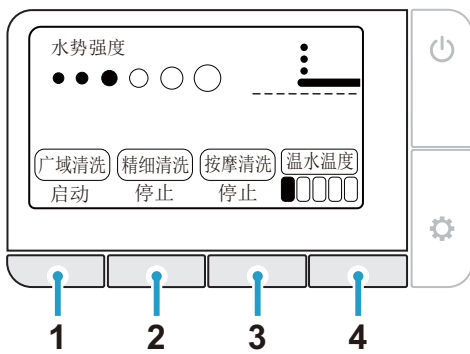
■ 臀部清洗



- 1 (后清洗) 按钮：清洗后部
- 2 (后清洗 - 柔和) 按钮：柔和清洗后部
- 3 (女性专用前清洗)：清洗前部
- 4 (停止) 按钮：停止清洗
- 5 喷射强度调节按钮 (+/-)：清洗时调节喷射压力 (6 档)
- 6 清洗部位调节按钮 (^ / v)：清洗时调节清洗部位 (5 档：默认 /2 档向前 /2 档向后)

改变清洗模式

清洗时按下画面上指示灯下方的按钮。



- 1 [广域清洗] (): 来回移动喷嘴，广范围清洗
- 2 [超广域清洗] (): 超广范围清洗
[精细清洗] (): 小范围来回移动
- 3 [按摩清洗] (): 在两档按摩效果之间交替变换水压
- 4 [温水温度] (): 调节水温 (6 档：关闭 (水温)、低 (约 32 °C) 至高 (约 40 °C))

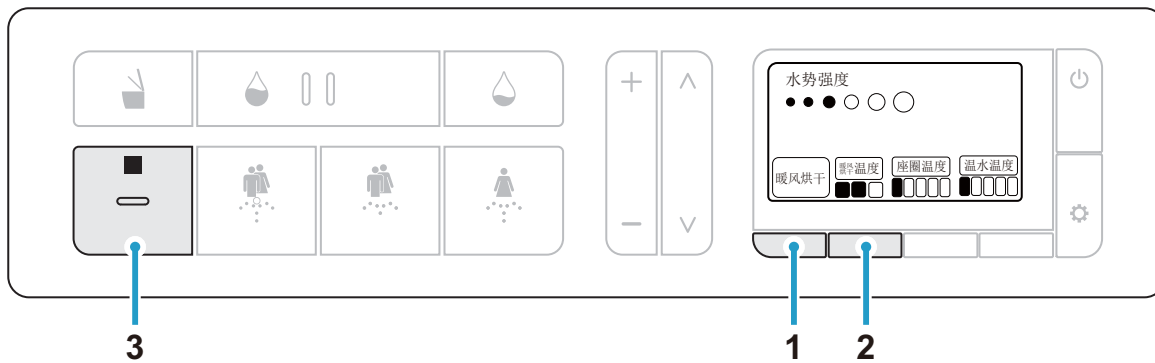
提示

- 未坐在座便器座圈上时，清洗功能不会工作。
- 2 分钟后，臀部清洗自动停止。但是，清洗期间使用按摩等类似功能时，此功能可最多延长至 6 分钟。
- 坐在座便器座圈上时，或者在使用清洗功能的前一刻或后一刻，水将从喷嘴附近的位置喷出。这并非故障。

注意：


- 在冬季等情况下供水温度极低时，臀部清洗的水温可能会低于预期。
- 使用清洗功能时，为了减少水花喷溅，请靠后坐在座便器座圈上。
- 当座便器冲水时，臀部清洗停止。冲洗座便器时，无法使用臀部清洗。
- 避免长时间使用臀部清洗。请勿将此功能用于清洗直肠、阴道或尿道的内侧。
- 请勿将此功能用于刺激排便。此外，使用此功能时，请勿故意排便。
- 当私密部位疼痛或发炎时，请勿使用此功能。
- 当用户正在接受私密部位医疗时，使用此功能需遵医嘱。

■ 暖风烘干



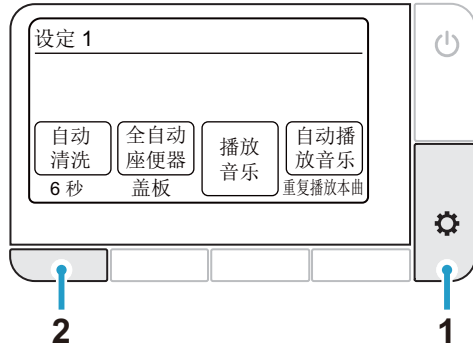
- 1 [暖风烘干]: 按下此指示灯下方的按钮使用烘干功能
- 2 [暖风烘干温度]: 在使用烘干功能期间, 按此指示灯下方的按钮调节烘干温度
 - ■ □ 中 (约 40 °C)
 - ■ ■ 高 (约 55 °C)
 - □ □ 低 (室温)
- 3 ■ (停止): 停止烘干功能


提示

- 如果画面上未显示[暖风烘干]指示灯, 请按  (电源 / 主菜单) 按钮。
- 当烘干功能停止时, 烘干温度将返回至初始设定。
- 约 4 分钟后, 烘干功能自动停止。

■ 自动冲水功能





自动冲洗座便器。您可以更改冲水延迟设定。



1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 1] 画面。
2. 反复按 [自动清洗] 下方的按钮选择设定。

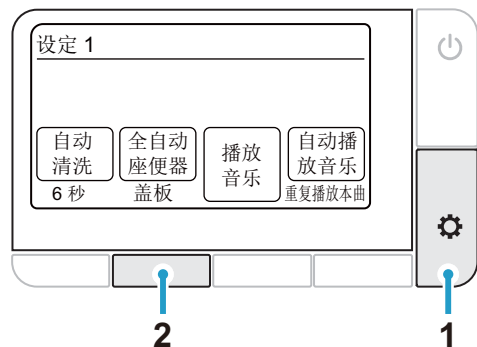
[2 秒]: 2 秒后冲水
 [6 秒]: 6 秒后冲水 (默认)
 [10 秒]: 10 秒后冲水
 [15 秒]: 15 秒后冲水
 [停止]: 自动冲水功能关闭


提示

- 出现停电或者供水故障时，请按照 [“出现停电或者供水故障时冲洗座便器” \(第 38 页\)](#) 中的步骤冲洗座便器。
- 如果使用过多厕纸，使用  (冲水 / 少量) 按钮时，可能无法完全冲掉。在此情况下，请按  (冲水 / 足量) 按钮。
- 如果两次冲水之间无间断，座便器可能无法冲水。如果发生这种情况，请在一段时间后按  /  按钮，手动冲洗座便器。
- 当用户坐在座便器上少于 10 秒钟时，自动冲水功能不会激活。

■ 自动座圈 / 盖打开和关闭功能

您可以设定座便器座椅盖和座便器座圈的自动打开 / 关闭功能。



1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 1] 画面。

2. 反复按 [全自动座便器] 下方的按钮选择设定。

[盖板]: 自动打开 / 关闭座便器座椅盖 (默认)

[盖板和座圈]: 自动打开 / 关闭座便器座圈和座便器座椅盖

[停止]: 自动打开和关闭功能关闭

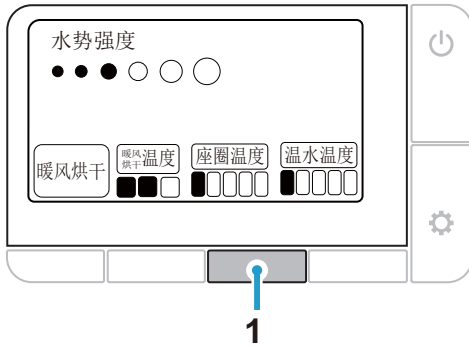
提示

- 当室温高于 30 °C 时，传感器可能无法检测到用户。如果发生这种情况，请让卫生间通风以降低温度或更加靠近座便器。

注意：

- 阳光直射和加热装置可能会导致传感器故障，并导致座便器座椅盖自动打开。
- 当手动打开或关闭座便器座椅盖时，请轻轻地打开或关闭。过度用力可能会损坏座便器座椅盖。
- 请勿在座便器座圈或盖工作时手动阻碍、停止或以相反方向移动座便器座圈或盖。否则可能会损坏座便器座圈或盖，或者造成自动关闭功能出现故障。

■ 调节座便器座圈温度



1 [座圈温度]: 按下此指示灯下方的按钮调节座圈温度。

- 关闭 (室温)
- 低 (约 28 °C)
-
-
-
-
- 高 (约 36 °C)

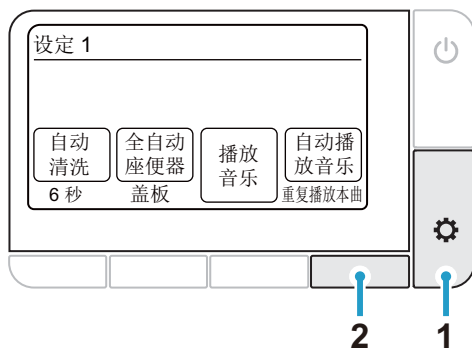
有用的操作


■ 音乐

可以通过从座便器背面的扬声器输出来播放内置存储器中的音乐。

当用户坐在座便器座圈上时，会自动开始播放音乐。当座便器座椅盖关闭时，或者在用户从座便器上站起经过指定时间时，会自动停止播放音乐。

选择音乐播放模式



1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 1] 画面。

2. 反复按 [自动播放音乐] 下方的按钮选择设定。

[重复播放本曲]: 重复播放同一个曲目 (默认)

[循环播放全曲]: 依次重复播放所有曲目

[随机曲目播放]: 随机选择和播放曲目

[停止]: 停止播放音乐

• 当自动播放音乐时

选择 [重复播放本曲]、[循环播放全曲] 或 [随机曲目播放]。

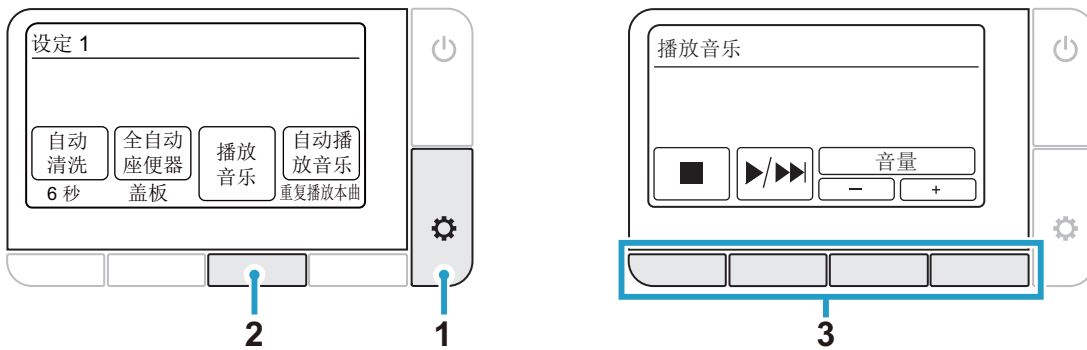
当座便器座椅盖关闭时，或者在用户从座便器上站起经过指定时间时，会自动停止播放音乐。


• 当手动播放音乐时

选择 [停止]。

在传感器检测到用户或者用户坐在座便器座圈上以后，可以随时播放音乐。有关播放 / 停止播放音乐的详细信息，请参考以下步骤。

手动选择曲目、调节音量、播放 / 停止播放音乐





1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 1] 画面。

2. 按 [播放音乐] 下方的按钮。

出现音乐画面。

3. 通过按下按钮来选择操作。

[]: 停止播放

[]: 开始播放。播放时，转至下一个曲目

[音量 -] [音量 +]: 调节音量

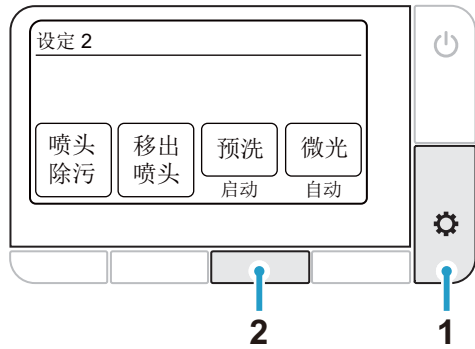
音乐列表


内置存储器中有以下曲目。

1	Morning Mood, from Peer Gynt	Grieg	管弦乐 / 交响乐
2	Spring Song	Mendelssohn	钢琴曲
3	Andante	Mozart	弦乐
4	Moonlight Serenade	Glenn Miller	管弦乐 / 交响乐
5	Arabesque No. 1	Debussy	钢琴曲
6	Rhapsody in Blue	Gershwin	管弦乐 / 交响乐
7	Salut d'Amour	Elgar	钢琴曲 / 管弦乐
8	Beautiful Dreamer	Foster	弦乐
9	Gymnopédies No. 1	Satie	钢琴曲
10	Waltz of the Flowers	Tchaikovsky	交响乐
11	Annie Laurie	Scott	管弦乐
12	Scenes from Childhood	Schumann	钢琴曲
13	Pomp and Circumstance Marches	Elgar	管弦乐 / 交响乐
14	Amazing Grace	Hymn	钢琴曲 / 管弦乐
15	Romanze	Mozart	弦乐
16	Grandfather's Clock	Work	钢琴曲
17	Water Music	Handel	管弦乐 / 交响乐
18	The Swan	Saint-Saëns	钢琴曲 / 管弦乐
19	Humoresques	Dvořák	钢琴曲
20	Jupiter, from The Planets	Holst	管弦乐 / 交响乐
21	Tea for Two	Youmans	钢琴曲
22	Air on the G String	Bach	弦乐
23	Grande valse brillante in E-flat major	Chopin	钢琴曲
24	Brandenburg Concertos	Bach	协奏曲 / 交响乐
25	Ave Maria	Caccini	钢琴曲
26	Largo (Winter), from The Four Seasons	Vivaldi	弦乐
27	Furusato	Okano	钢琴曲
28	叽叽喳喳的鸟叫声		治愈系音乐
29	昆虫的叫声		治愈系音乐
30	波浪的声音		治愈系音乐

■ 预洗

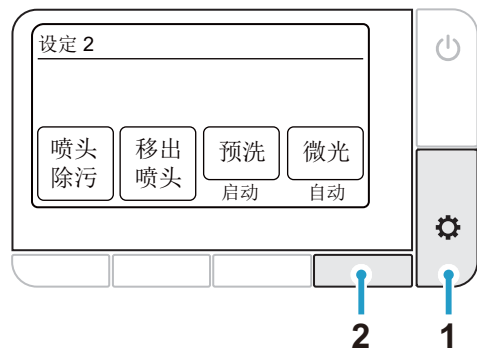
当用户坐在座便器座圈上时，座便器腔体会被少量水冲洗而变湿，以免变脏。




1. 反复按 （设定 / 下一步）按钮，直到出现 [设定 2] 画面。
2. 反复按 [预洗] 下方的按钮选择设定。
[启动]：激活预洗功能（默认）
[停止]：关闭预洗功能

■ 柔光灯


当传感器检测到用户时，柔光将照亮腔体内侧和用户的脚部区域。当用户离开座便器时，约 1 分钟后，灯光将自动熄灭。



1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 2] 画面。

2. 反复按 [微光] 下方的按钮选择设定。

[自动]: 柔光灯功能打开，并且  (停止) 按钮以橙色闪烁。(默认)

[启动]: 柔光灯始终点亮，并且  (停止) 按钮以橙色闪烁。

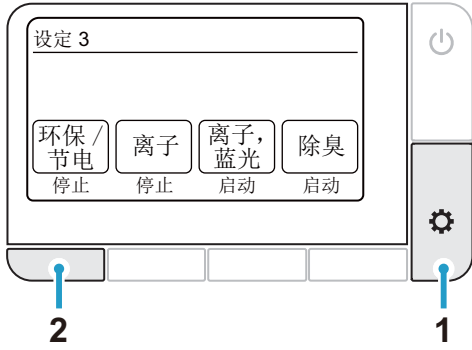
[停止]: 柔光灯功能关闭


提示

- 当净离子群离子（座便器腔体）设定为打开时，蓝光优先。

■ 节电

可以通过在不使用座便器（例如夜间）时将座圈加热器关闭 8 小时来降低功耗。



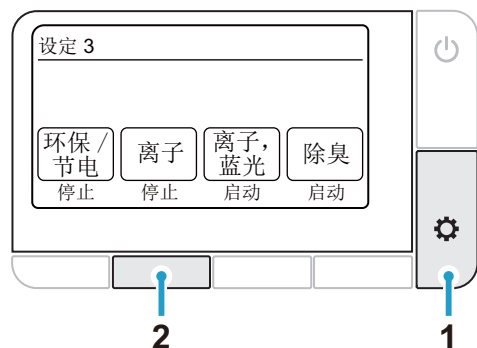
1. 反复按 （设定 / 下一步）按钮，直到出现 [设定 3] 画面。
2. 反复按 [环保 / 节电] 下方的按钮选择设定。
[启动]：节电功能打开（每天最多两次）。节电功能将在 8 小时以后自动关闭。
[停止]：节电功能关闭（默认）

提示

- 在出现电源故障以后或者当断开电源插头连接时，节电功能会复位。

■ 净离子群离子

净离子群离子功能有两种模式：净离子群离子（座便器腔体）和净离子群离子（空间）。



1. 反复按 （设定 / 下一步）按钮，直到出现 [设定 3] 画面。

2. 反复按 [离子] 下方的按钮选择设定。

[停止]：关闭净离子群离子功能（默认）

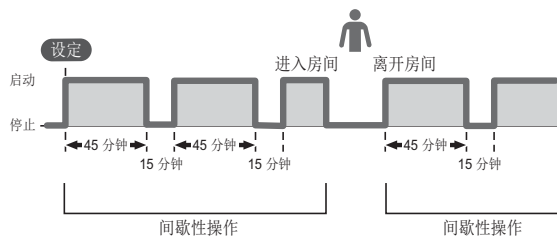
[便池内]：净离子群离子（座便器腔体）设定为打开

[空间]：净离子群离子（座便器腔体）和净离子群离子（空间）设定为打开

净离子群离子（座便器腔体）

净离子群离子（正离子和负离子）被释放到腔体内，对座便器座圈的背面和漂浮的霉菌孢子等进行杀菌消毒。此功能通过对漂浮的霉菌孢子等臭味源进行杀菌消毒来抑制臭味的扩散。净离子群离子（座便器腔体）的工作方式如下。

- 当净离子群离子功能设定为 [便池内] 并且座便器座椅盖关闭时，净离子群离子（座便器腔体）开始执行间歇性操作。



- 如果在设定为净离子群离子（座便器腔体）时检测到用户，净离子群离子（座便器腔体）将暂时停止。
- 如果在设定为净离子群离子（座便器腔体）时检测到用户并且座便器座椅盖打开，蓝光将照亮腔体内部一定时间。
- 如果在设定为净离子群离子（座便器腔体）时从座便器上站起以后冲水时，蓝光将照亮腔体内部一定时间。
- 如果在设定为净离子群离子（座便器腔体）时座便器座椅盖关闭，蓝光将在腔体内部闪烁。
- 离开座便器以后（关闭座便器座椅盖以后），净离子群离子（座便器腔体）将开始执行间歇性操作。

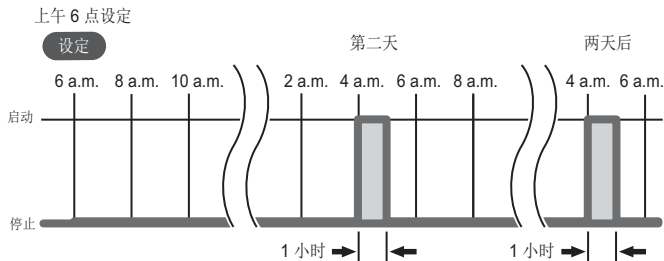
提示

- 当净离子群离子（座便器腔体）正在工作时，会发出鸟鸣声。
- 离子发生器产生的臭氧可能会有轻微的气味，但是其浓度很小，不会对人体健康产生不利影响。
- 关闭座便器座椅盖可有效提供离子效应。
- 使用净离子群离子（座便器腔体）时，请将自动打开 / 关闭功能设定为打开（非 [停止]），或者手动关闭座便器座椅盖。
- 当拆下了座便器座椅盖时，净离子群离子（座便器腔体）不工作。

净离子群离子（空间）

净离子群离子（正离子和负离子）每天一次被释放到卫生间中，利用除臭剂的协同效应让卫生间中的空气变得清新。净离子群离子（空间）的工作方式如下。

- 净离子群离子（空间）在净离子群离子功能设定为[空间]前两小时开始工作。一旦设定了净离子群离子（空间），净离子群离子（空间）将从第二天起在同一时间开始工作。



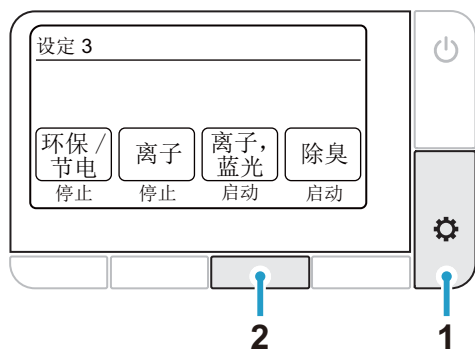
- 当净离子群离子（空间）正在工作时，座便器座椅盖打开。
- 如果在净离子群离子（空间）应开始工作时正在使用座便器，净离子群离子（空间）不会工作。净离子群离子（空间）将从第二天起在设定的时间开始工作。
- 如果在净离子群离子（空间）正在工作时执行了某操作，净离子群离子（空间）将停止工作。净离子群离子（空间）将从第二天起在设定的时间开始工作。


提示

- 当净离子群离子（空间）正在工作时，会发出鸟鸣声。
- 离子发生器产生的臭氧可能会有轻微的气味，但是其浓度很小，不会对人体健康产生不利影响。
- 使用净离子群离子（空间）时，请将自动打开/关闭功能设定为打开（非[停止]）。
- 您可以从智能手机改变净离子群离子（空间）的开始时间。有关详细信息，请参见应用程序。（您无法改变工作时间（1小时））。

■ 净离子群离子蓝光（座便器腔体）

当净离子群离子功能选择为[便池内]或[空间]时，如果检测到用户或者打开座便器座椅盖，蓝光会照亮腔体内部。您可以关闭蓝光。



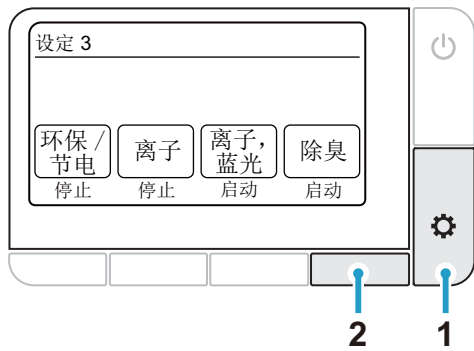
1. 反复按 （设定/下一步）按钮，直到出现[设定 3]画面。
2. 反复按[离子, 蓝光]下方的按钮选择设定。


[启动]: 打开蓝光。(默认)

[停止]: 关闭蓝光

■ 除臭

当座便器座椅盖打开时，或者当用户坐在座便器座圈上时，除臭功能将激活，当用户从座便器上站起约 1 分钟后，此功能将自动停止。



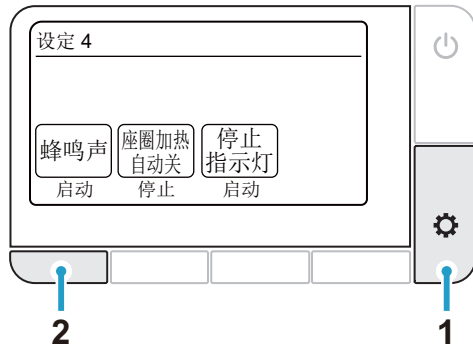
1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 3] 画面。
2. 反复按 [除臭] 下方的按钮选择设定。


[启动]: 打开除臭功能 (默认)

[停止]: 关闭除臭功能

■ 按钮操作音

您可以关闭遥控器的按钮操作音。



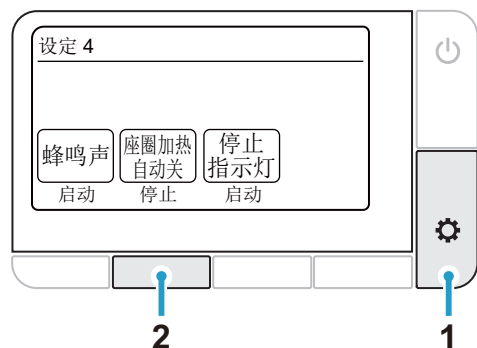
1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 4] 画面。
2. 反复按 [蜂鸣声] 下方的按钮选择设定。


[启动]: 按钮操作音打开 (默认)

[停止]: 按钮操作音关闭

■ 座圈加热器自动关闭

当您坐在座便器座圈上时，座便器加热器会自动关闭，以免造成低温灼伤。



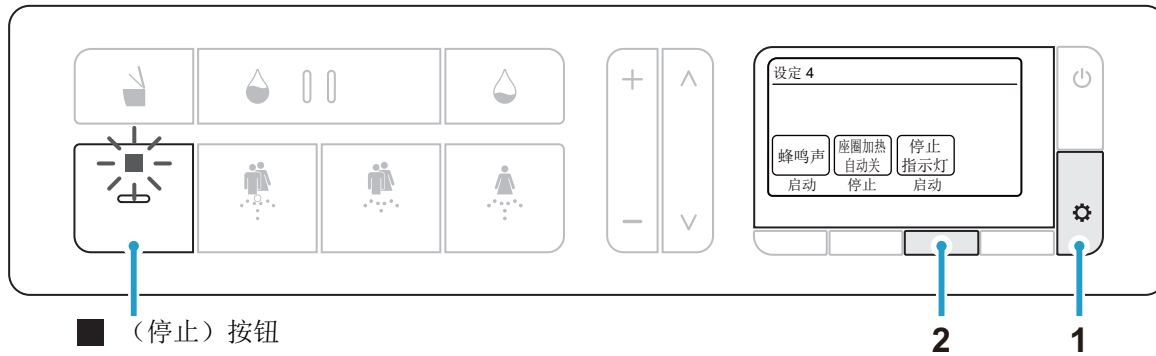
1. 反复按 （设定 / 下一步）按钮，直到出现 [设定 4] 画面。
2. 反复按 [座圈加热 自动关] 下方的按钮选择设定。

[启动]：打开座圈加热器自动关闭功能

[停止]：关闭座圈加热器自动关闭功能（默认）

■ 停止按钮的 LED 设定

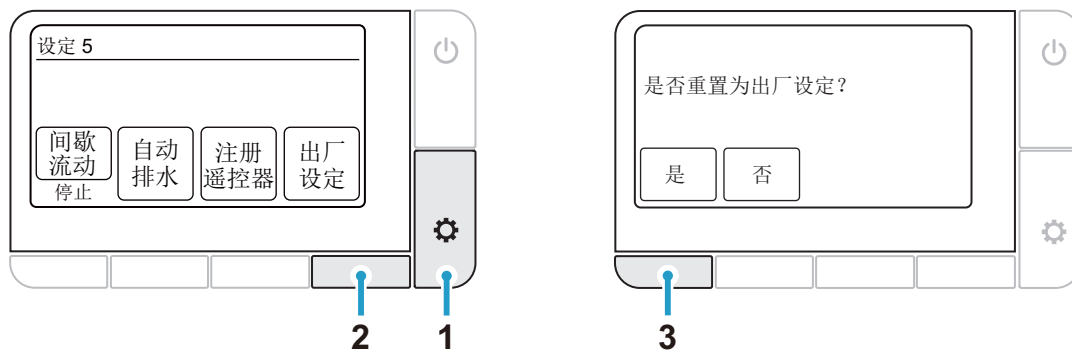
柔光灯功能打开期间，可以打开或关闭 ■（停止）按钮的闪烁状态。




1. 反复按 （设定 / 下一步）按钮，直到出现 [设定 4] 画面。
2. 反复按 [停止指示灯] 下方的按钮选择设定。
 [启动]: LED 闪烁（默认）
 [停止]: LED 熄灭

■ 恢复默认设定

所有功能均可复位到出厂默认设定。



1. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 5] 画面。
2. 按 [出厂设定] 下方的按钮。
3. 按 [是] 下方的按钮。

若要取消复位，请按 [否] 下方的按钮。

■ 智能手机应用程序 (iOS)

使用专用应用程序“Sensia Arena”，可以通过启用 Bluetooth®* 的智能手机操作座便器。

* Bluetooth 是 Bluetooth SIG, Inc. 的注册商标。

安装应用程序

在 App Store 中搜索“Sensia Arena”并进行安装。



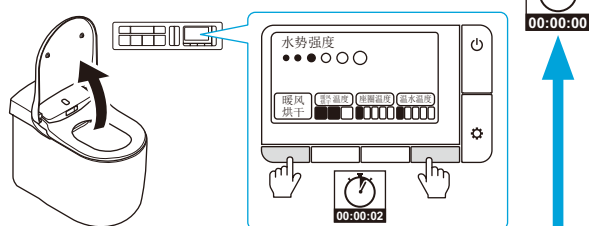
“Sensia Arena”应用程序的初始设定

设定前，打开智能手机的Bluetooth®。

1 打开应用程序并确认免责声明。



2 同时按住[暖风烘干]和[温水温度]按钮2秒以上。



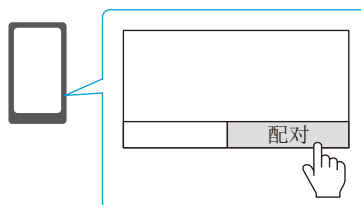
3 根据“配对注册”配对座便器和智能手机。

配对注册

1 轻触应用程序首页。



2 当显示[蓝牙配对请求]信息时，确认设备[喷水座便器]，然后轻触[配对]。



听到提示音时，表示座便器单元配对完成。完成配对时，下次将无需重新进行初始设定。





使用 Bluetooth® 的注意事项

使座椅装置和遥控器远离发出无线电波的设备。

使座椅装置和遥控器尽量远离以下设备，以防止无线电波干扰造成的不利影响。

- 微波炉
- 无线 LAN 设备
- Bluetooth® 兼容设备，智能手机除外
- 靠近以 2.4 GHz 带宽发射无线电波的其他设备（数字无绳电话、无线音频设备、游戏机、PC 外围设备等）
- 如果您装有植入型心律转复除颤器（心脏起搏器），请使遥控器与移植物之间保持至少 22 cm。

注意：

- 请小心不要将智能手机掉落到座便器腔体中。对于对智能手机造成的任何损坏，GROHE 概不负责。
- GROHE 不保证此功能在所有兼容 Bluetooth® 连接的智能手机上均可用。
- 座便器一次只能连接 1 部智能手机。
- 当座便器连接到智能手机时，将禁用遥控器的清洗功能（喷射强度、清洗部位等）的操作。但是，可以操作 （停止）按钮停止清洗功能。
- 按 （停止）按钮可终止 Bluetooth® 连接。
- 通过智能手机操作座便器时，请在卫生间内操作。此外，当他人正在使用座便器时，请勿使用您的智能手机进行操作。

使用此应用程序的条款

1. GROHE 对于某些目标的精确性、实用性、完整性、适用性，以及此应用程序中包含的信息的安全性概不负责。
2. 除非因 GROHE 意图所致或重大疏忽，否则对于用户遭受因使用或无法使用此应用程序造成的任何形式的损害，GROHE 概不负责。
3. 客户同意自行承担使用此应用程序的相关责任，并且解决用户和第三方之间所产生纠纷的责任和义务均由用户承担，GROHE 概不负责。
4. 如果用户通过此应用程序注册或提供的信息丢失，即使归因于 GROHE，GROHE 概不负责。
5. 如果用户在使用相关服务时产生纠纷或损坏，GROHE 概不负责。GROHE 对于此应用程序（包括功能、质量、操作连续性）以及存在或不存在第三方侵权的相关事项不提供任何形式的保证。

■ 如果出现短路

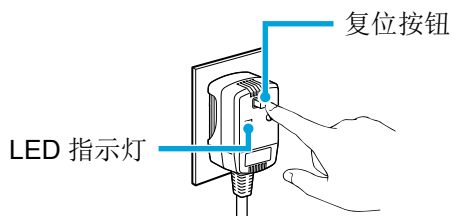
如果出现短路，LED 指示灯会熄灭，并且电路中断。

如果座便器内部出现短路，所有功能将停止工作，并且电源插头上的 LED 指示灯会熄灭。当电源插头被水溅湿时，LED 指示灯可能也会熄灭。

电源插头拥有安全装置，如果座便器发生短路，会使电路中断。如果电路中断，LED 指示灯将熄灭。（通常，此 LED 指示灯点亮。）

当此 LED 指示灯熄灭时

1. 从插座中拔出电源插头，等待约 10 秒，然后将电源插头重新插入插座。
2. 按下复位按钮点亮 LED。



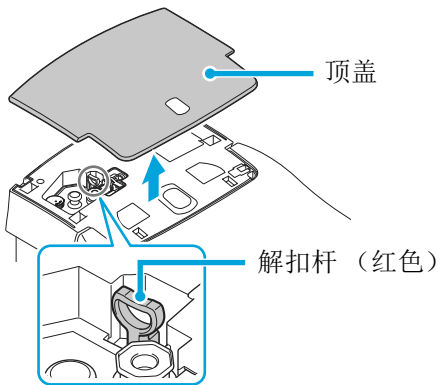
如果 LED 指示灯依然熄灭，即使执行了上述操作，也请将电源插头从插座中拔出，然后联系您的经销商或 GROHE 的维修中心。

■ 出现停电或者供水故障时冲洗座便器

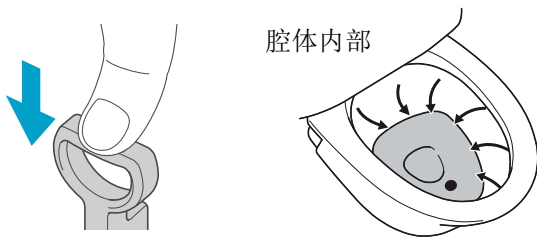
出现停电时的手动冲水

如果出现停电，将无法使用遥控器冲洗座便器。请按照以下步骤冲洗座便器。

1. 拆下顶盖。

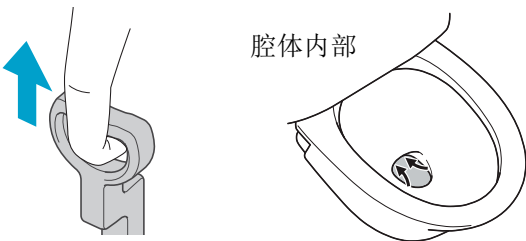


2. 按住解扣杆（红色）约 5 秒。



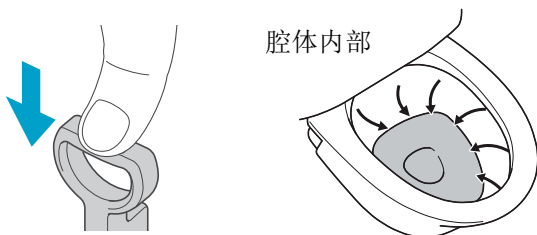
水从腔体四周流出，将污物冲到腔体底部。

3. 将污物冲到腔体底部以后，拉住解扣杆（红色）约 5 秒。



水从腔体底部流出将污物清除。

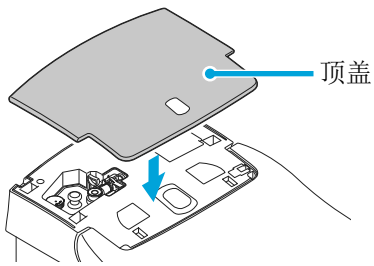
4. 完全清除污物以后，再次按住解扣杆（红色）约 5 秒。



水从腔体四周流出，在腔体内部存水。

在腔体内部存水以后，松开解扣杆。解扣杆将回到原位，并且水停止流出。

5. 安装顶盖。



安装后，确保顶盖已正确安装。

暂停供水时的手动冲水

用桶装水，然后将水小心地倒入座便器腔体，以手动方式冲洗座便器。

将污物从腔体内清除以后，将水倒入腔体，让腔体内的水位恢复为正常水位。

* 当座便器冲洗不理想时，请立即倒水。如有必要，请重复操作。

* 对于部分冲水，请执行相同的步骤。

注意：

- 搬动水桶或者将水倒入座便器时，请非常小心，不要将水溅到地面上。
- 切勿让水溅到插座上。


■ 防止结冰

若要防止结冰造成的损坏，请按照以下步骤进行操作。
(切勿将电源插头从插座中拔出，同时应关闭节电功能。)

一般防冻措施


1. 将座圈温度设定为“高”，并关闭座椅盖。(第 20 页)
2. 关闭节电功能。(第 26 页)

间歇流动法

1. 将座圈温度设定为“高”，并关闭座椅盖。(第 20 页)
2. 关闭节电功能。(第 26 页)
3. 反复按  (设定 / 下一步) 按钮，直到出现 [设定 5] 画面，然后反复按 [间歇流动] 下方的按钮选择 [启动]。



[间歇流动]

 (设定 / 下一步) 按钮

- 水会在未使用座便器的情况下每 3 分钟从座椅装置排出约 1 分钟，以免结冰。
- 每 6 分钟冲洗座便器一次。
- 当座圈上有人时，不会排水。
- 选择 [停止] 时，间歇流动功能关闭。

注意：

- 再次使用座便器时，请务必执行“[使用前的准备](#)”(第 13 页)。

让座椅装置排水

1. 将座圈温度设定为“高”，并关闭座椅盖。(第 20 页)
2. 关闭节电功能。(第 26 页)
3. 操作排水塞将水从管道中排出。
 - 操作排水塞时，请勿关闭止水阀。
 - 有关排水塞的详细信息，请参见排水塞的手册。
4. 从座椅装置排水。

根据“[如何排水](#)”(第 42 页)的步骤 2 和步骤 3 从座椅装置排水。

注意：

- 再次使用座便器时，请务必执行“[使用前的准备](#)”（第 13 页）。

如果因冰冻导致无法清洗

如果供水软管或者连接水源的部件中的水结冰并且无法进行清洗，请用浸过热水的布让供水软管或者连接水源的部件的温度升高，使结冰慢慢解冻，或者让卫生间温度升高并等到水自然解冻。

注意：

- 切勿将热水浇到供水软管上。否则供水软管可能会损坏。
- 根据结冰部件而定，水可能会在解冻时喷出。解冻时，请注意多观察。

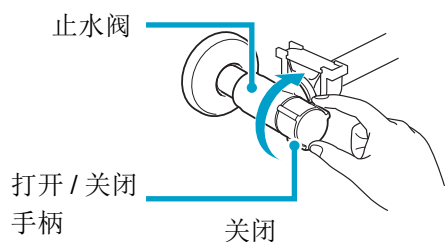
■ 如果打算长时间不使用本产品

如何排水

在以下情况下，务必按照以下步骤排水。将电源插头从插座中拔出。

- 如果因旅行等原因而长时间不使用座便器（可能会因脏水而造成堵塞。）
- 如果座便器安装在别墅等空房中，可能会因意料之外的降温而造成结冰。

1. 关闭止水阀，并停止供水。



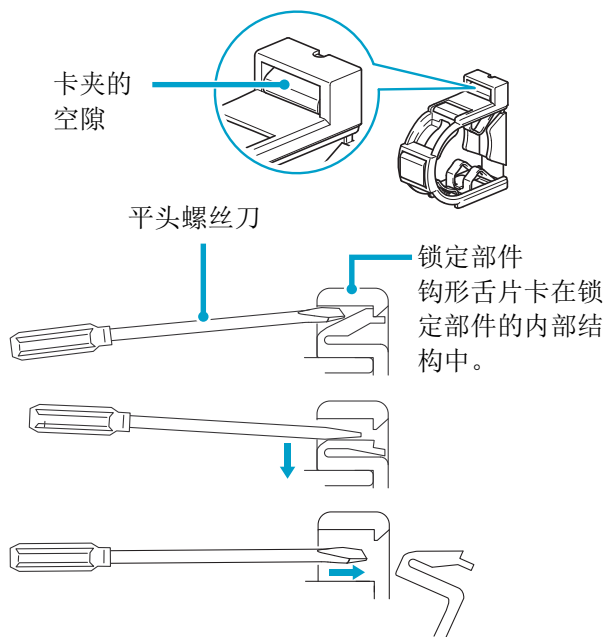
如果打开 / 关闭手柄难以转动，请用干毛巾包住进行转动。

2. 将水从装置中排出。

1. 反复按 (设定 / 下一步) 按钮，直到出现 [设定 5] 画面。
2. 按 [自动排水] 下方的按钮。
将座椅装置中的余水排出 2 分钟。

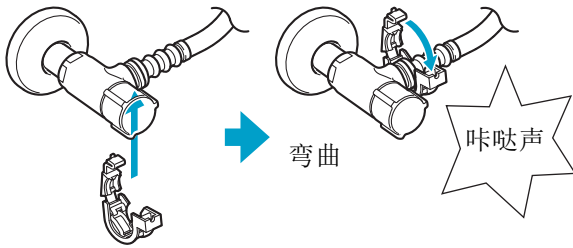
3. 将水从供水软管中排出。

1. 拆下止水阀侧的供水软管。
 - 此时可能会溢出少量水。
 - 将平头螺丝刀插入卡夹的空隙中，将螺丝刀按入盒形部件的底座，然后向前按压并打开舌片。
 - 如果在按压螺丝刀时转动一点螺丝刀，操作会容易一些。



2. 按 (冲水 / 足量) 按钮，并将水（约 100cc）从供水软管排出。

3. 排水以后，牢固安装供水软管，直到听到咔哒声。
安装以后，旋转卡夹，检查是否牢固。轻轻拉扯供水软管，确认连接牢固。



4. 将电源插头从插座中拔出。
5. 检查止水阀是否漏水。

注意：

- 再次使用座便器时，请务必执行“[使用前的准备](#)”（第 13 页）。

如果有冰冻的风险

- 将水从座便器排出，然后使用防冻剂或毛巾封住排水口。
 - 未经正确处理时，切勿冲洗防冻剂。请将防冻剂作为垃圾回收。否则会有污染环境的风险。
 - 牢固封住排水口，否则可能会造成异味或昆虫进入。
- 需要从管道排水。如果正在使用排水型装置，除了执行上述步骤以外，请对建筑物的排水阀进行处理并从管道中排水。对排水阀进行处理以后，打开止水阀。

■ 指导

在本章节中，GROHE 提供有关清洁本产品的基本指导。请注意，有些清洁产品不应使用。

清洁工具

类型		位置
软布	使用剪为合适大小的旧毛巾、T 恤衫等。	用于座便器座圈、座椅盖、座便器
海绵	使用柔软的泡沫海绵。	用于喷嘴头
座便器刷（非研磨性）	使用软毛刷。 * 切勿使用研磨性刷子。	用于座便器腔体
橡胶手套	用于防止双手皮肤粗糙。翻折手套边缘以防进入水和清洁剂。	—

清洁剂

类型		位置
中性座便器清洁剂	去除座便器腔体中发黄和 / 或发黑的污垢。	陶瓷件
非研磨性清洁剂		

防污、抗菌

座便器腔体由称为 **AQUA CERAMIC** 的材料制成。

- 若要最优化 AQUA CERAMIC 的效果，请勿使用以下清洁剂和工具。
 - “含氯类”碱性清洁剂
 - 研磨性清洁剂
 - 研磨性刷子



注意：

- 清洁座便器时，将 [自动清洗] 和 [全自动座便器] 设定为 [停止]，以避免误检测。
(第 18、19 页)
- * 如果未设定为 [停止]，将对用户进行检测，并且座便器会自动冲水或者座便器座圈或座便器座椅盖自动关闭。

清洁和保养

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■ 座便器座圈、盖、盖板和遥控器（塑料件）的清洁

蘸湿软布并擦拭表面。



GROHE 建议经常清洁座便器，以防脏污积聚在座便器表面。
用湿布擦拭还可防止静电，静电会吸附灰尘颗粒，从而产生发黑的污垢。

注意：

- 请勿使用干布或厕纸擦拭表面，否则可能会造成刮痕。
- 清洁遥控器时，请将电源插头从插座中拔出，以免误检测。

关于易清洁座圈

本座便器采用了易清洁座圈。
易清洁座圈采用了无缝座圈，污物难以粘着，容易清洁。

SIAA（抗菌）

所用陶瓷材料基于抗菌剂的抗菌效果和安全性严格标准 ISO for KOHKIN，荣获 SIAA（Society of Industrial Technology for Antimicrobial Articles）品牌标志。



■ 拆下座椅盖进行清洁

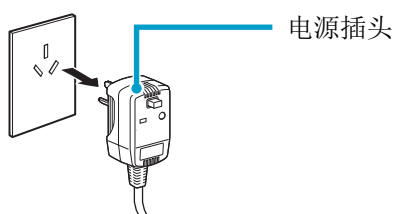
可轻松拆下座椅盖。当清洁通常隐蔽的铰链或清洁整个座椅盖时，此操作很有用。

注意：

- 请勿对座椅盖用力过大，否则可能会将其损坏。
- 请勿在座椅盖拆下的情况下打开座便器座椅，否则可能会导致座便器座椅刮伤或损坏。
- 请勿在座椅盖拆下的情况下使用座便器。

拆下座便器座椅盖

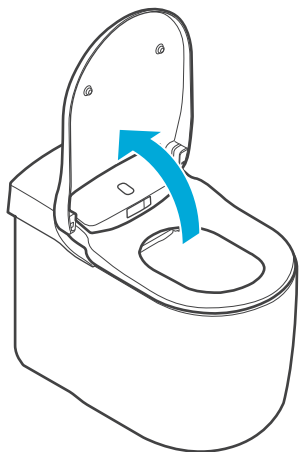
1. 将电源插头从插座中拔出。



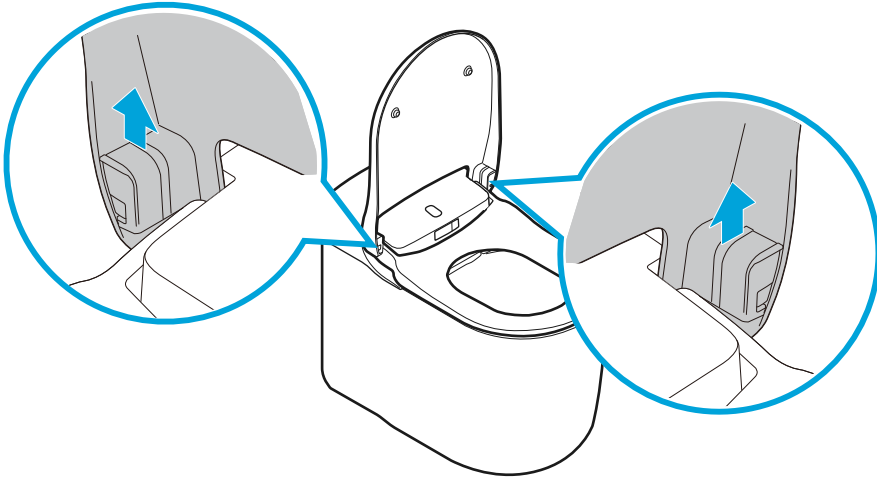
注意：

- 拆下座便器座椅盖时，确保电源插头已拔出。否则内部的部件可能会损坏。

2. 打开座椅盖。



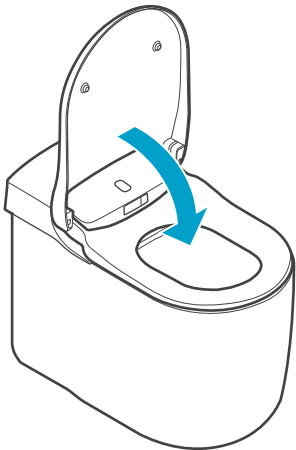
3. 向上滑动座椅盖两侧的锁。



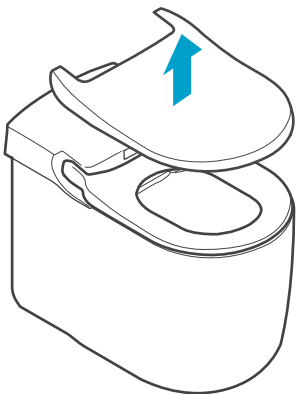
注意：

- 如果锁难以滑动，保持电源关闭，关闭座椅盖后再重新打开。

4. 关闭座椅盖。

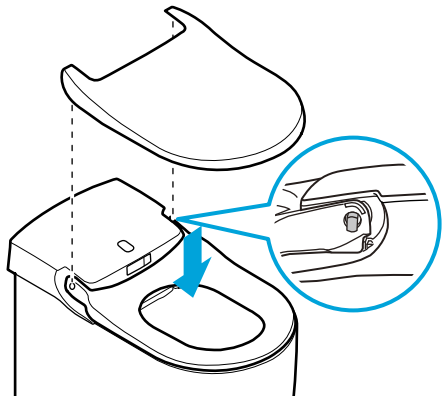


5. 双手提起座椅盖。



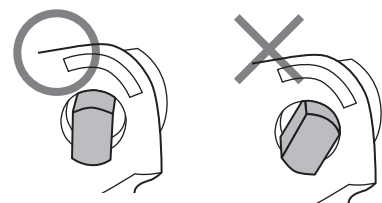
组装座便器座椅盖

1. 将座圈盖板安装到座便器座圈突出的轴上。

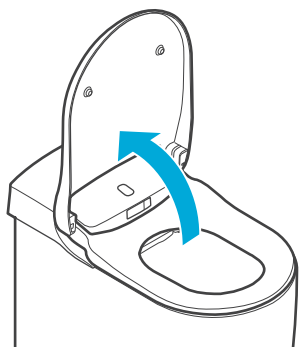


注意：

- 如果座椅盖未安装到轴上，请关闭电源。确认座椅盖所安装轴的方向。

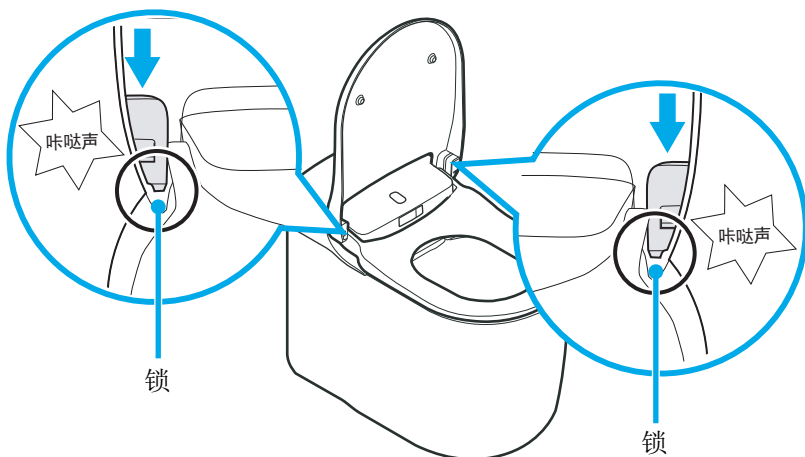


2. 打开座椅盖。



3. 向下滑动锁。

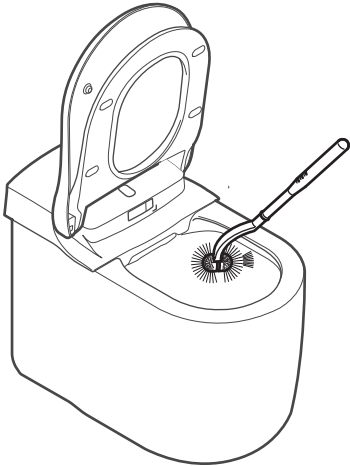
锁定时会发出咔哒声。检查锁是否正确插入。



4. 将电源插头插入插座。

■ 座便器腔体（陶瓷件）

- 座便器腔体由称为 AQUA CERAMIC 的材料制成。有关清洁 AQUA CERAMIC 的详细信息，请参见“[防污、抗菌](#)”（第 44 页）。
- 使用蘸有中性洗涤剂的软刷或海绵，用水或温水清洁腔体。



注意：

- 请勿使用含氯清洁剂，酸性清洁剂或消毒剂，否则蒸发气体可能会损坏本产品或导致故障。
- 请勿使用热水，否则可能会损坏座便器。
- 请勿使用研磨性刷子或清洁剂，否则将降低超洁净表面的效果。

SIAA（抗菌）

所用陶瓷材料基于抗菌剂的抗菌效果和安全性严格标准 ISO for KOHKIN，荣获 SIAA（Society of Industrial Technology for Antimicrobial Articles）品牌标志。



■ 喷嘴防护盖 / 除臭药盒的滤尘器

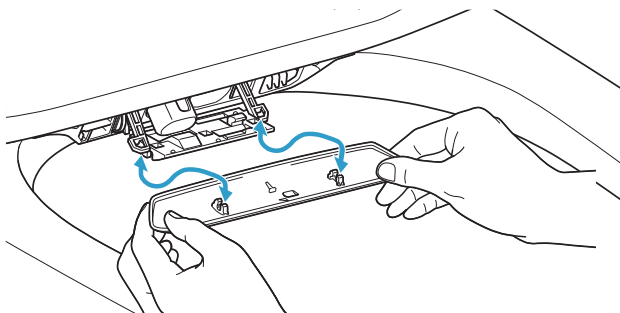
清洁喷嘴防护盖

注意：

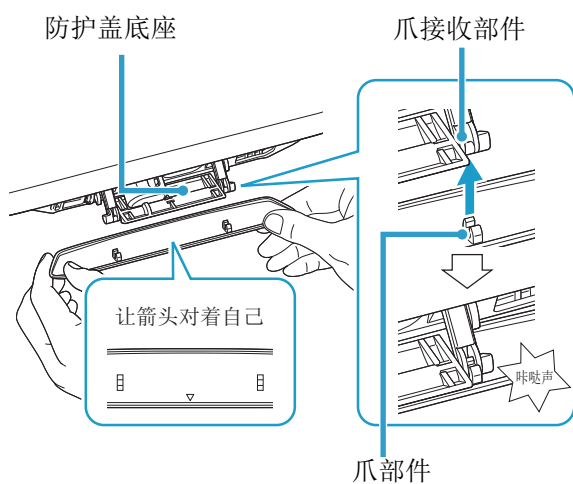
- 避免用干布或厕纸擦拭，否则可能会造成刮痕。
- 避免使用研磨性刷子或清洁剂。
- 请注意，喷嘴防护盖有顶部和底部。
- 请勿对喷嘴防护盖用力过大，否则可能会将其损坏。

喷嘴防护盖可拆卸，易于清洁。请参见下图。

1. 按照“手动清洁喷嘴”中的步骤打开喷嘴防护盖。（[第 52 页](#)）
2. 拆下喷嘴防护盖。



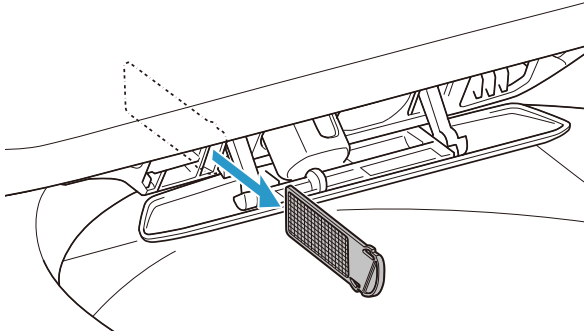
3. 用软布清洁喷嘴防护盖。
4. 从下面将喷嘴防护盖上的两个爪部件安装到防护盖底座的爪接收部件上。



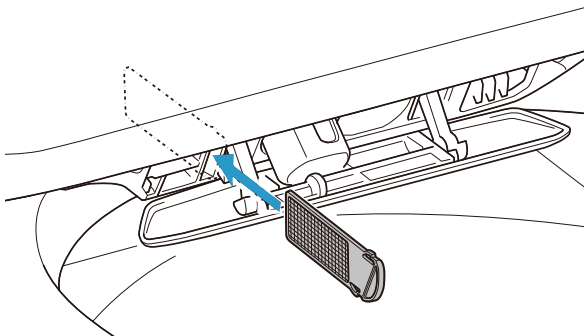
5. 按照“手动清洁喷嘴”中的步骤关闭喷嘴防护盖。（[第 52 页](#)）

清洁除臭药盒的滤尘器

1. 按照“手动清洁喷嘴”中的步骤打开喷嘴防护盖。（[第 52 页](#)）
2. 拉出除臭药盒的滤尘器。



3. 用流水冲洗除臭药盒的滤尘器。
4. 使除臭药盒的滤尘器变干，并将其推入插槽。

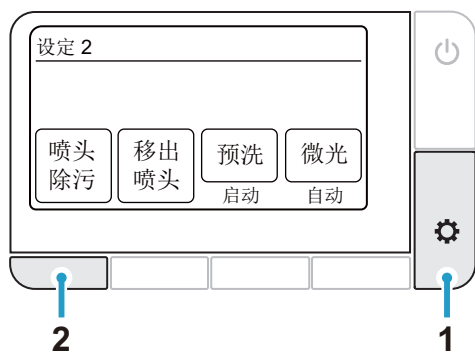


5. 按照“手动清洁喷嘴”中的步骤关闭喷嘴防护盖。（[第 52 页](#)）

■ 喷嘴

通过遥控器清洁喷嘴

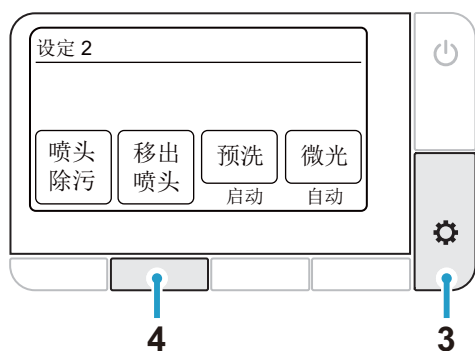
若要在使用座便器（坐在座椅上）的同时通过遥控器清洁喷嘴，请按照以下步骤操作。



1. 反复按 （设定 / 下一步）按钮，直到出现 [设定 2] 画面。
2. 按 [喷头除污] 下方的按钮。
喷嘴保持缩回在主体内部，清洁约 15 秒钟。

手动清洁喷嘴

您可以手动清洁喷嘴（例如，使用海绵轻擦这些部件以清除污渍等）。



1. 将 [自动清洗] 和 [全自动座便器] 设定为 [停止] 禁用这些功能。（[第 18、19 页](#)）
2. 提起座椅盖和座椅。
3. 反复按 （设定 / 下一步）按钮，直到出现 [设定 2] 画面。
4. 按 [移出喷头] 下方的按钮。

每按一次此按钮，座便器装置按照以下顺序工作。此外，在此状态下，臀部清洗不会工作。

- 第 1 次按：后清洗喷嘴伸出
- 第 2 次按：后清洗喷嘴缩回后，前清洗喷嘴伸出
- 第 3 次按：前清洗喷嘴缩回后，喷嘴防护盖打开
- 第 4 次按：喷嘴防护盖关闭

5. 清洁喷嘴。
6. 返回 [自动清洗] 和 [全自动座便器] 的设定。（[第 18、19 页](#)）

注意：

- 请勿对喷嘴用力过大，否则可能造成故障。
- 请勿拉动或按压喷嘴。否则喷嘴将不会缩回，并且可能会发生故障。如果不慎拉动或按压喷嘴，请拔出电源插头，然后在 10 秒钟后插入电源插头。
- 请勿用牙刷清洁喷嘴。

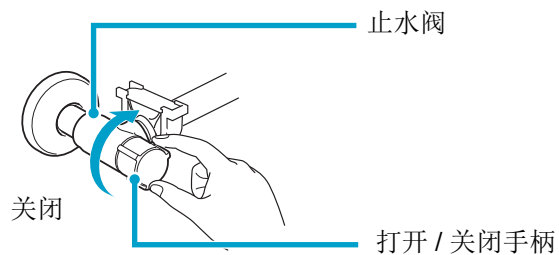
■ 清洁过滤器（当清洗变弱时）

如果座便器使用了很长时间并且冲洗或清洗功能似乎变弱，请按照以下步骤清洁过滤器。通常，应每两年清洁一次过滤器。

如何清洁过滤器

1. 关闭止水阀停止供水。

如果打开 / 关闭手柄难以转动，请用干毛巾等包住止水阀来转动止水阀。



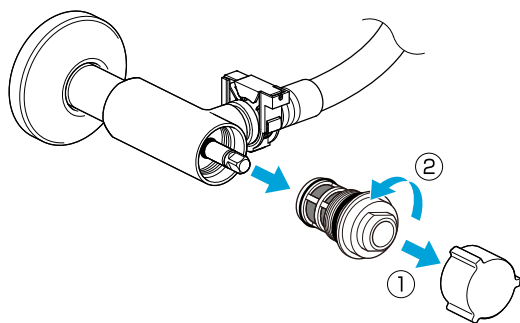
2. 按 （冲水 / 足量）按钮。（第 10 页）

- 等待约 10 秒，然后再执行下一步。
- 将水和空气从座便器排空。

3. 按 （电源 / 主菜单）关闭座便器电源。

4. 拆下打开 / 关闭手柄，然后转动过滤器将其拆下。

- 使用工具（扳手）拆下过滤器。
- 将一块布垫在过滤器下方，因为少量水会溢出。

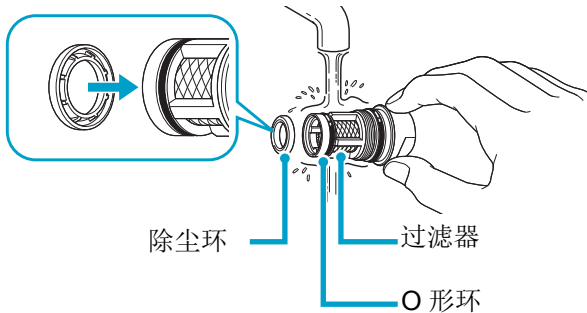


1. 拆下止水阀的打开 / 关闭手柄。
2. 逆时针转动过滤器，将其拆下。

注意：

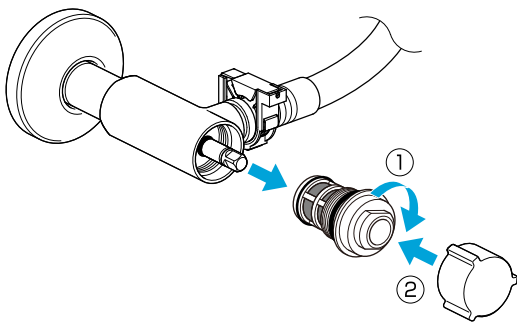
- 拆下打开 / 关闭手柄时，请笔直拉出手柄。切勿转动。
- 使用工具拆下过滤器时，确保止水阀不会转动。

5. 在水中彻底清洗过滤器或 O 形环以清除污垢。



- 将除尘环从过滤器顶部拆下，进行清洗。
- 安装除尘器时，注意除尘器的方向。


6. 正确重新安装过滤器，然后安装打开 / 关闭手柄。



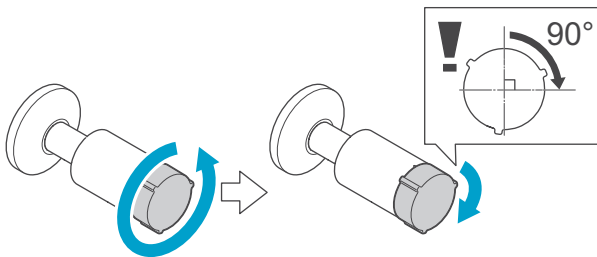
1. 顺时针转动过滤器进行安装。
2. 安装打开 / 关闭手柄。

注意：

- 拆下并清洗过滤器以后，确保将其正确安装。

7. 按  (电源 / 主菜单) 按钮打开座便器电源。

8. 完全打开止水阀，然后逆时针旋转 90 度。




9. 确保止水阀处没有漏水。

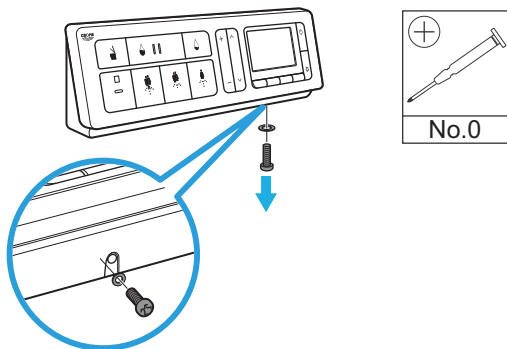
注意：

- 再次使用座便器时，请务必执行“[使用前的准备](#)”（第 13 页）。
- 将止水阀旋转七圈以完全打开。

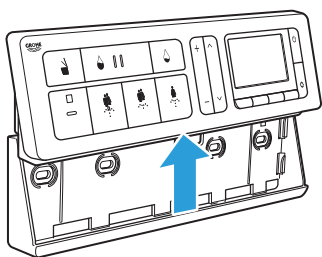
■ 更换遥控器的电池

当画面上显示  指示灯或“请更换电池”信息时，请更换新电池。

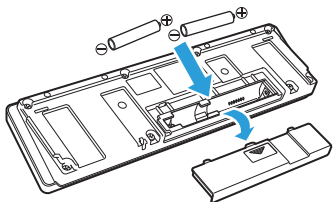
1. 从遥控器中拆下螺钉和垫圈。



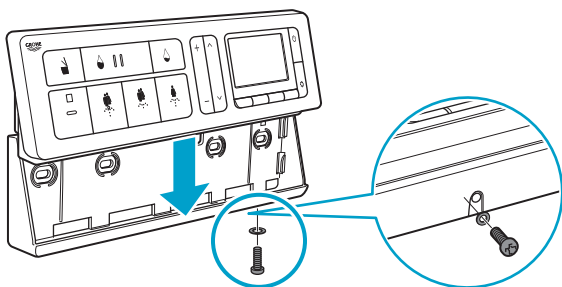
2. 将遥控器从支架中拿起。



3. 拆下后盖并更换新电池（两节 1.5-V AA 碱性电池）。



4. 安装后盖并将遥控器滑入其支架，然后用垫圈和螺钉固定。



提示

- 取出电池时，画面上可能会出现竖线。这并非故障。将电池插入遥控器时，这些竖线将消失。

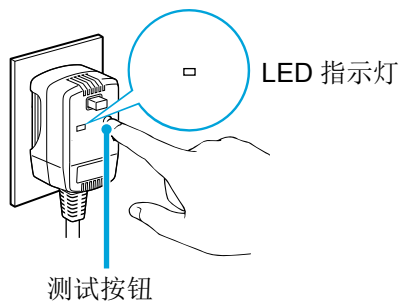
注意：

- 更换电池时，不要触碰遥控器上的按钮。

■ 检查电源插头

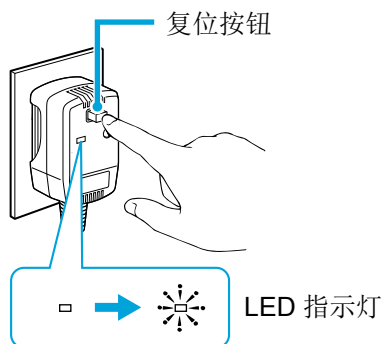
电源插头拥有漏电保护功能。如果电源插头损坏，可能会出现事故。每月检查电源插头一次或两次。

1. 确认在按下测试按钮时 **LED** 指示灯熄灭。



在座便器电源打开时，执行此操作。

2. 确认在按下复位按钮时 **LED** 指示灯点亮。



节电功能的设定和净离子群离子功能的净离子群离子（空间）被取消。重新执行设定。

常见问题


所有功能

所有功能均不工作

未供电。

- 检查是否有电源故障、断路器跳闸或其他可能的原因。

座便器电源已关闭。

- 按  (电源 / 主菜单) 按钮打开电源。

电源插头未插入插座。

- 将电源插头完全插入插座。至少等待约 10 秒，然后再重新插入电源插头。

出现短路。

- 按电源插头上的复位按钮。如果显示 LED 依然熄灭，请拔出电源插头并申请维修。

电压非交流 220 V。


- 将电源插头从插座中拔出，然后申请维修。

座便器堵塞。

- 座便器内水位达到水将溢出位置时，所有功能将停止。请清除座便器堵塞。

遥控器不工作

遥控器关闭。

- 按  (电源 / 主菜单) 按钮打开电源。

电池电量耗尽 (显示“请更换电池”信息)。

- 更换新电池。(第 56 页)


未正确插入电池。

- 按照正确的方向插入电池。

金属物品靠近座椅装置或遥控器放置。

- 移走金属物品。

座便器连接到智能手机。


- 按  (停止) 按钮可终止 Bluetooth® 连接。

使用的并非是随附遥控器。

- 如果使用的并非是随附遥控器，则需要注册到座便器。有关注册步骤，请参阅以下“遥控器未正确注册”。

遥控器未正确注册。

- 按照以下步骤将遥控器注册到座便器。

1. 从遥控器支架中拆下螺钉和垫圈。(第 56 页)
2. 将遥控器从支架中拿起，并将遥控器拿到座便器附近。
3. 按  (设定 / 下一步) 按钮。

- 按照画面上出现的信息操作。

清洗

不喷水

止水阀关闭。

- 将打开 / 关闭手柄逆时针转到底，再将打开 / 关闭手柄顺时针转动 90 度。
将止水阀旋转七圈以完全打开。

过滤器堵塞。

- 清洁止水阀的过滤器。




供水压力过低，或者水压设定为其最低水平。

- 按喷射强度调节按钮上的 +。（[第 15 页](#)）

入座传感器未检测到用户。

- 坐在座便器座椅上。或者改变坐姿。例如，靠后坐在座椅上。
- 允许传感器检测用户的皮肤。
- 如果入座传感器变脏或者入座传感器上有水滴，请清洁入座传感器。

座便器正在冲水。

- 这并非故障。冲水优先。座便器冲水后，再次按 （后清洗）、（后清洗 - 柔和）或 （前清洗（女性专用））按钮。

喷水花费很长时间

对座椅装置供水的温度过低。

- 这并非故障。在冬季等情况下水温极低时，由于需要准备喷射温水，可能需要比平常更长的时间才能喷水。

水不温暖

水温设在最低设定。

- 按 [温水温度] 下方的按钮并将温度调节为适当的水平。（[第 15 页](#)）

供水温度极低。

- 在冬季等情况下供水温度极低时，臀部清洗的水温可能会低于预期。

水压过低

水压设定设在最低水平。

- 按喷射强度调节按钮上的 +。（[第 15 页](#)）

喷嘴防护盖掉落（不稳定）

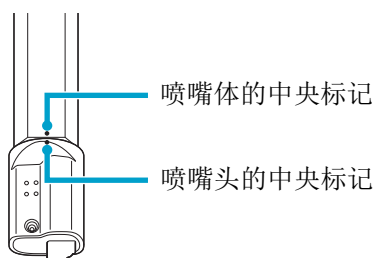
清洁时清洁刷或其他工具碰到防护盖，且防护盖已掉落。

- 正确安装喷嘴防护盖。（[第 50 页](#)）

臀部清洗的方向错误

喷嘴头未对准正确位置。

- 正确对准喷嘴头。（确认喷嘴体和喷嘴头的中央标记对准。）



从座圈发出汩汩声

停止喷水时，座椅中发出汩汩声。

- 这并非故障。这是座便器正常工作时电机产生的声音。只要能够正确调节水压和 / 或喷嘴位置，就没有问题。

除臭

除臭风扇连续运转

入座传感器脏污或弄湿。

- 用潮湿的软布擦拭传感器。

净离子群离子（座便器腔体）

- 这并非故障。净离子群离子（座便器腔体）间歇性工作（工作 45 分钟，暂停 15 分钟）。从座便器站起 1 分钟以后，除臭风扇开始工作。

除臭风扇不工作

[除臭] 关闭。

- 将 [除臭] 设定为 [启动]。（[第 30 页](#)）

入座传感器脏污。

- 用潮湿的软布擦拭传感器。

用户已经坐在座便器座圈上超过 2 小时。

- 除臭风扇在连续工作 2 小时后将自动停止。

除臭效果弱（异味明显）

灰尘粘附在除臭药盒上。

- ▶▶ 清洁除臭药盒。（[第 51 页](#)）

座圈已使用很长时间

- ▶▶ 喷水座便器内有除臭药盒。请要求更换。

冲水

座便器不自动冲水

[自动清洗] 设定为 [停止]。



- ▶▶ 将 [自动清洗] 设定为 [停止] 以外的设定。（[第 18 页](#)）

座便器堵塞。

- ▶▶ 座便器内水位达到水将溢出位置时，所有功能将停止。请清除座便器堵塞。

水流弱或座便器不能完全冲掉

使用过多厕纸。

- ▶▶ 如果使用过多厕纸，使用 （冲水 / 少量）按钮时，可能无法完全冲掉。在此情况下，请按 （冲水 / 足量）按钮。
- ▶▶ 请注意，一次足量冲水可冲去的厕纸长度约为 5 m。

座便器腔体堵塞

使用过多厕纸。

- ▶▶ 将 [自动清洗] 设定为 [停止]，然后清除座便器中的堵塞。（[第 18 页](#)）

* 清除堵塞过程中座便器可能会自动冲水，并且座便器腔体内的水可能会溢流。

座便器腔体中有水流动

[间歇流动] 设定为 [启动]。

- ▶▶ 这并非故障。当 [间歇流动] 设定为 [启动] 时，每 6 分钟冲一次水。（[第 40 页](#)）

坐在座便器座圈上时开始冲水

- ▶▶ 这并非故障。预洗功能正在工作。当用户坐在座便器座圈上时，座便器腔体会被少量水冲洗而变湿，以免变脏。

暖风烘干

暖风烘干不工作

入座传感器未检测到用户。

- ▶▶ 坐在座便器座椅上。或者改变坐姿。例如，靠后坐在座椅上。
- ▶▶ 允许传感器检测用户的皮肤。
- ▶▶ 如果入座传感器变脏或者入座传感器上有水滴，请清洁入座传感器。

风不暖

[暖风烘干温度] 设定过低。

- ▶▶ 按 [暖风烘干温度] 指示灯下方的按钮调节温度。（[第 17 页](#)）

暖风突然停止



烘干功能已使用超过 4 分钟。

- ▶▶ 再次按 [暖风烘干] 指示灯下方的按钮。（[第 17 页](#)）

自动座圈 / 盖打开和关闭功能

座椅盖关闭过快

自动关闭期间向下按座椅盖。

- ▶▶ 按下  (打开 / 关闭) 按钮。如果通过按下  (打开 / 关闭) 按钮无法打开或关闭座圈，请将电源插头从插座中拔出，然后申请维修。

电源插头未插入插座。

- ▶▶ 将电源插头完全插入插座。至少等待约 10 秒，然后再重新插入电源插头。

座圈和盖不能自动打开或关闭

[全自动座便器] 设定为 [停止]。

- ▶▶ 将 [全自动座便器] 设定为 [盖板] 或 [盖板和座圈]。（[第 19 页](#)）

未正确组装座便器座椅盖。

- ▶▶ 正确组装座便器座椅盖。（[第 48 页](#)）

上部传感器被阻挡或脏污。

- ▶▶ 清洁传感器，或清除任何可能会阻挡传感器的物品。

即使无人在座便器附近，座椅盖也会移动

上部传感器受到阳光直射。

- ▶▶ 请勿使传感器受到阳光直射。

座椅盖保持打开

入座和下部传感器被阻挡或脏污。

- 清洁传感器，或清除任何可能会阻挡传感器的物品。

净离子群离子功能的净离子群离子（空间）正在工作。

- 这并非故障。净离子群离子（空间）会在设定的时间工作，打开座便器座椅盖并释放净离子群离子，让卫生间中的空气变得清新。

座圈加热器

座圈不暖

净离子群离子功能的净离子群离子（空间）正在工作。

- 座圈温度未调节到合适的温度。调节座圈温度。（[第 20 页](#)）

节电功能打开。

- 将节电功能设定为关闭。（[第 26 页](#)）

净离子群离子功能的净离子群离子（座便器腔体）正在工作。

- 这并非故障。根据情况而定，可能会出现温度不均的情况。将净离子群离子（座便器腔体）设定为关闭，并等待一段时间。

即使长时间坐在座便器座圈上，座圈温度也不暖

[座圈加热 自动关] 设定为 [启动]。

- 将 [座圈加热 自动关] 设定为 [停止]。（[第 32 页](#)）

用户坐在座便器座圈上超过 1 小时。

- 当用户坐在座便器座圈上超过 1 小时，座圈加热器功能会自动关闭。从座便器座圈上站起，然后重新坐下。

座便器座圈的侧面不暖

- 接触到座便器座圈的侧面时，可能会觉得凉，因为座圈加热器功能加热的是座便器座圈的上部。这并非故障。

播放音乐

没有声音

[自动播放音乐] 设定为 [停止]。

- 将 [自动播放音乐] 设定为 [停止] 以外的设定。（[第 21 页](#)）

用户坐在座便器座圈上超过 2 小时。

- 当用户坐在座便器座圈上超过 2 小时，[自动播放音乐] 会自动设定为 [停止]。从座便器座圈上站起，然后重新坐下。

净离子群离子（座便器腔体）

净离子群离子（座便器腔体）不工作

[离子] 设定为 [停止]。

➤➤ 将 [离子] 设定为 [便池内] 或 [空间]。（[第 27 页](#)）

[全自动座便器] 设定为 [停止]。

➤➤ 仅当关闭了座便器座椅盖时，净离子群离子（座便器腔体）才工作。将 [全自动座便器] 设定为 [停止] 以外的设定。（[第 19 页](#)）

座便器座椅盖处于打开状态。

➤➤ 仅当关闭了座便器座椅盖时，净离子群离子（座便器腔体）才工作。手动关闭座便器座椅盖。

净离子群离子（空间）

净离子群离子（空间）不工作

[离子] 设定为 [停止] 或 [便池内]。

➤➤ 将 [离子] 设定为 [空间]。（[第 27 页](#)）

[全自动座便器] 设定为 [停止]，并且座便器座圈处于关闭状态。

➤➤ 将 [全自动座便器] 设定为 [停止] 以外的设定。（[第 62 页](#)）

净离子群离子（空间）工作的时候，正在使用座便器。

➤➤ 当净离子群离子（空间）正在工作时，如果使用座便器，净离子群离子（空间）将停止工作，并且在当天的剩余时间内不会工作。净离子群离子（空间）将从第二天起在设定的时间开始工作。

净离子群离子（空间）中途停止


净离子群离子（空间）正在工作时，执行了某操作。

➤➤ 当净离子群离子（空间）正在工作时，如果执行某操作，净离子群离子（空间）将停止工作，并且在当天的剩余时间内不会工作。净离子群离子（空间）将从第二天起在设定的时间开始工作。

智能手机应用程序

无法配对智能手机和座便器

座便器已连接其他智能手机。

➤➤ 按 （停止）按钮终止当前 Bluetooth® 连接。然后重启应用程序并重新执行配对。

无法将智能手机连接到座便器

金属物品靠近座椅装置放置。

➤➤ 移走金属物品。

在应用程序上选择了其他座便器。

➤➤ 将智能手机连接到座便器时，确认听到三声哔哔声。

无法连接到座便器或使用应用程序操作座便器

未在座便器上注册配对信息。

➤➤ 以下情况请重新配对：首次使用应用程序时、已更换新的智能手机时、在不同座便器上使用应用程序。

已更换新的智能手机。

➤➤ 下载并安装应用程序并重新执行配对。请注意，无法恢复使用之前手机存储的数据。

座便器已连接其他智能手机。

➤➤ 按 ■（停止）按钮终止当前 Bluetooth® 连接。然后重启应用程序并重新执行配对。

座便器座椅盖处于关闭状态。

➤➤ 打开座便器座椅盖并重启应用程序。

已经配对了 8 或更多部智能手机。

➤➤ 如果配对了 8 或更多部智能手机，配对信息最早的智能手机必须重新配对。

智能手机的 Bluetooth® 功能关闭。

➤➤ 打开智能手机的 Bluetooth® 功能。

其他

座便器的下侧有水滴

湿度高，形成冷凝。

➤➤ 经常擦去水滴。此外，使卫生间充分通风。

喷嘴防护盖不关闭

➤➤ 这并非故障。在净离子群离子（座便器腔体）和净离子群离子（空间）工作时，喷嘴防护盖将保持打开。根据需要，关闭设定。

蓝光照亮腔体内部

➤➤ 这并非故障。若要关闭蓝光，请将 [离子，蓝光] 设定为 [停止]。

入座状态和音乐播放被重置

➤➤ 由于电磁环境的影响，使用中的入座状态和音乐再生有可能被重置。

■ 售后服务

1. 申请专业维修之前

如果按照“常见问题”中的步骤无法解决问题，请联系 GROHE，了解更多说明。（[第 58 页](#)）在以下情况中，也请联系 GROHE。

- 如果您遇到本手册中未说明的其他问题。
- 如果电源线损坏或者插座变松。
- 插座、电源插头或电源线过热。

如果对以上情况置之不理，可能会发生意外事故。务必咨询 GROHE。

注意：

- 切勿拆卸或改装本产品，否则可能会导致触电、火灾和 / 或人身伤害。此外，拆卸本产品将不属于保修范围。
- 如果从座椅装置或供水系统漏水，请将电源插头从插座中拔出以关闭座便器的电源，否则可能会导致触电、火灾或地面积水。
- 如果座椅装置或电源线损坏（出现异响、异味、烟雾、高温、破裂或漏水），请立即将电源插头从插座中拔出以关闭座便器的电源，并申请修理部件。切勿使用任何有缺陷的部件，否则可能会造成触电或火灾。

2. 请阅读保修卡

本产品随附保修卡。确保通读本产品随附保修卡中的保修说明。请将购买凭证存放在易于拿取的地方（特别是来自 GROHE 经销商的销售发票）。

保修期是从购买之日起 5 年。

请阅读保修说明了解哪些项目属于保修范围，哪些项目不属于保修范围。

3. 申请维修

如果您有任何问题，或部件损坏或丢失，请勿联系商店或将本产品退回商店。请联系当地客户服务代表。我们会处理您遇到的任何问题或故障。

保修期内

申请保修服务时，务必提供保修卡。修理将根据保修卡的说明进行。

超过保修期

如果超过保修期申请服务，维修费用由产品所有者承担。维修费用包括技术维修费、交通费和零件费。

需要询问的详细信息

1. 联系信息（例如：姓名、地址、电话号码）
 2. 序列号（请参见马桶的侧面。）
 3. 购买日期（参见保修卡。）
 4. 申请维修的原因
 5. 期望的上门服务日期
- * 若要注册，需要使用座便器侧面的标签。请勿将其撕下。

4. 备件的最短保留期限

从本座便器停产开始计算，座便器备件的最短保留期限：腔体部件为 10 年，其他部件（喷水功能部件等）为 6 年。修理或检查时，请联系我们。
 如果座便器备件的最短保留期限已过，我们可能会没有相关备件。
 * 备件是指维持座便器性能的必需部件。

5. 定期检查建议

建议在以下情况下对座便器进行定期检修（需要收取检查费用）。

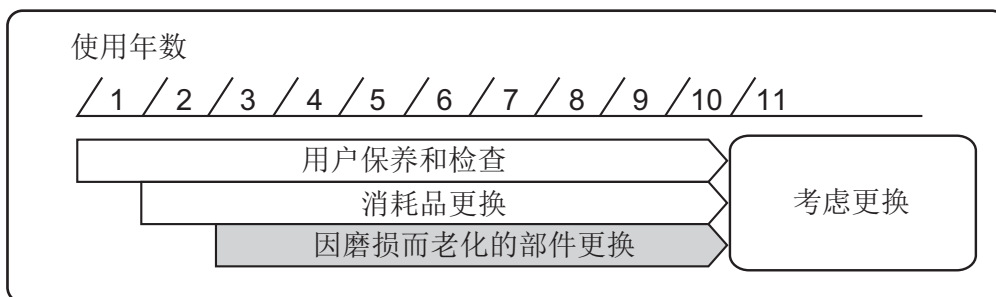
负压中断设备的检查

- 从安装座便器开始计算，负压中断设备的检查指导为 6 年。
 如果负压中断设备损坏，可能会出现逆流，对人体造成严重影响。建议进行定期检查。

购买后 3 年（如果座便器的使用没有问题，建议检查以下项目以便长期使用）

- 因磨损而老化的部件需要更换，以免漏水。
- 因磨损而老化的部件示例
 止水阀、冲水喷嘴、座便器座圈、座便器座椅盖、除臭风扇等

定期检查 / 部件更换指导



在容易腐蚀的地方使用座便器，例如海岸附近、温泉区等

■ 规格

型号		39378SH0		
额定电压/频率功率		交流220 V, 50 Hz		
额定功耗*		850 W (环境温度20°C, 水温15°C)		
最大功耗		1300 W		
进水水压	所需最小水压	0.1 MPa (1.0巴) (流动时)		
	最大水压	0.75 MPa (7.5巴) (流体静压)		
工作温度范围		0°C - 40°C		
产品尺寸		宽377 mm×深660 mm×高485 mm (座圈单元和陶瓷腔体)		
产品重量		约41.5 kg (座圈单元: 约6.0 kg, 陶瓷腔体: 约35.5 kg)		
陶瓷腔体	预洗水量	0.3 L		
	冲水量	足量4.5 L, 少量3 L		
	供水方法	使用现有的供水管路		
	排水类型	305mm		
	冲水方法	直阀		
E-bidet (座圈单元)	喷水	供水方法	使用现有的供水管路	
		温水供应方法	快速热水器	
		喷头	电机驱动, 专用于后清洗和前清洗	
		喷头孔	后清洗: $\phi 1.45$ mm×1孔, 后清洗-柔和: $\phi 0.9$ mm×4孔, 前清洗: $\phi 0.8$ mm×5孔	
		后清洗喷水量	后清洗: 0.43 L/min (6档可调), 后清洗-柔和: 0.45 L/min (6档可调)	
		前清洗喷水量	0.45 L/min (6档可调)	
		温水控制温度	关闭(水温), 低(约32°C)-高(约40°C), 6档可调	
		水加热能力	1240 W	
	安全装置	热熔断保险丝, 高温传感器开关, 流量开关		
	暖风	风量	0.3 m ³ /min	
		暖风温度调节	低(室温), 中(约40°C)-高(约55°C)	
		暖风加热器能力	500 W	
		安全装置	热熔断保险丝(1处)	
	净离子群离子 (座便器腔体)	风量	鼓风机流速: 0.04 m ³ /min; 吸气流速: 0.04 m ³ /min	
		系统	利用净离子技术的分解和清除方法(利用了空气循环)	
	净离子群离子 (空间)	风量	鼓风机流速: 0.04 m ³ /min; 吸气流速: 0.04 m ³ /min	
		系统	利用除臭药盒实现的化学吸附方法 利用净离子技术的分解和清除方法	
	座圈加热	表面温度	使用时: 室温并且在约28°C - 36°C的范围内 (6个用户定义设置) 当单触式省电(8小时)激活时: 室温	
		加热器能力	48 W	
		安全装置	热熔断保险丝	
	除臭	除臭方法	利用除臭药盒实现的化学吸附方法, 利用了空气循环。	
		除臭能力	鼓风机流速: 0.04 m ³ /min; 吸气流速: 0.04 m ³ /min	
	音乐播放	输出扬声器	0.25W+0.25W(立体声), 1W	
		音频压缩, 内置存储器	Ogg(播放格式), 内置存储器	
	智能手机	方法	Bluetooth®	
	遥控器	尺寸	宽260 × 深33 × 高73 mm	
		电池	AA电池: 2节	
		传输系统	电波(Bluetooth®)	
		显示装置	电子纸	
	电源线		有效长度1.0 m, 电源插头 I 型(带漏电保护)	

SIAA (抗菌) 基于ISO for KOHKIN (抗菌效果及抗菌剂的安全性方面的严格标准), 陶瓷材料拥有SIAA (日本抗菌制品技术协会) 品牌标记。	使用的抗菌剂类型	无机抗菌剂
	抗菌处理方法	烧制 (陶瓷腔体) 捏炼 (座圈单元)
	抗菌处理部分	水流的地方 (陶瓷腔体) 座便器座圈上表面/下表面 (座圈单元)
	注册编号	JP0122008A0038Z (陶瓷腔体) JP0122008A0025V (座圈单元)

本产品的规格供中国国内使用。

* 稳定状态的消耗电压。

设定

- 后清洗 (水势强度: 最高等级6, 温水温度: 高, 精细清洗: 启动, 按摩清洗: 启动)
- 座圈温度: 高
- 除臭: 启动
- 微光: 启动

产品中有害物质的名称及其含量

根据中华人民共和国《电器电子产品有害物质限制使用管理办法》的相关规定和要求, 提供如下包括电子产品部品名称及有害物质的样式。

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	铬 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴联苯醚 (PBDE)
主板	×	○	○	○	○	○
树脂类外壳	○	○	○	○	○	○
温度传感器	×	○	○	○	○	○
遥控器	×	○	○	○	○	○
风扇	×	○	○	○	○	○
分流阀、止水阀	×	○	○	○	○	○
水管铜三通	×	○	×	×	○	○
陶瓷马桶及配件	×	○	○	○	○	○
陶瓷马桶坑管	×	○	○	○	○	○

本表格根据SJ/T11364的规定编制。

○: 表示该有害物质在该部件所有均质材料中的含量在GB/T26572标准规定限量要求以下。

×: 表示该有害物质至少在该部件某一均质材料中的含量超出GB/T26572标准规定的限量要求。

上述“×”标识的部品现阶段没有可替代的技术和部件, 且符合国家《电器电子产品有害物质限制使用管理办法》的法规要求。

在当前技术水平下, 所使用有害物质的含量控制到了最低限。本公司会继续努力通过改进技术来减少这些物质的使用。

本产品的“环保使用期限”为10年, 其表示如右图所示。可更换部件的环保使用期限可能与产品的环保使用期限不同。

只能在本说明书所述正常情况下使用本产品时, “环保使用期限”才有效。



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Failure to follow the safety precautions may result in serious accidents in some circumstances. Each of these items is extremely important for safety, and should be strictly observed. In the event that an accident occurs as a result of improper usage, GROHE will assume no responsibility for damages.

This product is assumed to be used by persons, such as elderly persons, persons with limited mobility, or illness, and children. This product usage includes direct contact with a skin. To ensure proper usage of this product, please read the manual carefully before using it.

Safety Precautions

READ ALL INSTRUCTIONS BEFORE USING

When using the product - especially in the presence of children - you should always observe the following safety instructions. Grohe cannot be held liable for damages that are the result of disregarding these instructions. In order to illustrate varying degrees of severity, the following terms are used:

DANGER

Denotes an immediately hazardous situation, which may result in death or severe injury if not prevented.

WARNING

Denotes a potentially hazardous situation, which may result in death or severe injury if not prevented.

CAUTION

Denotes a potentially hazardous situation, that may result in mild to moderate injuries and/or damages to the product and/or other items and property if not prevented.

DANGER

Risk of electric shock (risk of death!):

Do not place or store product where it can fall or be pulled into a tub or sink.

Do not install this product in a wet or damp location, such as inside a shower room or steam room, as this may lead to electric shock or fire.



Do not pour water or cleaning agents into or onto the toilet seat or the remote control. It could cause electric shock or fires.

WARNING

Risk of burns, electric shock, fires and/or personal injury:

In devices that are delivered without the connecting power line or when replacing the damaged power line, as special connector line must be purchased from an authorized dealer.

The device must be disconnected from the power supply for any and all installation- and maintenance work and for repairs.

This also applies in the event that you find damages on the power supply line or on the product itself.

Please ensure this by

- setting the fuses (LS switches) of the electrical installation into the off position or
- by completely removing the screw-in fuses of the electrical installation or
- by completely pulling the power plug (if any) out of the wall socket.

When doing so, do not pull on the cord, but pull on the power plug (if present) instead.

Do not connect or disconnect the power plug with wet hands, as this may cause electric shock.

Hold the power plug when connecting or disconnecting it. If you hold the cord, the plug or cord may be damaged, resulting in electric shock or fire.

Disconnect the power plug periodically and clean it with a dry cloth, as dust accumulated on the power plug may cause fire.

This product should only be connected to AC 220V. Do not connect additional power cords to the toilet's electrical outlet, as this may result in fire.

Completely insert the power plug into the electrical outlet, as failure to do so may cause electric shock or fire.

Do not use a loose outlet, as this may cause electric shock or fire.

! If the toilet seat is used for a long period of time without setting the seat temperature to “OFF”, the user may suffer a low-temperature burn. These precautions should especially be observed when any of the following use the toilet.

- Children
- Elderly persons
- Persons with an illness
- Persons with thermo regulatory dysfunction
- Persons with sensitive skin
- Persons on medication that may cause drowsiness
- Persons who are under the influence of alcohol
- Persons who are suffering from exhaustion

! Check the temperature settings of the water and the dryer air before each use. Set the air dryer temperature to the lowest level if you intend to use this feature for a prolonged period of time. There is a risk of burns, if this feature is used for a prolonged period of time at high temperature settings. This applies particularly to the following populations: children, the elderly, ill persons, persons with sensitive skin and thermoregulatory dysfunctions, the inebriated and overly tired people.

⊘ Do not use outdoors, including areas with big vibrations, and do not operate in a space where aerosol spray is used or concentrated oxygen is being administered. It may cause a malfunction or loss of glossiness.


! Make sure that no items or foreign objects obstruct any openings (air outlets, hoses, etc.). Remove any obstructions immediately to prevent possible hazards and damages.


! Observe the following instructions if you are using batteries.


- Make sure to use to right poles (+ /-) when inserting the batteries.
- Remove the batteries from the remote control if you won't use the toilet for an extended period of time.
- Do not leave spent batteries inside the remote control, as they can corrode which could cause damages to your health or the remote control.
- Batteries do not belong into the household waste! Discard batteries in compliance with your local regulations. Battery leakage may cause fire.
- Keep batteries away from children. Batteries are not toys. Contact a physician immediately in the event of a battery being swallowed accidentally.
- If your skin comes into contact with the liquid inside a battery, rinse immediately with copious amounts of water.
- If spilled battery fluid comes into contact with the eyes, immediately rinse with clean water without rubbing. The liquid can cause blindness. Talk to a doctor.


! Be mindful of the following when handling batteries:


- Do not store batteries carelessly together with other metal objects (necklaces, hair pins etc.).
- Please do not mix new and old batteries, but remove both batteries at the same time as they will discharge otherwise. Only use batteries of the same type.
- Do not recharge batteries, short them, open or damage them by force and do not bring them into contact with fire, water or high temperatures. They could otherwise explode or leak and thereby cause damages.


 Do not try to open or repair the Shower Toilet on your own. Do not make modifications or install additional items. The Shower Toilet contains energized power lines. Upon being opened, there is a risk to your life! Repairs must only be performed with original replacement parts and accessories by authorized maintenance personnel. Improper installation and maintenance work or repairs can create substantial hazards to the user.


 Do not use near electronics and medical equipment with a weak signal. There is a danger that electrical malfunction may cause an accident.


 Use this product only for its intended use as described in the manual. Do not use attachments not recommended by the manufacturer.


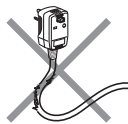
 If water leaks from the toilet seat or the water supply line, disconnect the Shower Toilet from the power supply and close the water cutout valve. There is a risk of electric shock, fire and flooding.


 If there is any indication of damages to the Shower Toilet, disconnect immediately from the power supply and contact the Grohe customer service.


 This product should only be connected to a potable water supply line. Failure to do so will cause problems in the operation.

 Keep the power supply cord away from heated surfaces (e.g. surface radiators)

 If there is a possibility of water freezing, be sure to enable the antifreeze function. Damage due to freezing may cause fire or flooding.



 Do not damage, bend, modify, excessively twist, bind, sandwich, or place heavy objects on the power cord. There is a danger of fire or electric shock due to the cord becoming damaged. 



 Make sure that the power supply is grounded. Failure to do so will result to danger of electric shocks when malfunction or electric leakage occurs. Consult authorized and qualified electricians if the power supply is not grounded.


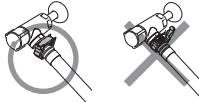
 Do not place fire source such as cigarettes near this product. Failure to do so may cause fire.


CAUTION



Risk of minor injuries and property damage:


 For care of the plastic parts, use a neutral detergent. There is a danger of electric shock, fire and/or injury due to damage to the plastic parts. 


 Do not use chlorine-based detergent, acidic detergent, or disinfectant for cleaning the ceramic parts. It may cause malfunction and damage due to the vaporized gas. 


 Make sure that the clamp ring is placed firmly onto the water supply hose. There is a risk of water spilling if the hose slips from the untightened clip. 



 Do not supply with water other than potable water. It may cause electric shock, fire and skin inflammation due corrosion of electronic parts inside the seat unit.


 Do not stand on the lid of the toilet seat. There is a risk of injury and damages to the device. 


 Do not place your weight on or climb on the water shutoff valve. It may cause flooding due to water leakage.


 Keep flame sources (cigarettes) away from the product. There is a risk of fire.


 If you identify tears in the ceramic part of the toilet of the electrical unit (toilet seat), do not touch these areas. There is a risk of personal injury. Have the defective parts replaced by a specialist as soon as possible.


 Do not lean against the lid of the toilet seat during use. There is a risk of injury and damages to the device. 


 Do not supply the toilet with a hot water, or do not expose the toilet to any impact. There is a risk of injury from damaged parts. There is a danger of damage or water leakage.

 Regularly inspect the device for visible damages. Damages on the device can pose a risk to your safety. Don't ever switch on a damaged device.


 If you will not be using this product for a long time, close the water shutoff valve and drain the water from the toilet, and then, disconnect the power plug from the outlet. There is a danger of fire or flooding due to freeze damage. There is a danger of skin inflammation due to dirty water.


 When the device is used by children, the elderly or persons with mobility impairments you must ensure that they won't fall off. There is a risk of injury and damages to the device.


 The on-site electrical installation and connecting the device to the power mains must only be performed by authorized and qualified electricians, who are well versed in the locally applicable regulations and supplemental requirements and know the requirements of the local utility providers extensively. Improper installation and maintenance work or repairs can create substantial hazards to the user, for which Grohe cannot be held liable.


 Do not apply impact to the clip ring or pull it when cleaning the toilet, as the clip ring may break and the water supply hose may come off, resulting in flooding.





 Disconnect the power plug from the outlet when cleaning. Failure to do so may cause electric shock. (Ensure the power is turned on when using the nozzle cleaning function.)

 This product is not intended to be used by children aged under 8 years old, persons with physical and/or mental disabilities, or persons lacking experiences and knowledge without the supervisions and instructions of the person responsible for the safety and understands possible hazards.


 Children shall not play with the product.

 Cleaning and maintenance of this product shall not be made by children without supervision.

 Do not bend or crush the water supply hose, as this may result in water leakage and flooding.

 Note the following when using the strainer. If foreign materials are attached to the O-ring, it may cause flooding due to water leakage.

- Close the water shutoff valve when removing the strainer.
- When installing the strainer, tighten it fully so there is no gap.
- Check that the O-ring is free from foreign materials when attaching it.

 Do not insert fingers into the deodorizer cartridge slot. You may be injured.

■ Handling Precautions

Do not expose the toilet to direct sunlight. It can cause discoloration of the plastic parts. Direct sunlight can furthermore lead to the remote control and the sensor not working properly.



Do not open and close the toilet seat or lid roughly. It may cause malfunction of auto open/close, cracking or electrical leakage.



Do not pour water or cleaning agents onto the remote control. It could cause it to malfunction.



Do not apply toilet deodorizer to the plastic parts. If you do, wipe it off immediately. The gloss may be lost.

Never block the air openings of the product. It may cause malfunction.



Do not use electrical heaters in the vicinity of the toilet. It could cause discoloration of the plastic parts or malfunctions.



Do not use any paper other than toilet paper. Be careful not to drop any foreign materials in the bowl, as they may clog the drain pipe. If you drop, pick it up before flushing.



If the toilet should become clogged, use a plunger to remove the clogging. Do not flush the toilet and do not fill water into it by other means (e.g. with a bucket) until the clogging is removed. Waste water spilling over constitutes a risk of electric shock and damages to the device (electronic components inside the toilet seat can get damaged).



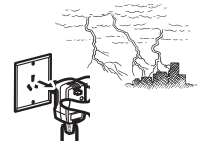
Do not wipe the toilet seat unit or plastic parts with a dry cloth or toilet paper. The surface of plastic parts may become scratched and lose their gloss.

Do not operate the remote control with wet hands. It could cause it to malfunction.

Depending on the size, amount, or the weight of the excrement, also with the type or amount of the toilet paper used, the toilet cannot completely flushed with a single flush. Note that the amount of the toilet paper which can be flushed in a single full flush is approximately 5 m.

Waste that is heavy and difficult to dissolve in water, such as barium, may not wash away in one flush. If barium or other waste remains in the toilet bowl, use a toilet brush and then flush several times.

Do not touch the power plug when during a thunderstorm. It may cause an electrical hazard.



If freezing weather is anticipated, activate the anti-freeze function. ([Page 110](#))

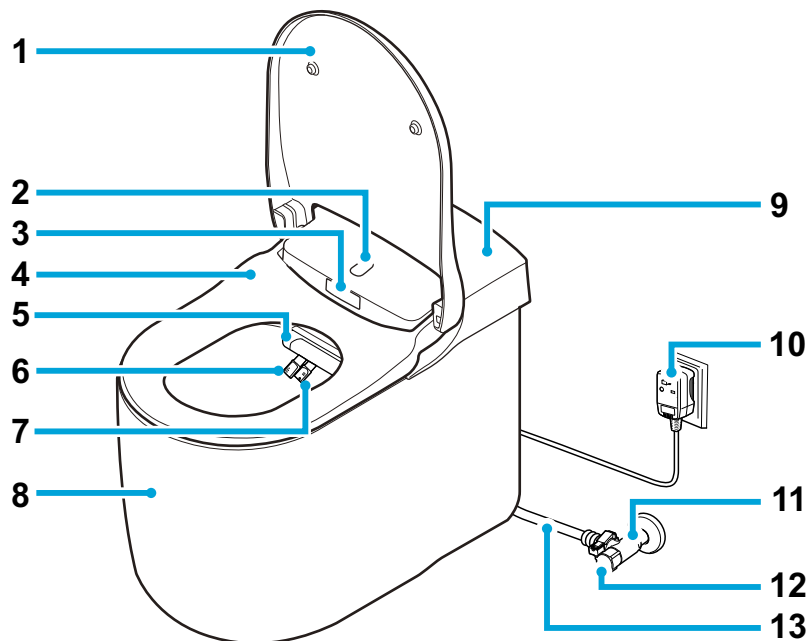


Do not clean the toilet with hot water. Also, do not subject the toilet to impact. It may cause water leakage due to damage to the toilet.

Use the new water supply hose supplied with the product. Do not use an old water supply hose. It may cause water leakage or stains.

Control and Buttons

■ Main Unit

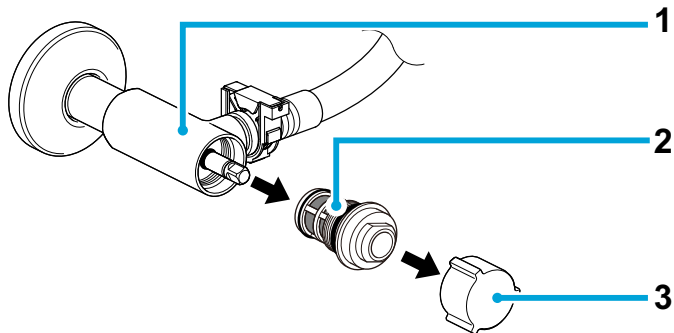


- 1 Toilet seat lid ([Page 83](#), [88](#), [114](#))
- 2 Upper body sensor
- 3 Lower body sensor, seating sensor
- 4 Toilet seat ([Page 83](#), [88](#), [114](#))
- 5 Dust filter of the odor absorption cartridge ([Page 120](#))
- 6 Nozzle (for front washing) ([Page 121](#))
- 7 Nozzle (for rear washing) ([Page 121](#))
- 8 Toilet bowl ([Page 83](#), [118](#))
- 9 Top cover ([Page 107](#))
- 10 AC power plug (with the electric leak protecting function) ([Page 82](#), [126](#))
- 11 Water shutoff valve ([Page 78](#), [82](#), [123](#))
- 12 Strainer ([Page 78](#), [123](#))
- 13 Water supply hose ([Page 110](#))

HINT

- When flushing the toilet manually, open the top cover and operate the flushing lever. ([Page 107](#))

■ Water Shutoff Valve



- 1 Water shutoff valve ([Page 78](#), [82](#), [123](#))
- 2 Strainer ([Page 78](#), [123](#))
- 3 Open/close handle ([Page 82](#), [123](#))

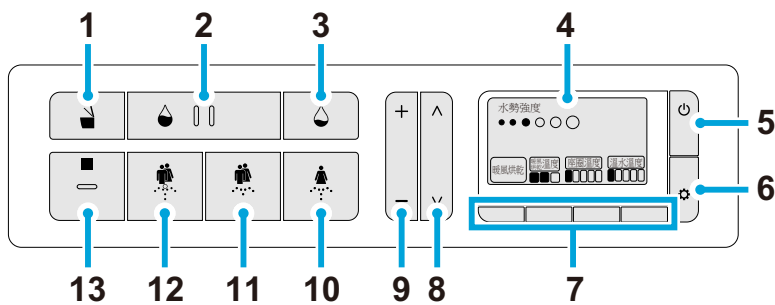
HINT

- The strainer removes foreign matter from the water supply.
- If the strainer is hard to remove, use a tool (wrench).

NOTE:

- The open/close handle is used when stopping the washing water. Be sure that it is fully opened.
- Rotate the water shutoff valve seven turns to fully open it.
- Be sure that the water shutoff valve is closed before removing the strainer. When removing the strainer, a small amount of water will spill. Place a cloth under the strainer. ([Page 123](#))

■ Remote Control



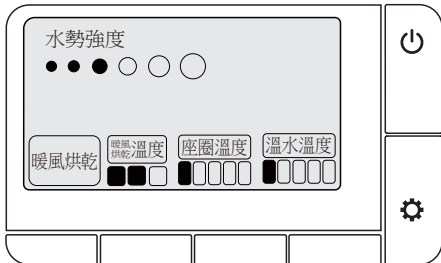
- 1 Toilet Seat Open/Close button
- 2 Flush (full) button
- 3 Flush (light) button
- 4 Screen
The screen changes according to usage.
- 5 Power/Home button
Turns on/off, or goes to the home menu.
- 6 Set/Next button
Changes the screen display.
- 7 Function buttons
Button operation changes according to the screen display.
- 8 Nozzle Position Adjust buttons
Adjusts the nozzle position backwards or forwards.
- 9 Water pressure Adjust buttons
Adjusts the water pressure for rear washing, rear washing-gentle, and front washing functions.
- 10 Front Washing (for women) button
Provides front washing for women.
- 11 Rear Washing - Gentle button
Provides a gentle spray for rear washing.
- 12 Rear Washing button
Provides a strong spray for rear washing.
- 13 Stop button
Stops the washing and dryer functions.

HINT

- The power off screen will be displayed when power is turned off by pressing the Power/Home button.
- When there is no operation for 30 seconds, the screen returns to the home menu. In this case, start the operation from the beginning.
- A residual image may appear on the screen when the remote control is used in a low temperature environment. This is not a malfunction. The screen display will return to normal state when the temperature of the environment becomes normal.
- The screen may display a reversed black and white screen once in a while. This is not a malfunction.

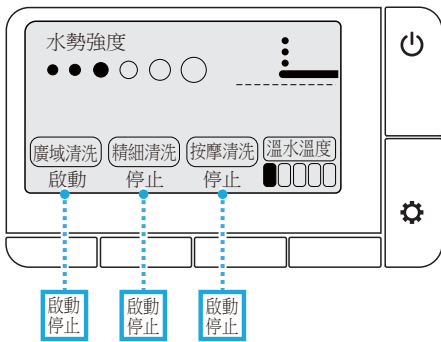
■ Screen List

Home menu

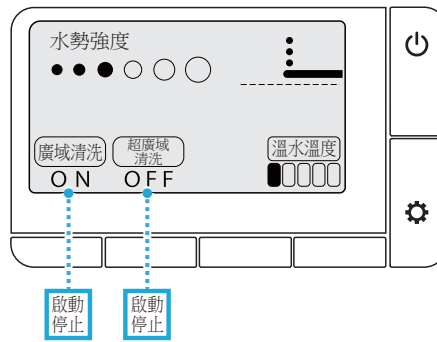


During washing

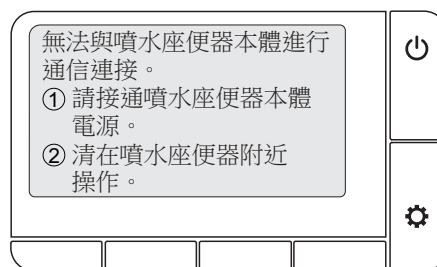
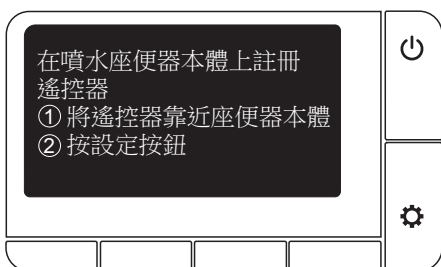
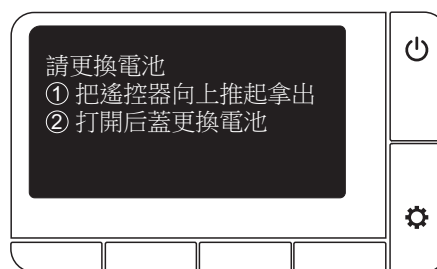
Rear washing



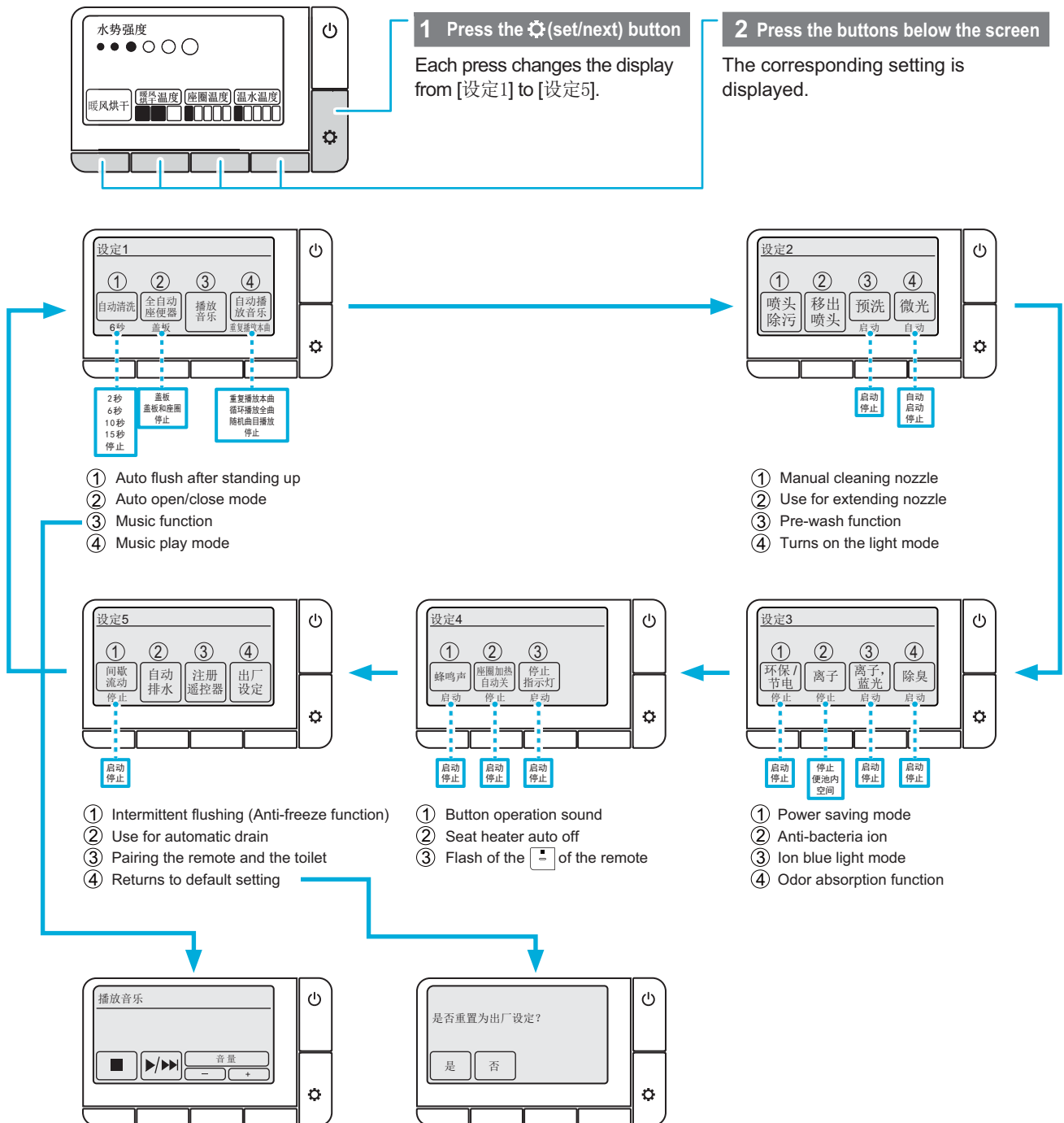
Front washing



Error message



Setting Screen

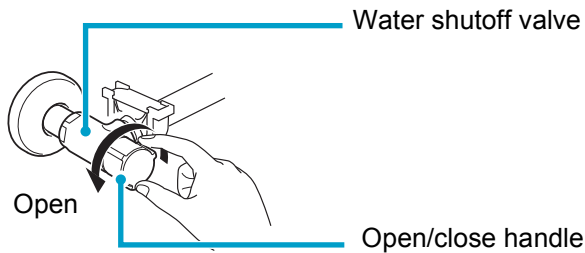


Preparation Before Use

■ Checking the Water Shutoff Valve and Power

Before using the toilet for the first time, check the following items.

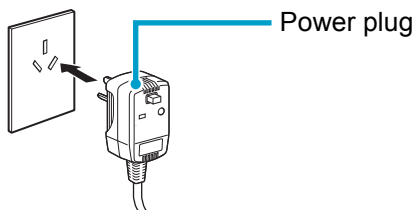
1. Open the water shutoff valve.




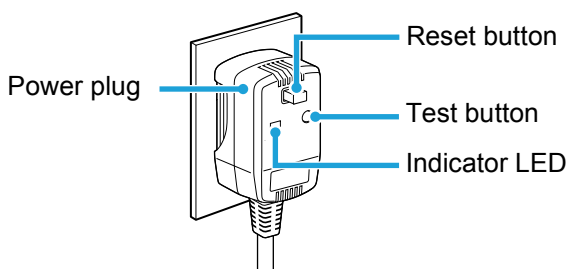
- If the water shutoff valve is closed, turn the open/close handle counterclockwise.
- Rotate the water shutoff valve seven turns to fully open it.
- Turn the open/close handle 90 degrees from fully opened position to prevent the open/close handle from getting stuck.
- If the open/close handle is hard to turn, turn the water shutoff valve while holding it with a dry towel, etc.

2. Connecting the power plug to the outlet.

1. Connect the power plug to the outlet.



2. Make sure that the indicator LED turns off by pressing the test button on the power plug.
If the indicator LED does not turn off, press the reset button of the power plug. If the indicator LED still does not turn off, press  (power/home) button on the remote control.



The power plug has a safety mechanism, which brakes the electric circuit if a short circuit occurs inside the toilet. If the electric circuit is broken, the indicator LED is turned off. (Normally, the indicator LED is turned on.)

NOTE:

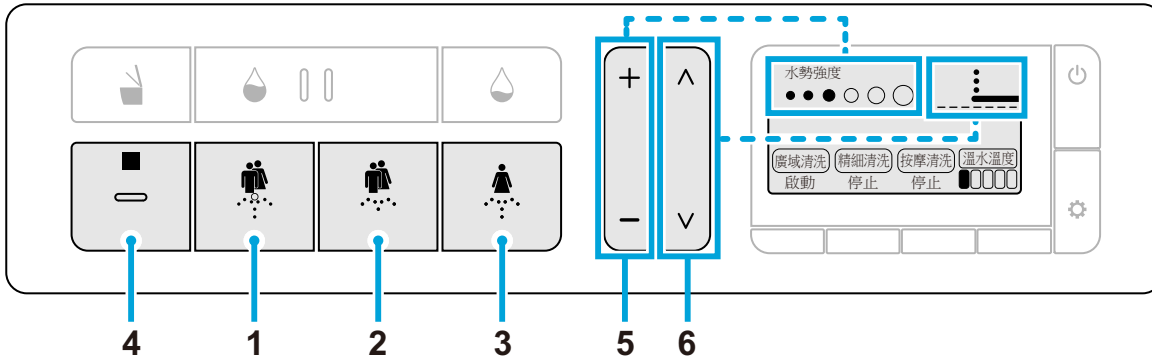
- Please wait for about 10 seconds before connecting the power plug again.

General Use

Basic Operations

OPENING THE TOILET SEAT LID / TOILET SEAT			
	AUTO The lid opens automatically when you stand in front of the toilet.	MANUAL The seat opens by pressing the (open/close) button on the remote control.	
PRE-WASH			
	When you sit on the seat, a small amount of water washes the bowl to minimize stain accumulation.		
1 WASHING			
	WASH →	ADJUST →	STOP
	Rear washing Rear washing-gentle Front (for women)	Water Pressure Nozzle Position Water temperature	Stop spray
2 DRYING			
	DRY →	ADJUST →	STOP
	Dry with warm air	Dry temperature	Stop warm air
3 FLUSHING			
	AUTO Flushing starts automatically when you stand up.	REMOTE Flush (full) Flush (light)	
CLOSING THE TOILET SEAT LID / TOILET SEAT			
	AUTO The lid closes automatically when you leave the toilet.	MANUAL The seat closes by pressing the (open/close) button on the remote control.	

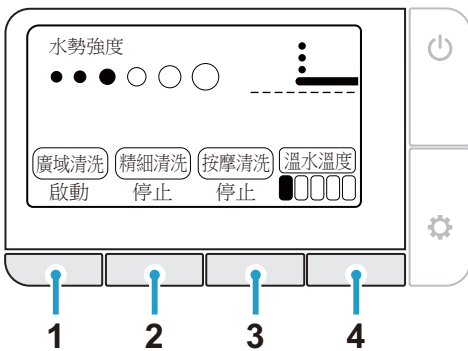
■ Washing with the Shower



- 1 (rear washing) button: Washes rear part
- 2 (rear washing-gentle) button: Washes rear part gently
- 3 (front washing for women): Washes front part
- 4 (stop) button: Stops washing
- 5 Spray strength adjust button (+/-): Adjusts spray pressure (6 levels) during washing
- 6 Nozzle position adjust button (^ / v): Adjusts nozzle position (5 levels: default/2 levels forward/2 levels backward) during washing

Changing the washing mode

Press the buttons below the indicators on the screen during washing.



- 1 [廣域清洗] (): Moves the nozzle back and forth to wash a wide range
- 2 [超廣域清洗] (): Washes an extended range
[精細清洗] (): Moves back and forth over a short span
- 3 [按摩清洗] (): Alternates the water pressure between two levels for massaging effect
- 4 [溫水溫度] (): Adjusts the water temperature (6 levels: Off (water temperature), Low (approximately 32 °C) to High (approximately 40 °C))

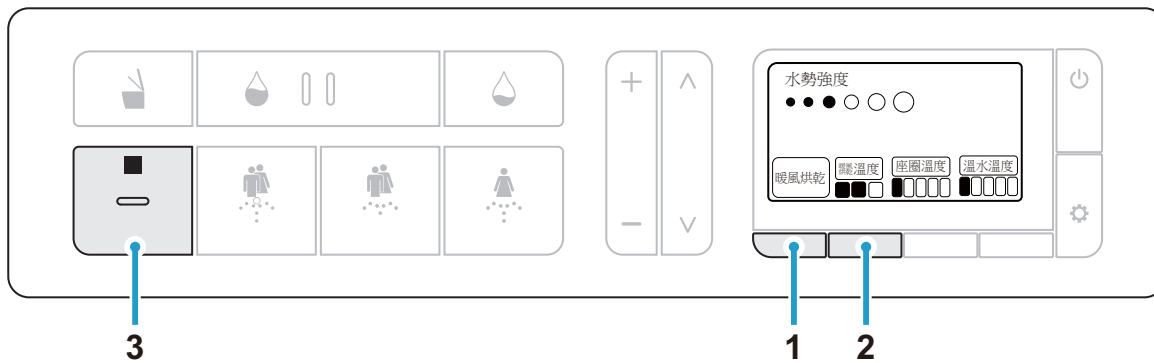
HINT

- The washing function cannot be operated without sitting on the toilet seat.
- The shower automatically stops after 2 minutes. However, this function can be extended up to 6 minutes when the massage function and alike is used during washing.
- Water will come out from a point near the nozzles upon sitting on the toilet seat, or right before or after using the washing function. This is not a malfunction.

NOTE:

- The water temperature of the shower may become lower than expected when temperature of the supplied water is extremely low, during winter for example.
- For less water splashing while using washing function, sit further back on the toilet seat.
- The shower stops when the toilet is flushed. The shower cannot be used while flushing the toilet.
- Avoid using the shower for an extended period of time. Do not use this function to wash inside the rectum, vagina, or urethra.
- Do not use this function to stimulate bowel movement. Also, do not defecate intentionally while using this function.
- Do not use this function when there is pain or inflammation on the private parts.
- When the user is undergoing medical treatments on their private parts, follow the physician's instructions for using this function.

■ Drying with Warm Air



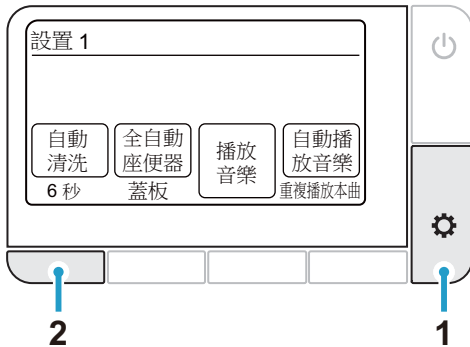
- 1 [暖风烘干]: Press the button below this indicator to use dryer function
- 2 [暖风烘干温度]: Press the button below this indicator while using the dryer function to adjust the dryer temperature
 - ■ □ Medium (Approx. 40 °C)
 - ■ ■ High (Approx. 55 °C)
 - □ □ Low (Room temp.)
- 3 ■ (Stop): Stops the dryer function

HINT

- If the [暖风烘干] indicator is not displayed on the screen, press the (power/home) button.
- The dryer temperature will return to its initial setting when the dryer function is stopped.
- The dryer function automatically stops after approximately 4 minutes.

■ Auto Flush Function

Flushes the toilet automatically. You can change the flush delay setting.



1. Press the (set/next) button repeatedly until the [設定 1] screen appears.

2. Press the button below [自動清洗] repeatedly to select the setting.

[2 秒]: Flushes after 2 seconds

[6 秒]: Flushes after 6 seconds (Default)

[10 秒]: Flushes after 10 seconds

[15 秒]: Flushes after 15 seconds

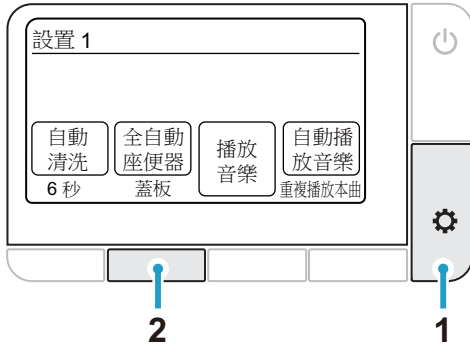
[停止]: Auto flush function is off


HINT

- In the case of a power outage or water failure, flush the toilet following the procedure in [“Flushing the Toilet in the Case of Power Outage or Water Failure” \(page 107\)](#).
- When too much toilet paper is used, it may not be flushed completely when the (flush/light) button is used. In this case, press the (flush/full) button.
- If flushing twice without pause, the toilet may be unable to flush. If this happens, flush the toilet manually by pressing the / buttons after a while.
- The auto flush function will not activate when the user sits on the toilet for less than 10 seconds.

■ Auto Seat/Lid Open and Close Function

You can set the automatic opening/closing function of the toilet seat lid and the toilet seat.



1. Press the  (set/next) button repeatedly until the [設定 1] screen appears.
2. Press the button below [全自動座便器] repeatedly to select the setting.
 - [蓋板]: Automatically opens/closes the toilet seat lid (Default)
 - [蓋板和座圈]: Automatically opens/closes the toilet seat and the toilet seat lid
 - [停止]: Automatic opening and closing function is off

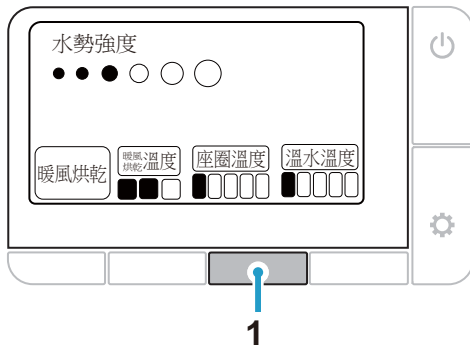
HINT

- The sensor may fail to detect the user when the room temperature is above 30 °C. If this happens, ventilate the toilet room to lower the temperature or move closer to the toilet.

NOTE:

- Direct sunlight and heating equipment may cause the sensor to malfunction and the toilet seat lid to automatically open.
- Open or close the toilet seat lid gently when opening or closing it manually. Excessive force may damage the toilet seat lid.
- Do not manually obstruct, stop, or move opposite the direction of the toilet seat or lid when it operates. This may damage the toilet seat or lid or cause the auto close function to malfunction.

■ Adjusting the Toilet Seat Temperature



1 [座圈溫度]: Press the button below this indicator to adjust the seat temperature.

□□□□ Off (Room temperature)

■□□□ Low (Approx. 28 °C)

■□□□

■□□□

■□□□

■□□□

■■■■■ High (Approx. 36 °C)

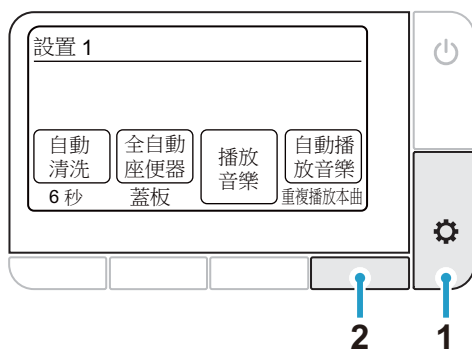
Useful Operations

■ Music

You can play music in the internal memory by outputting from the speaker at the rear of the toilet.

The music starts automatically when the user sits on the toilet seat. The music stops automatically, either when the toilet seat lid closes or a specified time has passed after the user stands up from the toilet.

Selecting the music play mode



1. Press the (set/next) button repeatedly until the [設定 1] screen appears.
2. Press the button below [自動播放音樂] repeatedly to select the setting.

- [重复播放本曲]: Plays the same track repeatedly (Default)
- [循环播放全曲]: Plays all tracks in order repeatedly
- [随机曲目播放]: Selects and plays tracks at random
- [停止]: Stops the music

- **When playing music automatically**

Select [重复播放本曲], [循环播放全曲] or [随机曲目播放].

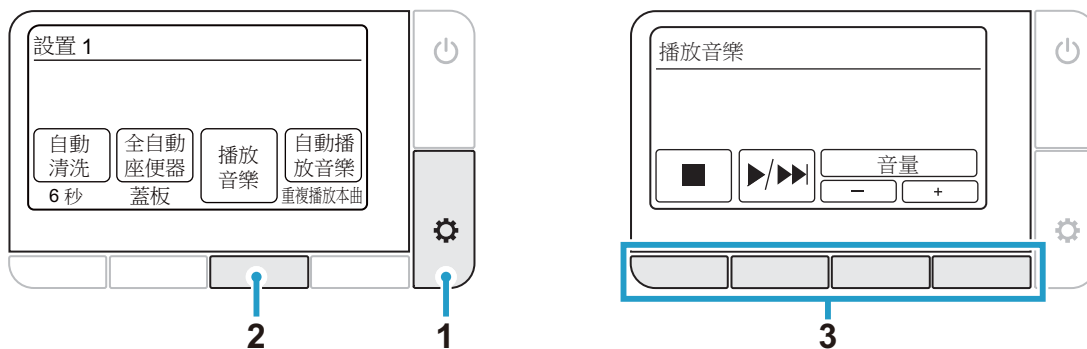
The music stops automatically, either when the toilet seat lid closes or a specified time has passed after the user stands up from the toilet.

- **When playing music manually**

Select [停止].

You can play music any time you want after the sensor detects a user or a user sits on the toilet seat. For details about playing/stopping music, see the steps below.

Selecting track, adjusting the volume level, playing/stopping music manually



1. Press the (set/next) button repeatedly until the [設定 1] screen appears.
2. Press the button below [播放音乐].
The MUSIC screen appears.
3. Select the operation by pressing a button.
 - []: Stops playback
 - []: Starts playback. While playing, proceeds to next track
 - [音量 -]/[音量 +]: Adjusts the volume level

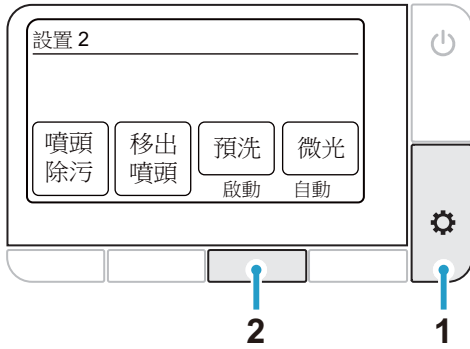
List of music


The following tracks are in the internal memory.

1	Morning Mood, from Peer Gynt	Grieg	Orchestra/Symphony
2	Spring Song	Mendelssohn	Piano composition
3	Andante	Mozart	String music
4	Moonlight Serenade	Glenn Miller	Orchestra/Symphony
5	Arabesque No. 1	Debussy	Piano composition
6	Rhapsody in Blue	Gershwin	Orchestra/Symphony
7	Salut d'Amour	Elgar	Piano composition/Orchestra
8	Beautiful Dreamer	Foster	String music
9	Gymnopédies No. 1	Satie	Piano composition
10	Waltz of the Flowers	Tchaikovsky	Symphony
11	Annie Laurie	Scott	Orchestra
12	Scenes from Childhood	Schumann	Piano composition
13	Pomp and Circumstance Marches	Elgar	Orchestra/Symphony
14	Amazing Grace	Hymn	Piano composition/Orchestra
15	Romanze	Mozart	String music
16	Grandfather's Clock	Work	Piano composition
17	Water Music	Handel	Orchestra/Symphony
18	The Swan	Saint-Saëns	Piano composition/Orchestra
19	Humoresques	Dvořák	Piano composition
20	Jupiter, from The Planets	Holst	Orchestra/Symphony
21	Tea for Two	Youmans	Piano composition
22	Air on the G String	Bach	String music
23	Grande valse brillante in E-flat major	Chopin	Piano composition
24	Brandenburg Concertos	Bach	Concerto/Symphony
25	Ave Maria	Caccini	Piano composition
26	Largo (Winter), from The Four Seasons	Vivaldi	String music
27	Furusato	Okano	Piano composition
28	Birds teittering and chirping		Healing music
29	Insect sound		Healing music
30	Wave sounds		Healing music

■ Pre-Wash

When the user sits on the toilet seat, the toilet bowl become wet and being washed by a small amount of water to prevent it from getting dirty.



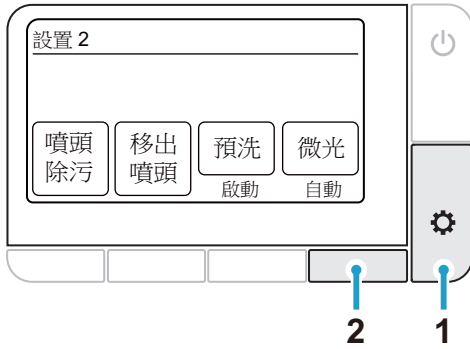
1. Press the  (set/next) button repeatedly until the [設定 2] screen appears.
2. Press the button below [預洗] repeatedly to select the setting.

[启动]: Activates the pre-wash function (Default)

[停止]: Deactivates the pre-wash function

■ Night Light

When the sensor detects a user, a soft light illuminates the inside of the bowl and user's feet area. When the user leaves the toilet, the light goes out automatically after about 1 minute.



1. Press the (set/next) button repeatedly until the [設定 2] screen appears.

2. Press the button below [微光] repeatedly to select the setting.

[自动]: Night light function is on, and (stop) button flashes in orange. (Default)

[启动]: Night light is turned on all the time, and (stop) button flashes in orange.

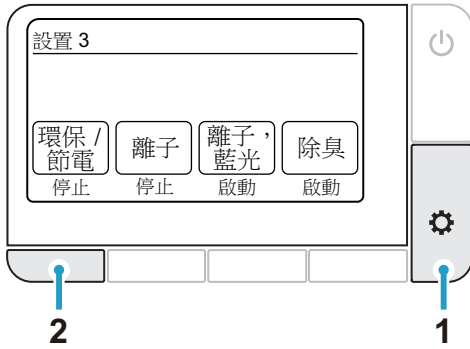
[停止]: Night light function is off

HINT

- When the Plasmacluster Ion (Toilet Bowl) is set to on, the blue light takes priority.

■ Power Save

You can reduce power consumption by turning the seat heater off for 8 hours during times when the toilet is not being used (e.g. during the night).



1. Press the  (set/next) button repeatedly until the [設定 3] screen appears.

2. Press the button below [環保 / 节电] repeatedly to select the setting.

[启动]: The power save function is on (up to two times a day). The power save function will turn off automatically after 8 hours.

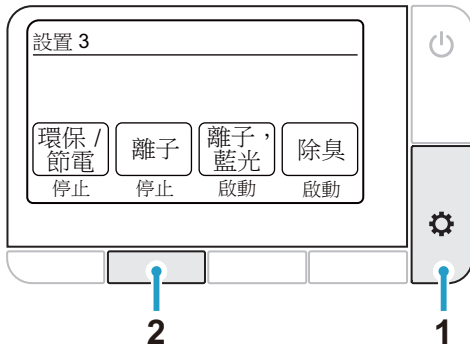
[停止]: The power save function is off (Default)

HINT

- The power save function is reset after a power failure or when the power plug is disconnected.

■ Plasmacluster Ion

There are two modes for the plasmacluster ion function: Plasmacluster Ion (Toilet Bowl) and Plasmacluster Ion (Room).

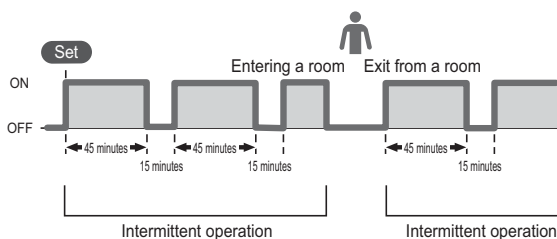


1. Press the (set/next) button repeatedly until the [設定 3] screen appears.
2. Press the button below [離子] repeatedly to select the setting.
 - [停止]: Plasmacluster ion is turned off (Default)
 - [便池内]: Plasmacluster Ion (Toilet Bowl) is set to on
 - [空間]: Plasmacluster Ion (Toilet Bowl) and (Room) are set to on

Plasmacluster Ion (Toilet Bowl)

Plasmacluster ions (both positive and negative ions) are released inside of the bowl to sterilize the back surface of the toilet seat, floating mold spores, etc. This function suppresses odor propagation by sterilizing floating mold spores, etc., the source of odors. Plasmacluster Ion (Toilet Bowl) works as follows.

- Plasmacluster Ion (Toilet Bowl) starts intermittent operation when the plasmacluster ion function is set to [便池内] and the toilet seat lid is closed.



- When the user is detected while Plasmacluster Ion (Toilet Bowl) is set, Plasmacluster Ion (Toilet Bowl) stops temporarily.
- When the user is detected and the toilet seat lid is opened while the Plasmacluster Ion (Toilet Bowl) is set, a blue light illuminates the inside of the bowl for a specific time.
- When the toilet is flushed after standing from the toilet while Plasmacluster Ion (Toilet Bowl) is set, a blue light illuminates the inside of the bowl for a specific time.
- When the toilet seat lid is closed while Plasmacluster Ion (Toilet Bowl) is set, a blue light flushes inside of the bowl.
- Plasmacluster Ion (Toilet Bowl) starts intermittent operation after leaving the toilet (after closing the toilet seat lid).

HINT

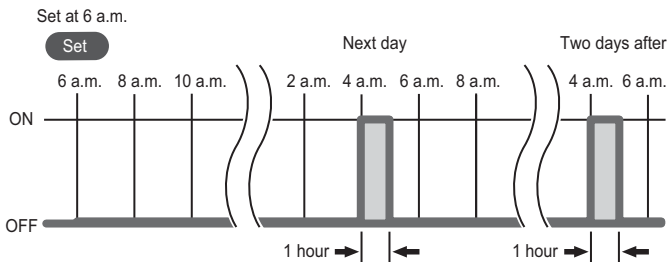
- While Plasmacluster Ion (Toilet Bowl) is operating, a chirping sound is heard.
- There may be a slight odor of ozone generated by the ion generator, but its concentration is minute and will not adversely affect anyone's health.
- Close the toilet seat lid to effectively provide ionic effects.
- When using Plasmacluster Ion (Toilet Bowl), set the automatic opening/closing function to on (other than [停止]) or close the toilet seat lid manually.

- Plasmacluster Ion (Toilet Bowl) does not work when the toilet seat lid is removed.

Plasmacluster Ion (Room)

Plasmacluster ions (both positive and negative ions) are released throughout the toilet room once a day to refresh the toilet room by the synergistic effect with the deodorizer. Plasmacluster Ion (Room) works as follows.

- Plasmacluster Ion (Room) operates at a time slot two hours before the plasmacluster ion function was set to [空間]. Once Plasmacluster Ion (Room) is set, the Plasmacluster Ion (Room) operates at same time from the next day.



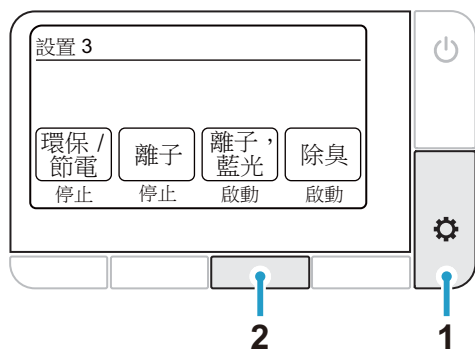
- The toilet seat lid is opened while Plasmacluster Ion (Room) is operating.
- Plasmacluster Ion (Room) does not operate if the toilet is being used when Plasmacluster Ion (Room) would start. Plasmacluster Ion (Room) operates at the set time from the next day.
- Plasmacluster Ion (Room) stops when some operation is performed while Plasmacluster Ion (Room) is operating. Plasmacluster Ion (Room) operates at the set time from the next day.


HINT

- When Plasmacluster Ion (Room) is operating, a chirping sound is heard.
- There may be a slight odor of ozone generated by the ion generator, but its concentration is minute and will not adversely affect anyone's health.
- When using Plasmacluster Ion (Room), set the automatic opening/closing function to on (other than [停止]).
- You can change the starting time of Plasmacluster Ion (Room) from your smartphone. For details, refer to the application. (You cannot change the operating time (1 hour)).

■ Plasmacluster Ion for Blue Light (Toilet Bowl)

When [便池内] or [空間] is selected for the plasmacluster ion function, a blue light illuminates the inside of the bowl when the user is detected or toilet seat lid is opened. You can turn the blue light off.



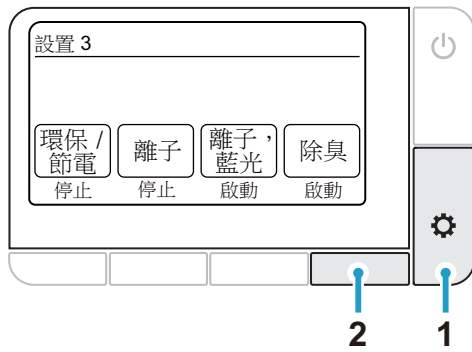
1. Press the  (set/next) button repeatedly until the [設定 3] screen appears.
2. Press the button below [離子, 藍光] repeatedly to select the setting.


[启动]: Blue light is turned on. (Default)

[停止]: Blue light is off

■ Odor Absorption

The odor absorption function activates when the toilet seat lid opens, or when the user sits on the toilet seat, and stops automatically approximately 1 minute after the user stands up from the toilet.



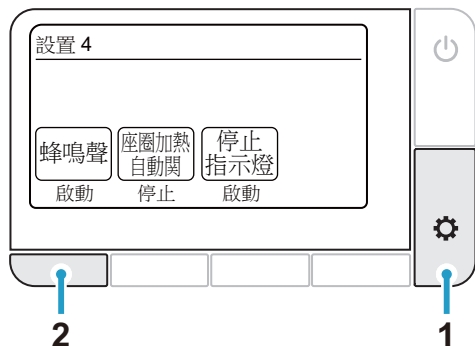
1. Press the  (set/next) button repeatedly until the [設定 3] screen appears.
2. Press the button below [除臭] repeatedly to select the setting.


[启动]: Odor absorption function is turned on (Default)

[停止]: Odor absorption function is off

■ Button Operation Sound

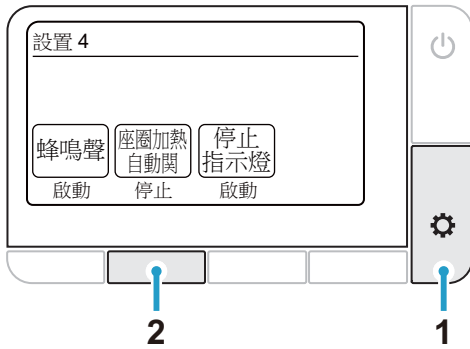
You can turn off the button operation sound of the remote control.




1. Press the  (set/next) button repeatedly until the [設定 4] screen appears.
2. Press the button below [蜂鳴聲] repeatedly to select the setting.
 - [启动]: Button operation sound is on (Default)
 - [停止]: Button operation sound is off

■ Seat Heater Auto Off

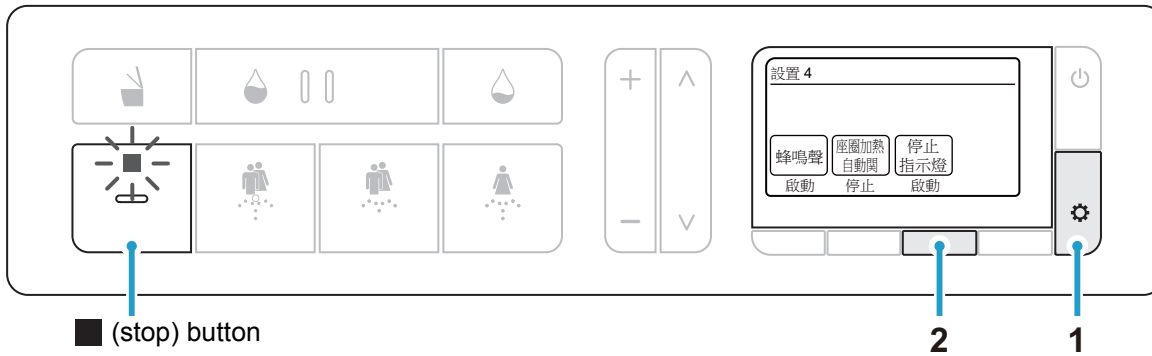
When you sit on the toilet seat, the seat heater is turned off automatically to prevent a low-temperature burn.



1. Press the  (set/next) button repeatedly until the [設定 4] screen appears.
2. Press the button below [座圈加熱自動關] repeatedly to select the setting.
 [启动]: Seat heater auto off function is turned on
 [停止]: Seat heater auto off function is off (Default)

■ LED Setting of the Stop Button

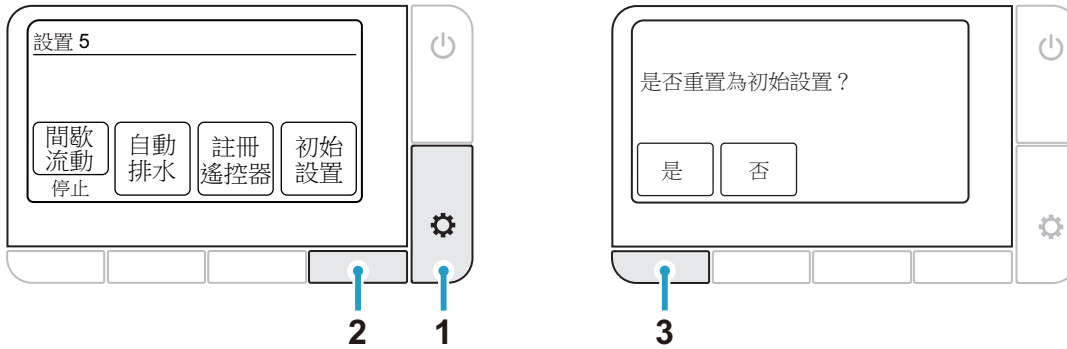
You can turn on or off the flashing of the ■ (stop) button while the night light function is on.




1. Press the ⚙️ (set/next) button repeatedly until the [設定 4] screen appears.
2. Press the button below [停止指示灯] repeatedly to select the setting.
 - [启动]: LED flashes (Default)
 - [停止]: LED is off

■ Restoring the Default Settings

All the functions can be reset to the factory default settings.



1. Press the  (set/next) button repeatedly until the [設定 5] screen appears.
2. Press the button below [出厂设定].
3. Press the button below [是].

To cancel resetting, press the button below [否].

Smartphone App (iOS)

You can operate the toilet with a Bluetooth®* enabled smartphone by using the dedicated application "Sensia Arena".
* Bluetooth is a registered trademark of Bluetooth SIG, Inc..

Installing the application

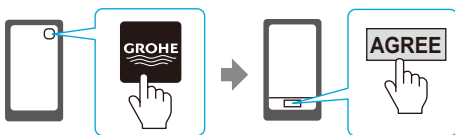
Search for "Sensia Arena" in the App Store and install it.



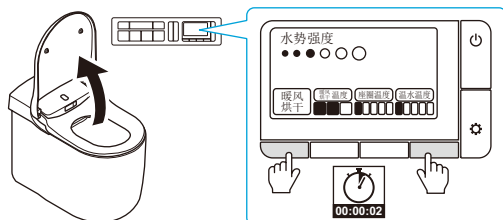
Initial setup of the "Sensia Arena" app

Before setup, switch ON Bluetooth® of the smartphone.

1 Open the app and confirm the Disclaimer.



2 Push the [暖风烘干] and [温水温度] buttons simultaneously for more than 2 seconds.



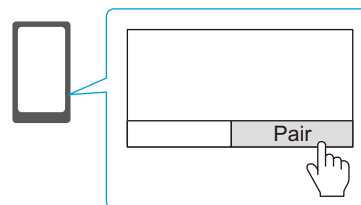
3 Pair the toilet with smartphone according to the "Pairing registration".

Pairing registration

1 Tap the app top page.



2 When the [Bluetooth pairing request] message appears, confirm the device [Shower Toilet] and tap [Pair].



The toilet unit indicates pairing is complete when you hear a tone.

Once you complete the pairing, there is no need for a new Initial setup the next time.

Precautions on Using Bluetooth®

Keep the seat unit and remote control away from devices that emits radio waves.

Keep the seat unit and remote control away from the following devices as far as possible to prevent adverse effect caused by radio wave interference.

- Microwaves
- Wireless LAN devices
- Bluetooth®-compatible devices other than smartphones
- Near other devices that emit radio waves in the 2.4 GHz bandwidth (Digital cordless telephones, wireless audio devices, game consoles, PC peripheral devices, etc.)
- If you are wearing an implantable cardioverter defibrillator (cardiac pacemaker), keep the remote controller away at least 22 cm from the implant.

NOTE:

- Please be careful not to drop your smartphone into the toilet bowl. GROHE will not be held responsible for any damage to the smartphone.
- GROHE does not guarantee this function to work on all smartphones compatible with Bluetooth® connections.
- Only 1 smartphone can be connected to the toilet at a time.
- When the toilet is connected to a smartphone, operations for the washing function (spray strength, nozzle position, etc.) from the remote control are disabled. However, the ■ (stop) button can be operated to stop the washing function.
- Press the ■ (stop) button to terminate the Bluetooth® connection.
- When operating the toilet with a smartphone, please operate it within the toilet room. Also, when another person is using the toilet, please do not operate it with your smartphone.

Terms for using this App

- 1. GROHE will not be liable for the accuracy, usefulness, wholeness, applicability to certain objectives, and safety of the information included in this app.**
- 2. Unless due to intentions or gross negligence by GROHE, GROHE will not be liable in any way in the event that a user suffers any form of damage due to the use of or the inability to use this app.**
- 3. Customers agree that responsibilities in relation to the use of this app are those of the customers themselves and that the responsibility and burden from resolving any dispute that arises between a user and a third party is borne by the user, as GROHE will not be liable in any form.**
- 4. GROHE will not be liable in the event that information registered or provided by a user through this app is lost, even for reasons attributable to GROHE.**
- 5. GROHE will not be liable in any form in the event that a dispute or damages have occurred during the use of a related service by the user. GROHE does not provide any form of guarantee in regard to this app, including the functions, quality, continuity of operation, and matters pertaining to the existence or nonexistence of infringements of the rights of other parties.**

■ If a Short-Circuit Occurs

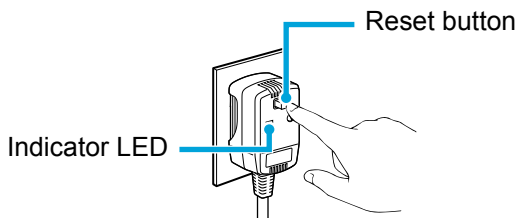
If a short-circuit occurs, the indicator LED turns off, and the electric circuit is broken.

If the short circuit occurs inside the toilet, all the functions are stopped, and the indicator LED on the power plug is turned off. The indicator LED may be also turned off when water splashes on the power plug.

The power plug has a safety mechanism, which brakes the electric circuit if the short circuit occurs inside the toilet. If the electric circuit is broken, the indicator LED is turned off. (Normally, the indicator LED is turned on.)

When the indicator LED is turned off

1. **Remove the power plug from the outlet, wait for about 10 seconds, then reconnect the power plug to the outlet.**
2. **Press the reset button to turn the LED on.**



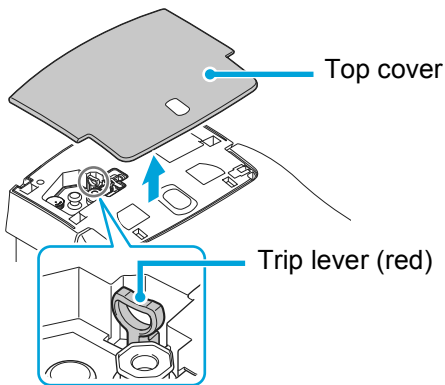
If the indicator LED is still turned off, even though the operation above was performed, remove the power plug from the outlet, then consult your dealer or a repair reception center of GROHE.

■ Flushing the Toilet in the Case of Power Outage or Water Failure

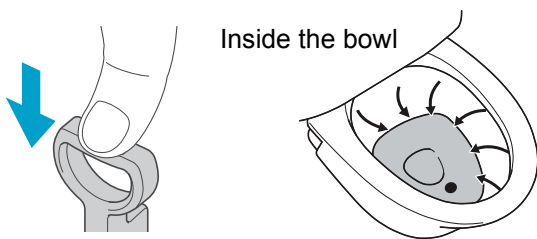
Manual flushing if a power outage has occurred

If a power outage has occurred, the toilet cannot be flushed by the remote control. Flush the toilet by following procedures below.

1. Detach the top cover.

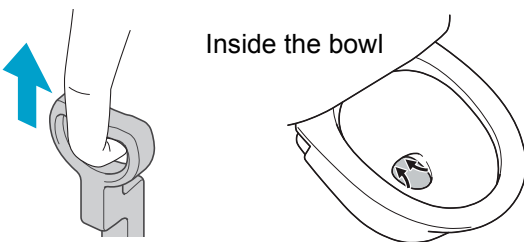


2. Press the trip lever (red) for about 5 seconds.



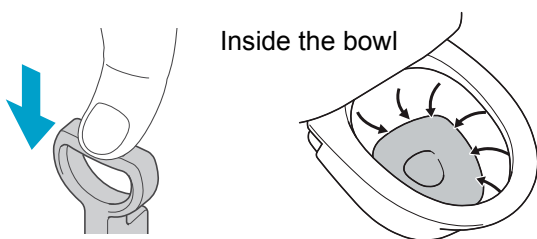
Water runs from around the bowl to wash and push filth to the bottom of the bowl.

3. Pull the trip lever (red) for about 5 seconds after pushing filth to the bottom of the bowl.



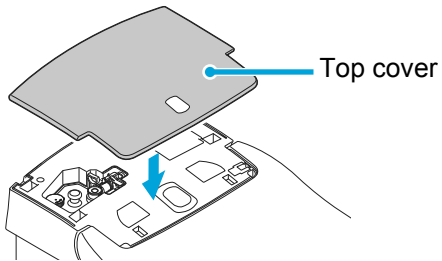
Water runs from the bottom of the bowl to dispose of filth.

4. Press the trip lever (red) for about 5 seconds again after disposing of filth completely.



Water runs from around the bowl to store water in the bowl.

Release your hand from the trip lever after storing water in the bowl. The trip lever returns to the original position, and the water stops running.

5. Attach the top cover.

Make sure that the top cover is fitted completely after attaching.

Manual flushing if the water supply has been suspended

Fill a bucket with water and carefully pour the contents into the toilet bowl to manually flush the toilet.

When the waste is cleared from the bowl, pour water into the bowl to restore the bowl's water level to its normal height.

* When the toilet is not flushed well, pour water at once. Repeat if necessary.

* Perform same procedure for a partial flushing.

NOTE:

- Be very careful not to spill water onto the floor when carrying water in a bucket or pouring it into the toilet.
- Do not allow water to splash onto the outlet.


■ Preventing Freezing

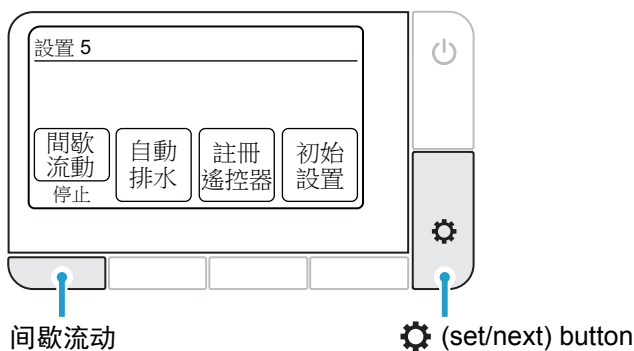
To prevent damage that may result from freezing water, follow the procedures described below. (Do not remove the power plug from the outlet, and the power save feature should be turned off.)

General anti-freeze measures

1. Set the seat temperature to “high” and close the seat lid. ([Page 89](#))
2. Turn off the power save function. ([Page 95](#))

Intermittent flushing method

1. Set the seat temperature to “high” and close the seat lid. ([Page 89](#))
2. Turn off the power save function. ([Page 95](#))
3. Press the  (set/next) button repeatedly until the [設定 5] screen appears, then press the button below [间歇流动] repeatedly to select [启动].



- Water is drained from the seat unit every 3 minutes for approximately 1 minute to prevent water from freezing while the toilet is not being used.
- The toilet is flushed every 6 minutes.
- Water is not drained when the seat is occupied.
- When selecting [停止], the Intermittent Flushing function is off.

NOTE:

- When using the toilet again, be sure to perform [“Preparation Before Use”](#) (page 82).

Draining the Seat Unit

1. Set the seat temperature to “high” and close the seat lid. ([Page 89](#))
2. Turn off the power save function. ([Page 95](#))
3. Operate the drain plug to drain water from the pipe.
 - When operating the drain plug, do not close the shutoff valve.
 - For details on the drain plug, refer to the manual of the drain plug.
4. Drain water from the seat unit.

Drain water from the seat unit according to the steps 2 and 3 of [“How to drain the water”](#) (page 111).

NOTE:

- When using the toilet again, be sure to perform [“Preparation Before Use” \(page 82\)](#).

If washing cannot be performed because of freezing

If the water of a water supply hose or a part connecting to the water supply is frozen and washing cannot be performed, thaw it gradually by warming the water supply hose or the part connecting to the water supply with a cloth soaked in hot water, or heat the toilet room and wait until water has thawed naturally.

NOTE:

- Do not throw hot water onto the water supply hose. The water supply hose may be damaged.
- Depending on the frozen part, water may spurt while thawing. Observe the state of things frequently during thawing.

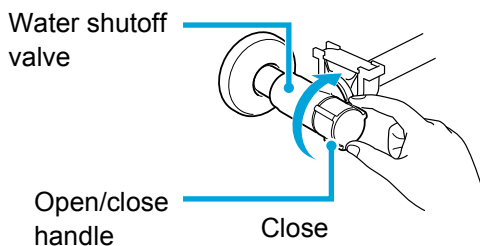
■ In case you will not be using this product for a long time

How to drain the water

In the following cases be sure to drain the water according to the steps below. Remove the power plug from the outlet.

- If the toilet will not be used for a long time due to travelling etc. (It may cause clogging due to dirty water.)
- If the toilet is installed in an unoccupied house, such as a villa, there is a danger of freezing due to an unexpected temperature drop.

1. Close the water shutoff valve and stop the water feed.



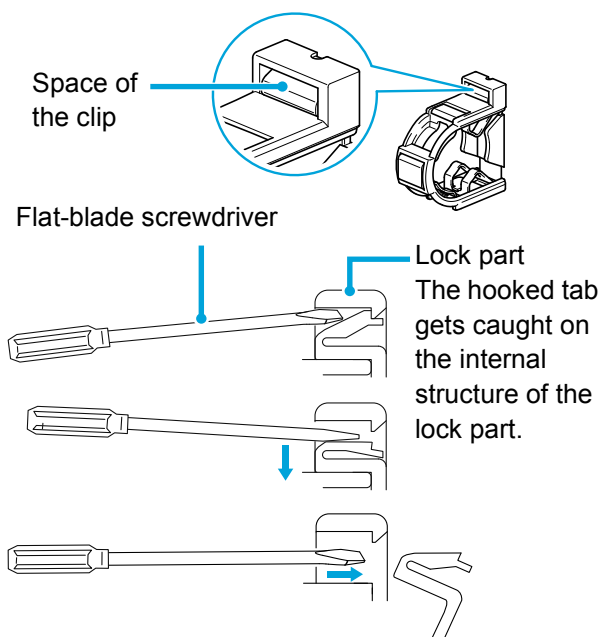
If the open/close handle is hard to turn, turn it while holding it with a dry towel.

2. Drain the water from the unit.

1. Press the (set/next) button repeatedly until the [设定 5] screen appears.
2. Press the button below [自动排水].
Drain the remaining water in the seat unit for 2 minutes.

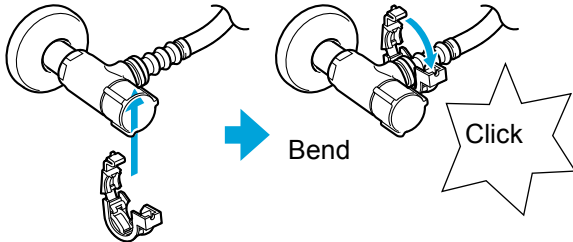
3. Drain the water from the water supply hose.

1. Remove the water supply hose on the side of water shutoff valve.
 - A small amount of water spills at this time.
 - Insert the flat-blade screwdriver into the space of the clip and push the screwdriver into the base of box-shaped part, then push it forward and open the tab.
 - It will be easier if you push the screwdriver while twisting a little.



2. Press the (flush/full) button and drain the water (approx. 100cc) from the water supply hose.

3. After draining the water, attach the water supply hose securely, until you hear a clicking sound. After attaching, rotate the clip and check whether it is properly secure. Pull the water supply hose lightly and confirm that it is properly secure.



4. Remove the power plug from the outlet.
5. Check for the water leakage from the water shutoff valve.

NOTE:

- When using the toilet again, be sure to perform [“Preparation Before Use” \(page 82\)](#).

If there is a danger of freezing

- Drain the water from the toilet unit and clog the water drain outlet with antifreeze or a towel.
 - Never flush antifreeze without proper handling. Collect the antifreeze as waste. There is danger of environmental pollution.
 - Clog the outlet securely, otherwise it may cause odor or the intrusion of insects.
- Water drain from the pipe is required. If the water drain type unit is being used, handle the water drain valve of the building and drain the water from the pipe, in addition to performing the steps above. Open the water shutoff valve after handling the water drain valve.

■ Guidelines

In this section, GROHE offers some general guidelines as to the cleaning of this product. Please note that there are some cleaning products which should not be used.

Cleaning tools

Type		Place
Soft cloth	Use old towels, T-shirts, etc., cut to an appropriate size.	For toilet seat, lid covers, toilet
Sponge	Use a soft foam sponge.	For nozzle tips
Toilet brush (non-abrasive)	Use a brush with soft bristles. * Do not use an abrasive brush.	For toilet bowl
Rubber gloves	Use to prevent rough skin from forming on your hands. Fold up the edges of the gloves to prevent water and cleanser entering.	—

Cleanser

Type		Place
Neutral toilet cleanser	Removes yellowish and/or blackish contamination from the toilet bowl.	Ceramic parts
Non-abrasive cleanser		

Antifouling, Antibacterial

The toilet bowl is made from material called AQUA CERAMIC.

- To optimize the effect of AQUA CERAMIC, do not use the following cleaners and tools.
 - "Chlorinated type" alkali cleansers
 - Abrasive cleansers
 - Abrasive brushes



NOTE:

- Set the [自动清洗] and [全自动座便器] to [停止] when cleaning the toilet to avoid misdetection. (Page 87, 88)
- * If they are not set to [停止], the user is detected, and the toilet flushes or closes the toilet seat or toilet seat lid automatically.

Cleaning and Maintenance

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■ Cleaning for Toilet Seat, Lid, Covers and Remote Control (Plastic Parts)

Dampen a soft cloth and wipe the surfaces.



GROHE recommends cleaning the toilet frequently to prevent dirt buildup on the toilet surfaces. Wiping with a damp cloth also prevents static electricity that can attract dust particles which cause blackish contamination.

NOTE:

- Do not use a dry cloth or toilet paper to wipe the surfaces, as this could result in scratches.
- Remove the power plug from the outlet when cleaning the remote control to avoid misdetection.

About Easy-cleanable seat

This toilet utilizes the Ease-cleanable seat.

The Easy-cleanable seat is easy to clean because of jointless seat, which is difficult for dirt to adhere to.

SIAA (antibacterial)

Ceramic materials proudly feature the SIAA (Society of Industrial Technology for Antimicrobial Articles) brand mark based on ISO for KOHKIN – stringent criteria for the anti-bacterial effect and the safety of the agent.



■ Removing the Lid for Cleaning

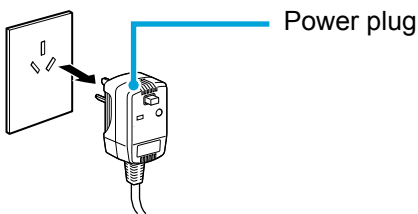
The seat lid can be removed easily. This is useful when cleaning the hinge that is normally hidden or cleaning the whole seat lid.

NOTE:

- Do not use excessive force on the seat lid, as this may damage it.
- Do not open the toilet seat with the seat lid removed, as this may cause toilet seat to become scratched or damaged.
- Do not use the toilet with the seat lid removed.

Removing the Toilet Seat Lid

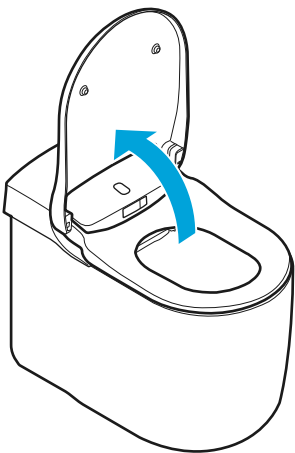
1. Remove the power plug from the outlet.



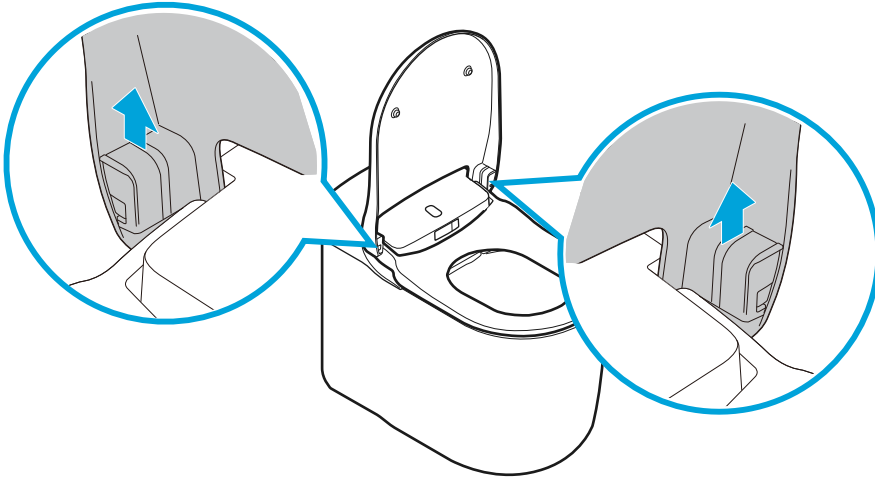
NOTE:

- When removing the toilet seat lid, make sure that the power plug is removed. The internal parts may be damaged.

2. Open the seat lid.



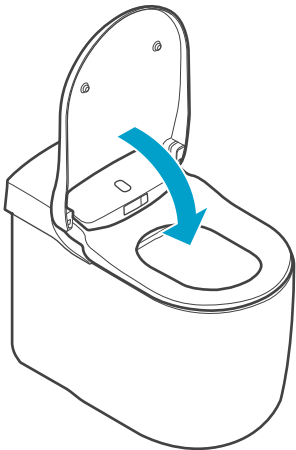
3. Slide the locks on each side of the seat lid upward.



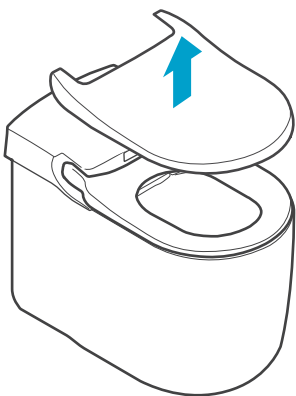
NOTE:

- If the lock is too hard to slide, keep the power off as you close the seat lid and then open it again.

4. Close the seat lid.

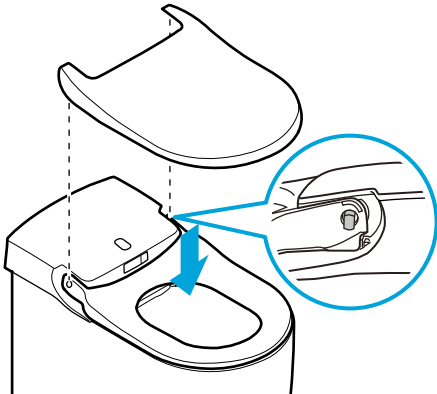


5. Lift up the seat lid with both hands.



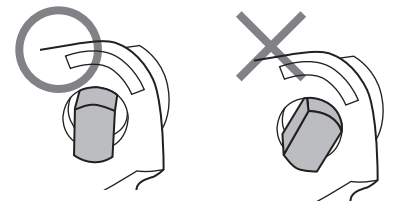
Assembling the Toilet Seat Lid

1. Attach the seat lid to the shaft which is protruding from the toilet seat.

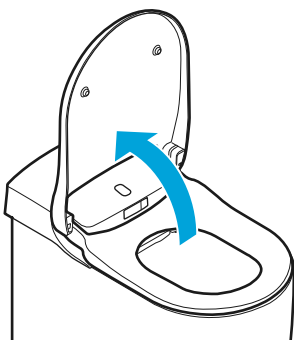


NOTE:

- If the seat lid does not attach to the shaft, turn off the power. Check the direction of the shaft which the seat lid will attach to.

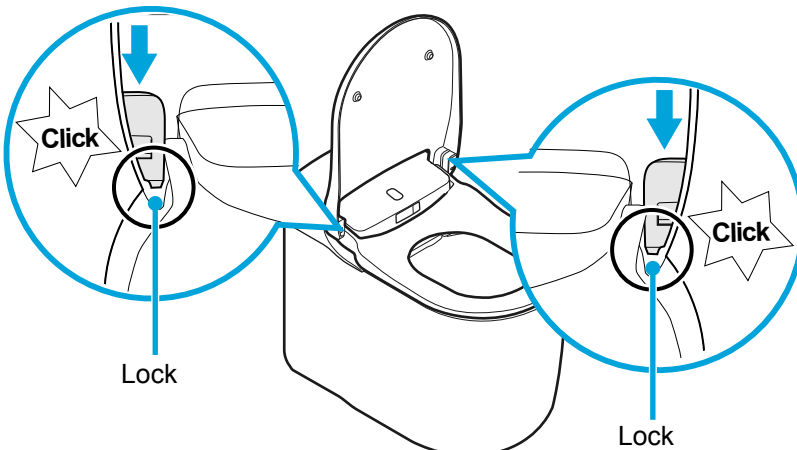


2. Open the seat lid.



3. Slide the locks downward. Check that the locks are inserted securely.

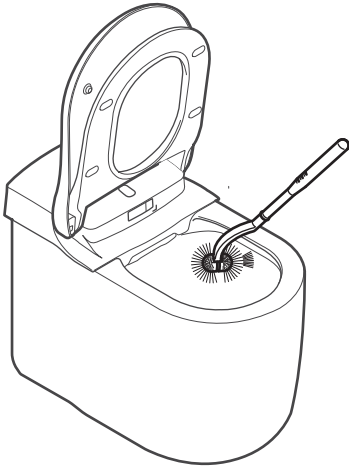
A click sound is heard when locked. Check that the locks are inserted securely.



4. Connect the power plug to the outlet.

■ Toilet Bowl (Ceramic Parts)

- The toilet bowl is made from material called AQUA CERAMIC. For details about cleaning AQUA CERAMIC, see [“Antifouling, Antibacterial” \(page 113\)](#).
- Clean the bowl with water or warm water, using a soft brush or sponge dampened with neutral cleanser.



NOTE:

- Do not use chlorinated cleansers, acidic cleansers or disinfectants, as the gas vapor could damage this product or cause failures.
- Do not use hot water, as this may damage the toilet.
- Do not use an abrasive brush or cleanser, as these will deteriorate the effect of the Hyper Clean surface.

SIAA (antibacterial)

Ceramic materials proudly feature the SIAA (Society of Industrial Technology for Antimicrobial Articles) brand mark based on ISO for KOHKIN – stringent criteria for the anti-bacterial effect and the safety of the agent.



■ Nozzle Shutter/Dust Filter Of The Odor Absorption Cartridge

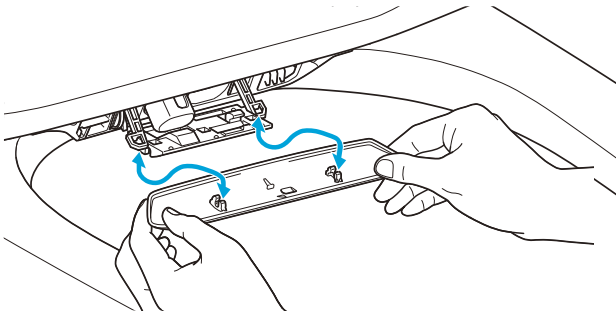
Cleaning the Nozzle Shutter

NOTE:

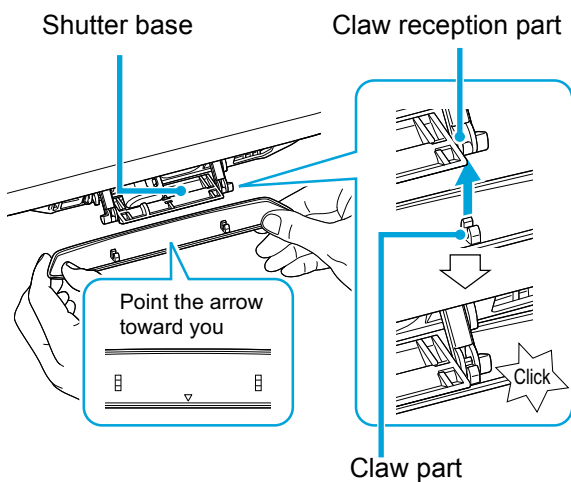
- Avoid wiping with a dry cloth or toilet paper, as this cause scratches.
- Avoid using an abrasive brush or cleanser.
- Please note that the nozzle shutter has top part and bottom part.
- Do not use excessive force on the nozzle shutter, as this may damage it.

The nozzle shutter can be removed for easy cleaning. See the illustration below.

1. Follow the procedure in "Cleaning the Nozzle Manually" to open the nozzle shutter. ([Page 121](#))
2. Remove the nozzle shutter.



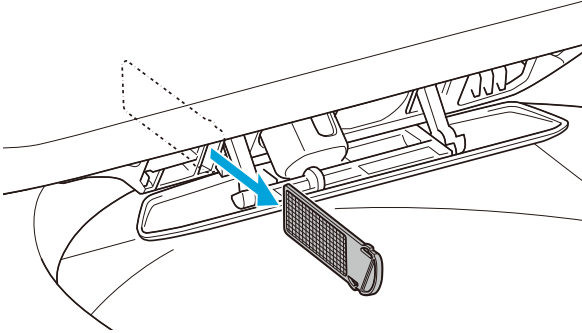
3. Clean the nozzle shutter with a soft cloth.
4. Attach the two claw parts on the nozzle shutter to the claw reception parts of the shutter base from underneath it.



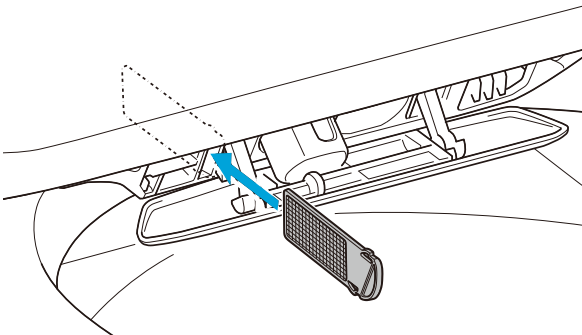
5. Follow the procedure in "Cleaning the Nozzle Manually" to close the nozzle shutter. ([Page 121](#))

Cleaning the Dust Filter Of The Odor Absorption Cartridge

1. Follow the procedure in "Cleaning the Nozzle Manually" to open the nozzle shutter. ([Page 121](#))
2. Pull the dust filter of the odor absorption cartridge out.



3. Wash the dust filter of the odor absorption cartridge with running water.
4. Dry the dust filter of the odor absorption cartridge and push it into the slot.

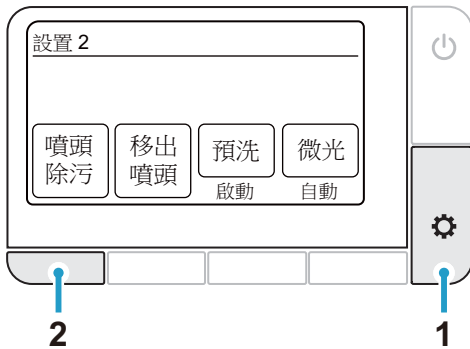


5. Follow the procedure in "Cleaning the Nozzle Manually" to close the nozzle shutter. ([Page 121](#))

■ Nozzle

Cleaning the Nozzle via Remote Control

To clean the nozzle while using the toilet (sitting on the seat) using the remote control, follow the procedure below.

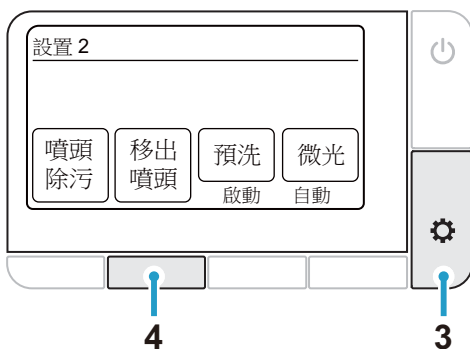


1. Press the (set/next) button repeatedly until the [設定 2] screen appears.
2. Press the button below [噴頭除污].

The nozzle remains retracted inside the body and is cleaned for approximately 15 seconds.

Cleaning the Nozzle Manually

You can clean the nozzles manually (such as by scrubbing those parts using a sponge to clean the stains etc.).



1. Set the [自动清洗] and [全自动座便器] to [停止] to disable these functions. ([Page 87, 88](#))
2. Lift the seat lid and seat.
3. Press the (set/next) button repeatedly until the [設定 2] screen appears.
4. Press the button below [移出喷头].

Each time the button is pressed, the toilet unit operates in the following order. Also, the shower will not operate in this state.

1st Press: Rear washing nozzle extends

2nd Press: Front washing nozzle extends, after the rear washing nozzle has retracted

3rd Press: Nozzle shutter opens, after the front washing nozzle has retracted

4th Press: Nozzle shutter closes

5. Clean the nozzles.
6. Return the settings for [自动清洗] and [全自动座便器]. ([Page 87, 88](#))

NOTE:

- Do not apply excessive force to the nozzles, as this may cause failure.
- Do not pull or push the nozzles. The nozzle will not be retracted and failure may occur. If you pull or push the nozzles by mistake, remove the power plug, then connect the power plug after 10 seconds.
- Do not clean the nozzles with toothbrushes.

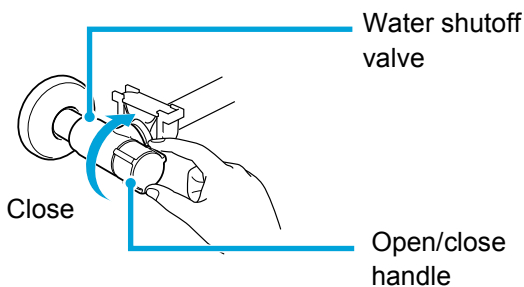
■ Cleaning the Strainer (When Washing Is Getting Weak)

If the toilet has been used for a long period of time and flushing or washing functions seem to be getting weak, clean the strainers as described in the following procedure. Generally, the strainers should be cleaned once every two years.

How to clean the strainer

1. Close the water shutoff valve to stop the water feed.

If the open/close handle is hard to turn, turn the water shutoff valve while holding it with a dry towel, etc.



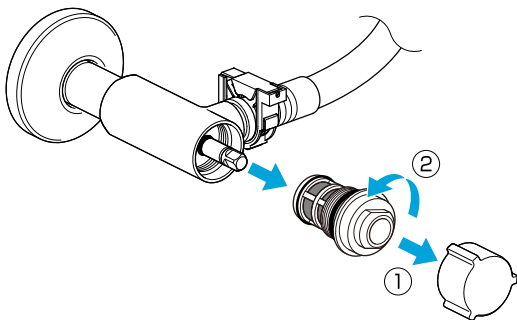
2. Press the (flush/full) buttons. [\(Page 79\)](#)

- Wait for about 10 seconds before performing the next step.
- Evacuate water and air from the toilet.

3. Press the (power/home) to turn the toilet off.

4. Remove the open/close handle, then remove the strainer by turning it.

- Remove the strainer by using a tool (wrench).
- Place a piece of cloth under the strainer because a small amount of water is spilled.

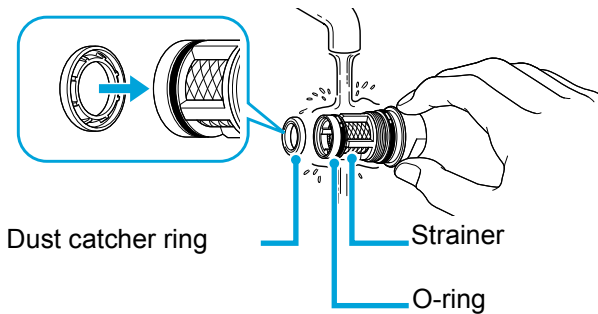


1. Remove the open/close handle of the water shutoff valve.
2. Remove the strainer by turning it counterclockwise.

NOTE:

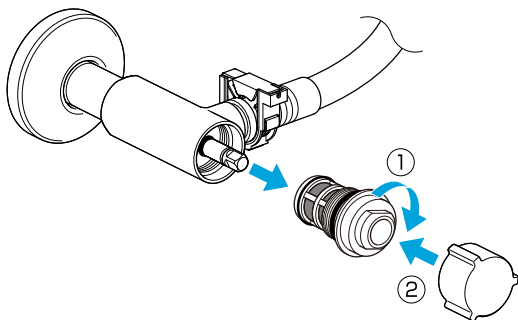
- When removing the open/close handle, remove it by pulling straight. Do not turn it.
- When removing the strainer with a tool, make sure that the water shutoff valve does not turn.

5. Thoroughly wash the strainer or O-ring in water to remove grime.



- Wash the dust catcher ring by removing it from the tip of the strainer.
- When attaching the dust catcher, pay attention to the direction of it.

6. Fully reattach the strainer, then attach the open/close handle.



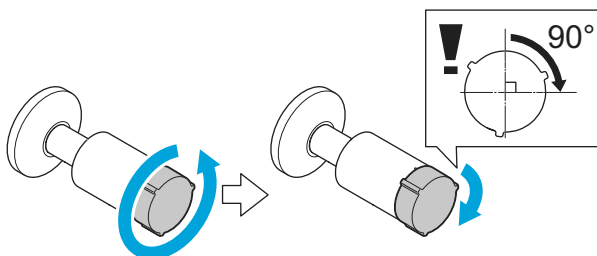
1. Attach the strainer by turning it clockwise.
2. Attach the open/close handle.

NOTE:

- When the strainer was removed and washed, make sure that it is attached fully.

7. Press the  (power/home) button to turn the toilet on.

8. Open the water shutoff valve fully, then turn it 90 degrees counterclockwise.




9. Make sure that there is not a water leak at the water shutoff valve.

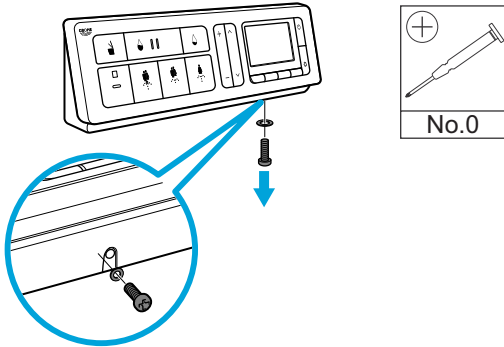
NOTE:

- When using the toilet again, be sure to perform [“Preparation Before Use” \(page 82\)](#).
- Rotate the water shutoff valve seven turns to fully open it.

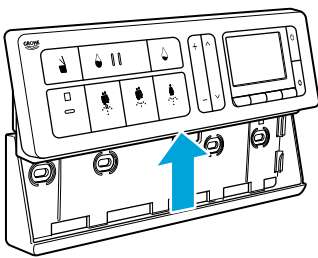
■ Replacing the Batteries of the Remote Control

Replace the batteries with new ones when the  indicator or "Replace the battery," message is displayed on the screen.

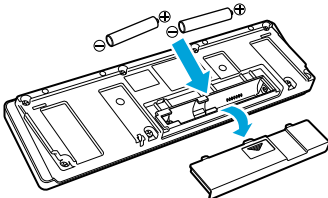
1. Remove the screw and washer from the remote control.



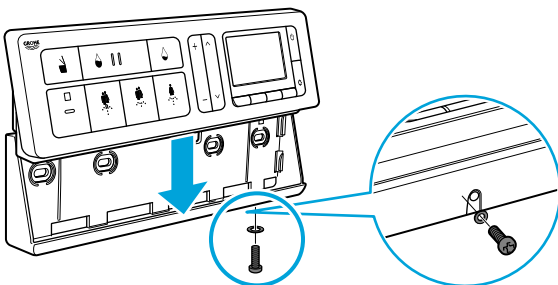
2. Lift the remote control from the holder.



3. Remove the back cover and replace the batteries with new ones (two 1.5-V AA alkaline batteries).



4. Attach the back cover and slide the remote control into its holder, then secure it with the washer and screw.



HINT

- Vertical lines may appear on the screen when the batteries are removed. This is not a malfunction. These vertical lines will disappear when batteries are inserted into the remote control.

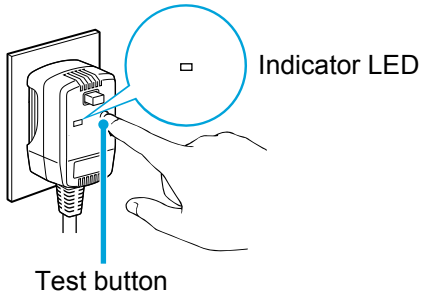
NOTE:

- Do not touch the buttons on the remote control when replacing the batteries.

■ Inspecting the Power Plug

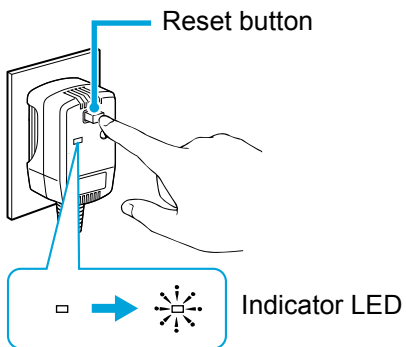
The power plug has an electric leak protecting function. Accidents may happen if the power plug is damaged. Inspect the power plug once or twice a month.

1. Check that the indicator LED turns off by pressing the test button.



Perform this while the toilet is turned on.

2. Check that the indicator LED turns on by pressing the reset button.



The settings for the power saving function and refresh mode of the plasmacluster ion function are canceled. Perform the settings again.

FAQ


All Functions

No Functions Operate

Electricity is not supplied.

- Check for a power failure, tripped breaker, or other probable causes.

The power of the toilet is off.

- Press the  (power/home) button to turn on the power.

The power plug is not connected to the outlet.

- Connect the power plug to the outlet completely. Wait for about 10 seconds before connecting the power plug again.

A short-circuit has occurred.

- Press the reset button on the power plug. If the display LED is still turned off, Remove the power plug and request repairs.

A voltage other than AC 220 V is applied.


- Remove the power plug from the outlet and request repairs.

The toilet bowl is clogged.

- All functions stop when the water level within the toilet bowl reaches the point where the water will overflow. Remove the clog of the toilet bowl.

The Remote Control Does Not Operate

The remote control is turned off.

- Press the  (power/home) button to turn on the power.

The batteries are dead ("Replace the battery." message is displayed).

- Replace the batteries with new ones. ([Page 125](#))

The batteries are not inserted correctly.

- Insert the batteries in the correct direction.

Metal items are placed near the seat unit or remote control.

- Move away the metal items.

The toilet is connected to a smartphone.


- Press the  (stop) button to terminate the Bluetooth® connection.

A remote control other than the supplied one is being used.

- When a remote control other than the supplied one is used, it needs to be registered to the toilet. For the registration procedures, see "The remote control is not registered correctly," below.

The remote control is not registered correctly.

➤➤ Follow the procedures below to register the remote control to the toilet.

1. Remove the screw and washer from the remote control holder. ([Page 125](#))
2. Lift the remote control from the holder and bring the remote control near to the toilet.
3. Press the  (set/next) button.
4. Follow the message that appears on the screen.

Washing

Water Does Not Spray

The water shutoff valve is closed.

➤➤ Turn the open/close handle counterclockwise fully, then turn the open/close handle clockwise 90 degrees. Rotate the water shutoff valve seven turns to fully open it.

The strainer is clogged.

➤➤ Clean the strainer of the water shutoff valve.






The water supply pressure is too low, or the water pressure setting is set to its lowest level.

➤➤ Press + on the spray strength adjust button. ([Page 84](#))

The seating sensor does not detect a user.

- Sit on the toilet seat. Or change your sitting posture. For example, sit further back on the seat.
- Allow the sensor to detect the skin of a user.
- If the seating sensor is dirty or water drops have adhered to the seating sensor, clean the seating sensor.

The toilet is being flushed.

➤➤ This is not a problem. Priority is given to flushing. Press the , , or  (rear washing),  (rear washing-gentle), or  (front washing (for women)) button again after the toilet has been flushed.

It Takes Time until Water Sprays

The temperature of the water supplied to the seat unit is too low.

➤➤ This is not a problem. When the water temperature is extremely low in winter, for example, it may take longer than usual until water is sprayed, due to preparation for spraying warm water.

Water Is Not Warm

The water temperature is set at its lowest setting.

➤➤ Press the button below [温水温度] and adjust the temperature to the appropriate level. ([Page 84](#))

The temperature of supplied water is extremely low.

➤➤ The water temperature of shower may become lower than expected when the temperature of the supplied water is extremely low, during winter for example.

The Water Pressure Is Too Low

The water pressure setting is set to its lowest level.

- Press + on the spray strength adjust button. ([Page 84](#))

The Nozzle Shutter Is Fallen (Unstable)

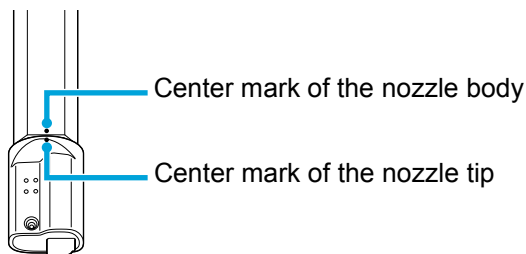
The cleaning brush or other tools touched the shutter during cleaning, and the shutter has fallen off.

- Attach the nozzle shutter correctly. ([Page 119](#))

The Direction of the Shower Is Wrong

The alignment of the nozzle tip is not in the right position.

- Align the nozzle tip correctly. (Check that the center marks of the nozzle body and nozzle tip are matched.)



A Gurgling Sound Is Emitted from the Seat

A gurgling sound is emitted from the seat when stopping the spray.

- This is not a problem. It is the sound the motor generates when the toilet is operating normally. There is no problem as long as the water pressure and/or nozzle position can be adjusted correctly.

Odor Absorption

The Odor Absorption Fan Runs Continuously

The seating sensor is dirty or wet.

- Wipe the sensor with a damp soft cloth.

The Plasmacluster Ion (Toilet Bowl) is working.

- This is not a problem. Plasmacluster Ion (Toilet Bowl) operates intermittently (operates in 45 minutes, pauses in 15 minute). The odor absorption fan runs in 1 minute after standing from the toilet.

The Odor Absorption Fan Does Not Operate

[除臭] is turned off.

- Set the [除臭] to [启动]. ([Page 99](#))

The seating sensor is dirty.

- Wipe the sensor with a damp soft cloth.

The user has been sitting on the toilet seat for more than 2 hours.

- The odor absorption fan automatically stops after 2 hours of continuous operation.

The Odor Absorption Effects Are Weaker (Odors are noticeable)

Dusts adhere to the odor absorption cartridge.

- Clean the odor absorption cartridge. ([Page 120](#))

The toilet seat is used for a long period of time.

- There is an odor absorber in the shower toilet unit. Please ask for replacement.

Flush

The Toilet Does Not Flush Automatically

[自动清洗] is set to [停止].



- Set the [自动清洗] to other than [停止]. ([Page 87](#))

The toilet bowl is clogged.

- All functions stops when the water level within the toilet bowl reaches the point where the water will overflow. Remove the clog of the toilet bowl.

Water Flow Is Weak or the Toilet Is Not Flushed Completely

Too much toilet paper is used.

- When too much toilet paper is used, it may not be flushed completely when the  (flush/light) button is used. In this case, press the  (flush/full) button.
- Please note that the amount of toilet paper that can be flushed in a single full flush is approximately 5 m.

Toilet Bowl Is Clogged

Too much toilet paper is used.

- Set the [自动清洗] to [停止], then unclog the toilet. ([Page 87](#))

*Toilet may flush automatically during unclogging, and the water inside the toilet bowl may overflow.

Water Is Running in the Toilet Bowl

[间歇流动] is set to [启动].

- This is not a problem. Water runs every 6 minutes when [间歇流动] is set to [启动]. ([Page 109](#))

Flushing Starts When Sitting on the Toilet Seat

- This is not a problem. The pre-wash function is working. When the user sits on the toilet seat, the toilet bowl becomes wet with a small amount of water to prevent it from getting dirty.

Dryer

The Dryer Does Not Work

The seating sensor does not detect a user.

- Sit on the toilet seat. Or change your sitting posture. For example, sit further back on the seat.
- Allow the sensor to detect the skin of a user.
- If the seating sensor is dirty or water drops have adhered to the seating sensor, clean the seating sensor.

The Air Is Not Warm

The [暖风烘干温度] is set too low.

- Press the button below the [暖风烘干温度] indicator to adjust the temperature. ([Page 86](#))

Warm Air Stops Suddenly



The drying function has been used for more than 4 minutes.

- Press the button below the [暖风烘干] indicator again. ([Page 86](#))

Auto Seat/Lid Open and Close Function

The Seat Lid Closes too Quickly

The seat lid is pushed down during auto close.

- Press the  (open/close) button. If the seat does not open or close by pressing the  (open/close) button, remove the power plug from the outlet and request repairs.

The power plug is not connected to the outlet.

- Connect the power plug to the outlet completely. Wait for about 10 seconds before connecting the power plug again.

The Seat and Lid Do Not Open or Close Automatically

[全自动座便器] is set to [停止].

- Set [全自动座便器] to [盖板] or [盖板和座圈]. ([Page 88](#))

The toilet seat lid is not assembled correctly.

- Assemble the toilet seat lid correctly. ([Page 117](#))

The upper body sensor is blocked or dirty.

- Clean the sensor or remove any items that may be blocking the sensor.

The Seat Lid Moves Even Though No One Is Near the Toilet

The upper body sensor is exposed to direct sunlight.

- Do not expose the sensor to direct sunlight.

The Seat Lid Remains Open

The seating and lower body sensor is blocked or dirty.

- Clean the sensor or remove any items that may be blocking the sensor.

The Plasmacluster Ion (Room) is working.

- This is not a problem. Plasmacluster Ion (Room) works at the set time by opening the toilet seat lid and releasing plasmacluster ions to refresh the toilet room.

Seat Heater

The Toilet Seat Is Not Warm

The Plasmacluster Ion (Room) is working.

- The seat temperature does not adjust to a suitable temperature. Adjust the seat temperature. ([Page 89](#))

The power save function is on.

- Set the power save function to off. ([Page 95](#))

The Plasmacluster Ion (Toilet Bowl) is working.

- This is not a problem. Unevenness of temperature may occur depending on the conditions. Set Plasmacluster Ion (Toilet Bowl) to off and wait for a while.

The Seat Temperature Is Not Warm Enough When Sitting on the Toilet Seat for a Long Time

[座圈加热 自动关] is set to [启动].

- Set [座圈加热 自动关] to [停止]. ([Page 101](#))

The user sits on the toilet seat for more than 1 hour.

- The seat heater function turns off automatically when the user sits on the toilet seat for more than 1 hour. Stand up from the toilet seat, then sit again.

The side of the toilet seat is not warm

- You may feel cold when touching the side of the toilet seat because the seat heater function warms the upper part of the toilet seat. This is not a problem.

Music

There Is No Sound

[自动播放音乐] is set to [停止].

- Set [自动播放音乐] to a setting other than [停止]. ([Page 90](#))

The user sits on the toilet seat for more than 2 hours.

- [自动播放音乐] is set to [停止] automatically when the user sits on the toilet seat for more than 2 hours. Stand up from the toilet seat, then sit again.

Plasmacluster Ion (Toilet Bowl)

Plasmacluster Ion (Toilet Bowl) Does Not Work

[离子] is set to [停止].

- Set [离子] to [便池内] or [空間]. ([Page 96](#))

[全自动座便器] is set to [停止].

- Plasmacluster Ion (Toilet Bowl) works only while the toilet seat lid is closed. Set [全自动座便器] to a setting other than [停止]. ([Page 88](#))

The toilet seat lid is open.

- Plasmacluster Ion (Toilet Bowl) works only while the toilet seat lid is closed. Close the toilet seat lid manually.

Plasmacluster Ion (Room)

Plasmacluster Ion (Room) Does Not Work

[离子] is set to [停止] or [便池内].

- Set [离子] to [空間]. ([Page 96](#))

[全自动座便器] is set to [停止], and the toilet seat is closed.

- Set [全自动座便器] to other than [停止]. ([Page 131](#))

The toilet is being used at the time when the Plasmacluster Ion (Room) operates.

- Plasmacluster Ion (Room) stops when the toilet is used while the Plasmacluster Ion (Room) is operating, and does not operate for the remainder of the day. Plasmacluster Ion (Room) operates at the set time from the next day.

Plasmacluster Ion (Room) Stops Halfway

Some operation is performed while the Plasmacluster Ion (Room) is operating.

- Plasmacluster Ion (Room) stops when some operation is performed while the Plasmacluster Ion (Room) is operating, and does not operate for the remainder of the day. Plasmacluster Ion (Room) operates at the set time from the next day.

Smartphone App

Cannot Pair the Smartphone with the Toilet

The toilet is already connected with another smartphone.

- Press the ■ (stop) button to terminate the current Bluetooth® connection. Then restart the application and perform pairing again.

Cannot Connect the Smartphone to the Toilet

Metal items are placed near the seat unit.

- Move away the metal items.

Another toilet is selected on the application.

- Confirm the three beeping sounds when connecting the smartphone to the toilet.

Cannot Connect to the Toilet or Operate the Toilet Using the Application

Pairing information is not registered on the toilet.

- Perform pairing again for the following instances: first time using the application, when the smartphone has been replaced with a new one, using the application on the different toilet.

The smartphone has been replaced with a new one.

- Download and install the application and perform pairing again. Please take note that the data stored using the previous smartphone cannot be recovered.

The toilet is already connected with another smartphone.

- Press the ■ (stop) button to terminate the current Bluetooth® connection. Then restart the application and perform pairing again.

The toilet seat lid is closed.

- Open the toilet seat lid and restart the application.

8 or more smartphones have been paired.

- If 8 or more smartphones are paired, the smartphone with the oldest pairing information must be paired again.

The Bluetooth® function of the smartphone is turned off.

- Turn on the Bluetooth® function of the smartphone.

Miscellaneous

Water Drops on the Underside of the Toilet

Humidity is high, forming condensation.

- Frequently wipe water drops. Also, ventilate the toilet room adequately.

The Nozzle Shutter Does Not Close

- This is not a problem. The nozzle shutter remains open during clean and Plasmacluster Ion (Toilet Bowl) and (Room). Turn off the setting as needed.

The Blue Light Illuminates Inside of the Bowl

- This is not a problem. To turn off the blue light, set [离子, 蓝光] to [停止].

The occupied seat mode or music play was interrupted and reset

- The occupied seat mode or music play may be interrupted and reset as the result of electromagnetic environment.

■ After-Sales Service

1. Before requesting professional repairs

If problems cannot be solved by following the steps in "FAQ", contact GROHE for further instructions. ([Page 127](#)) GROHE should also be contacted in the following situations.

- If you have additional questions that are not addressed in this manual.
- If the power cord is damaged or the outlet is loosen.
- The outlet, power plug, or cord is overheating.

If the above conditions are left as-is, an unexpected accident may occur. Be sure to consult GROHE.

NOTE:

- Never disassemble or modify this product, as this may result in electric shock, fire, and/or injuries. In addition, disassembly of the product will void the warranty.
- If water is leaking from the seat unit or the water supply system, turn off the power of the toilet by removing the power plug from the outlet, as this may result in electric shock, fire, or floor flooding.
- If the seat unit or power cord are damaged (abnormal noise, odor, smoke, high temperatures, cracking, or water leakage occurs), turn off the power of the toilet by removing the power plug from the outlet immediately, and have the part repaired. Never use any defective parts, as this may result in electric shock or fire.

2. See your warranty card

This product comes with a warranty card. Be sure to thoroughly read the warranty statement, which can be found on the Warranty Card supplied with this product. Keep your proof of purchase (typically the sales receipt from your GROHE dealer) where it can be accessed easily.

The warranty period is 5 years from the date of purchase.

Read the warranty statement to clarify which items are covered under the warranty, and which items are not covered under the warranty.

3. Requesting repairs

IF YOU HAVE ANY QUESTIONS, OR PARTS ARE DAMAGED OR MISSING, PLEASE DO NOT CONTACT, OR RETURN THIS PRODUCT, TO THE STORE. PLEASE CONTACT YOUR LOCAL CUSTOMER SERVICE REPRESENTATIVE. WE CAN TAKE CARE OF ANY QUESTION OR ISSUES YOU MAY HAVE.

Within the warranty period

When requesting warranty service, be sure to present the warranty card. The repair depends on the statement of the warranty card.

Outside the warranty period

If service is requested outside of the warranty period, the cost of service is the responsibility of the product owner. Service charges include a technical service fee, travel expenses, and parts costs.

Details you will be asked

1. Your contact information (e.g. name, address, phone number)
2. Serial Number (See the side of the toilet unit.)
3. Purchase Date (See the warranty card.)
4. The reason for requesting service
5. Desired date of visit

* For registration, the label on the toilet side is needed. Do not tear it off.

4. Minimum retention period of spare parts

The minimum retention period of spare parts for the toilet is 10 years for the bowl part and 6 years for other parts (shower function part, etc.) from the time that production of this toilet has stopped.

Please contact us when repairing or inspecting.

We may not have the spare parts after the minimum retention period of spare parts for the toilet has passed.

* The spare parts are required parts to maintain the performance of the toilet.

5. Regular inspection recommendation

We recommend that the toilet is serviced regularly under the conditions below (inspection fee is required).

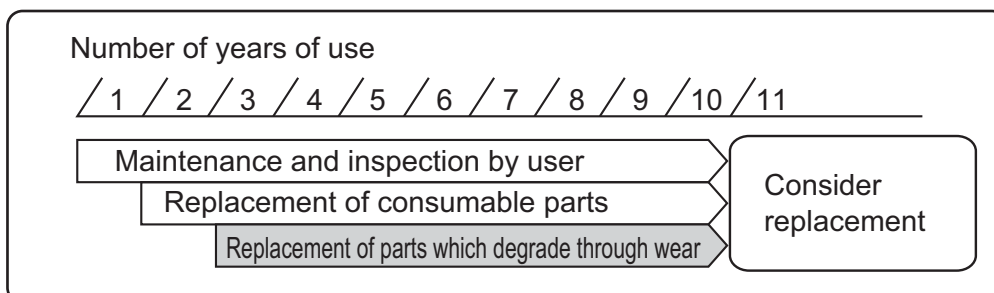
Inspection of the negative pressure breaking device

- The inspection guideline for the negative pressure breaking device is 6 years from when the toilet is installed. If the negative pressure breaking device is damaged, a backflow may occur, which exerts serious influence on the human body. We recommend that it is inspected regularly.

3 years after purchase (if the toilet has been used with no difficulty, we recommend checking the following for long use)

- The parts which degrade through wear need to be replaced to prevent water leakage.
- Example of parts which degrade through wear
Water shutoff valve, flushing nozzle, toilet seat, toilet seat lid, deodorizer fan, etc.

Guideline for regular inspection/part replacement



Using the toilet where it is easily corroded, such as near the coast, a hot spring area, etc.

■ Specifications

Model No.		39378SH0	
Rated voltage / Frequency power		AC 220 V, 50 Hz	
Rated power consumption*		850 W (environment 20°C, water 15°C)	
Maximum power consumption		1300 W	
Feed-Water Pressure	Required minimum water pressure	0.1 MPa (1.0 bar) (When flows)	
	Maximum water pressure	0.75 MPa (7.5 bar) (Hydrostatic pressure)	
Operating Temperature Range		0°C - 40°C	
Product Dimensions		W 377 mm× D 660 mm× H 485 mm (Seat unit and ceramic bowl)	
Product Weight		Approx. 41.5 kg (Seat unit: Approx. 6.0 kg, Ceramic bowl: Approx. 35.5 kg)	
Ceramic Bowl	Pre-wash Water Volume	0.3 L	
	Flushing Water Volume	Full 4.5 L, Light 3 L	
	Water supply method	Uses existing water supply line	
	Drain type	305mm	
	Flushing method	Direct valve	
E-bidet (Seat Unit)	Shower	Water supply method	Uses existing water supply line
		Method of warm water supply	Instant water heater
		Nozzles	Motor driven, exclusive for rear and front washing
		Nozzles Holes	Rear washing: ϕ 1.45 mm × 1 hole, Rear washing-gentle: ϕ 0.9 mm × 4 holes, Front washing: ϕ 0.8 mm × 5 holes
		Rear washing spray volume	Rear washing: 0.43 L/min (6-level adjustable), Rear washing-gentle: 0.45 L/min (6-level adjustable)
		Front washing spray volume	0.45 L/min (6-level adjustable)
		Warm water control temperature	Off (Water temp.), Low (Approx. 32°C) - High (Approx. 40°C), 6-level adjustable
		Water heating capacity	1240 W
		Safety Devices	Thermal fuses, High temperature sensor switch, Flow switch
	Warm air	Air Volume	0.3 m ³ /min
		Warm Air Temperature Adjustments	Low (Room temp.), Medium (Approx. 40°C) - High (Approx. 55°C)
		Warm Air Heater Capacity	500 W
		Safety Devices	Thermal fuse (1 position)
	Plasmacluster ion (Toilet bowl)	Air Volume	Air blow flow rate: 0.04 m ³ /min; Air suction flow rate: 0.04 m ³ /min
		System	Decomposition and removal method using Plasmacluster technology (Utilizing air circulation)
	Plasmacluster ion (Room)	Air Volume	Air blow flow rate: 0.04 m ³ /min; Air suction flow rate: 0.04 m ³ /min
		System	Chemical adsorption method using a deodorizing cartridge, decomposition and removal method using Plasmacluster technology
	Seat heating	Surface temperature	When used: Room temperature and in the range of approx. 28°C – 36°C (6 User-defined settings) When the one-touch power save (8 hours) is activated: Room temperature
		Heater capacity	48 W
		Safety device	Thermal fuse
	Odor Absorption	Odor Absorption Method	Chemical adsorption method using a deodorizing cartridge, Utilizing air circulation.
		Odor Absorption Capacity	Air blow flow rate: 0.04 m ³ /min; Air suction flow rate: 0.04 m ³ /min
	Music play	Output speaker	0.25W+0.25W (stereo), 1W
		Audio compression, built-in memory	Ogg (playback format), built-in memory
	Smartphone	Method	Bluetooth®

Remote Control	Dimension	W 260 × D 33 × H 73 mm
	Battery	AA cell battery: 2 - piece
	Transmission System	Electric wave (Bluetooth®)
	Display Device	Electric paper
Power cord	Effective length 1.0 m, power plug type I (with electrical leakage protection)	
SIAA (antibacterial) Ceramic materials proudly feature the SIAA (Society of Industrial Technology for Antimicrobial Articles) brand mark based on ISO for KOHKIN – stringent criteria for the anti-bacterial effect and the safety of the agent.	Type of anti-bacterial agent used	Inorganic anti-bacterial agent
	Method of anti-bacterial treatment	Firing (ceramic bowl) Kneading (seat unit)
	Anti-bacterial treatment portion	Surface where water flows (ceramic bowl) Toilet seat top/bottom (seat unit)
	Registration number	JP0122008A0038Z (ceramic bowl) JP0122008A0025V (seat unit)

The specification of this product is for domestic use in China.

* It is a consumption voltage in a steady state.

Setting

- Rear washing (SPRAY STRENGTH: The highest level 6, WATER TEMP: High, NARROW: ON, MASSAGE: ON)
- SEAT TEMP: High
- ODOR ABSORPTION: ON
- NIGHT LIGHT: ON

Name and Content of Hazardous Substances in Product

In accordance with the provisions and requirements laid out by China's "Administrative Measure on the Control of Pollution Caused by Electronic Information Products," the names and specifications of hazardous substances contained in this product are listed below.

Part Name	Hazardous Substance					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyl (PBB)	Polybrominated diphenyl ethers (PBDE)
Main PCB board	×	○	○	○	○	○
Resin housing	○	○	○	○	○	○
Temperature sensor	×	○	○	○	○	○
Remote control	×	○	○	○	○	○
Fan	×	○	○	○	○	○
Corporation cock, Stop valve	×	○	○	○	○	○
Water supply hose of E-bidet	×	○	×	×	○	○
Drain socket in ceramic	×	○	○	○	○	○
Water supply hose in ceramic	×	○	○	○	○	○

This table is prepared in accordance with the provisions of SJ/T11364.

○: This indicates that the amount of the hazardous substance contained in all of the homogeneous materials used within the corresponding part is beneath the limit requirements of GB/T26572.

×: This indicates that the amount of the hazardous substance contained in at least one of the homogeneous materials used within the corresponding part is above the limit requirements of GB/T26572.

We have used the minimum amount of hazardous substances possible, given the level of modern technology. Now and in the future, our firm will continue to improve technology and make efforts to reduce use of the above substances.

The "environmental protection use period" (EPUP) of this product is 10 years, as represented by the mark to the right. The EPUP for parts that can be replaced may be different from the product's use period. The EPUP only applies if the product is operated as this instruction manual indicates.



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